Request for proposal for selection of System Integrator for Integrated Financial Management System (IFMS)

for

Department of Finance, Government of West Bengal

Bid document number: WTL/FIN/IFMS/13-14/001 dated 12/06/2013

CORRIGENDUM-2

Date: 25-07-2013



Finance Department Government of West Bengal 2013

With reference to Bid document number: WTL/FIN/IFMS/13-14/001 dated 12/06/2013 read with corrigendum-1 dated 16/07/2013, this corrigendum-2 dated 25/07/2013 is issued along with introduction of volume-IV as part of Bid document number: WTL/FIN/IFMS/13-14/001 dated 12/06/2013 containing the following:-

- 1. PART-A consisting of detailed functional requirements specification for Works and Forest Accounts Computerisation System (WFACS) Module of IFMS
- 2. PART-B consisting of detailed functional requirements specification for Human Resource Management System (HRMS) Module of IFMS

Serial	Volume	Page	Section	Sub-	Item	Original clause	Revised Clause
No				section			
SL001	Volume-I	3			Para 5	The RFP Document comprises of three volumes: • volume I • volume II • volume III	The RFP Document comprises of three volumes: • volume I • volume II • volume IV
SL002	Volume-I	4			New Paragraph inserted before "Note"		Volume IV consists of two parts:-
SL003	Volume-I	12	1	1.1	SI No 18: Validity Period of Earnest Money Deposit (EMD) of table: "KEY INFORMATION DATES AND EVENTS"	45 days (beyond the Proposal validity period)	90 days from the date of opening of Pre- Qualification Proposal
SL004	Volume-I	24	1	1.6.1	Technical Evaluation Criteria A. Hardware Items for SDC: Sr. No. "vi"	Firewall with Intrusion Prevention System and web filtering	Security Devices (all security devices such as Firewall with IPS, UTM, DDoS, APT, Threat Management Framework)
SL005	Volume-I	55	2	2.2.2.1	Sub Bullet item in "Co- location Facilities for DC and DR shall have following: "	24x7 help desk support to the Finance Department and other stakeholders	24x7 support to the Finance Department and other stakeholders

Serial	Volume	Page	Section	Sub-	Item	Original clause	Revised Clause
No				section			
SL006	Volume-I	154	4	4.30	New clause added at the end of the table "COMPLIANCE WITH IFMS FUNCTIONAL AND		In addition to the above, the Bidder must comply with all the functional requirements specification as mentioned
					NON-FUNCTIONAL REQUIREMENTS"		 Volume-II of this RFP Part-A of Volume IV of this RFP Part-B of Volume IV of this RFP
SL007	Volume-I	171	6	6.2.2.1.1	Database Server: Sr. No.: 1 Item: Server Framework	High Availability Active – Active cluster with DB Clustering, DB Load Balancing and failover	High Availability Active – Active cluster with DB Clustering, DB Load Balancing and failover and must be implemented on minimum two physical servers.
SL008	Volume-I	171	6	6.2.2.1.1	Database Server: New Clause for Sr. No.:2 to 16		All the server specifications given are for individual, single server.
SL009	Volume-I	172	6	6.2.2.1.2	Application/SOA/Integration/S taging Server: Sr. No.:1 Item: Server framework	High Availability Active – Active cluster for application Load Balancing and failover	High Availability Active – Active cluster for application Load Balancing and failover and must be implemented on minimum two physical servers.
SL010	Volume-I	172	6	6.2.2.1.2	Application/SOA/Integration/S taging Server: New Clause for Sr. no. 2 to 16		All the server specifications given are for individual, single server
SL011	Volume-I	173	6	6.2.2.1.3	Portal/Web Server: Sr. No.: 1 Item: Server Framework	High Availability cluster with Load Balancing and failover	High Availability cluster with Load Balancing and failover and must be implemented on minimum two physical servers.
SL012	Volume-I	173	6	6.2.2.1.3	Portal/Web Server New Clause for Sr. no. 2 to 16		All the server specifications given are for individual, single server
SL013	Volume-I	174	6		6.2.2.1.1 Backup/ Antivirus/ EMS and other Server (if any required)	6.2.2.1.1. Backup/ Antivirus/ EMS and other Server (if any required)	6.2.2.1.4. Backup/ Antivirus/ EMS and other Server (if any required)
SL014	Volume-I	174	6	6.2.2.1.4	Backup/ Antivirus/ EMS and other Server (if any required):New Clause for Sr. no. 1 to 15		All the server specifications given are for individual, single server

Serial	Volume	Page	Section	Sub-	Item	Original clause	Revised Clause
No				section	·		
SL015	Volume-I	195,	6	6.2.4.1	Servers:		All the server specifications given are for
		196,			New Clause for database		individual, single server.
		197,			server, Application server/		
		198			SOA/ Integration server,		
					Web/ Portal servers, Backup		
					Server, Sr.no. from 1 to 15		
SL016	Volume-I	240	7	7.3.1	Technical Bid Letter-2 nd last	Certified that the tenderer is a	Certified that the tenderer is a Company
					paragraph	Company and the person signing the	and the person signing the tender is the
						tender is the duly constituted attorney.	duly constituted attorney. Bid Security
						Bid Security (Earnest Money) for an	(Earnest Money) for an amount equal to
						amount equal to INR 10,000,000 is	INR 5,000,000 is enclosed in the cover
						enclosed in the cover containing the	containing the Bid submission
						Bid submission documents.	documents.
SL017	Volume-II	17	3	3.1	Table : Module-Sub Module		Please find revised table in annexure-1
							of Corrigendum-2
SL018	Volume-II	62	8	8.2	LoC Fund Release		Section 8.2 stands deleted. Please refer
							section 3 of volume-IV-Part A of RFP for
							revised processes
SL019	Volume-II	94	10		Government Disbursement		Section 10 stands deleted. Please refer
					through Letter Of Credit (LoC)		section 3 of volume-IV-Part A of RFP for
							revised processes
SL020	Volume-II	135	14	14.3	Compilation of Works and		Section 14.3 stands deleted. Please refer
					Forest Accounts and		section 3 of volume-IV-Part A of RFP for
					Reconciliation with AG		revised processes
SL021	Volume-II	143	15		HRMS		Section 15 stands deleted. Please refer
							section 3 of volume-IV-Part B of RFP for
							revised processes

Annexure 1
Volume-II: Page no. 17: Section 3.1: Table: Module-Sub Module

Module	Sub Module
Centralised Budget Monitoring System (CBMS)	Budget Preparation
	Budget Release
	Fund Release
	Fund Flow Management
	Scheme Management
	Accounts Management
Centralised Treasury System (CTS)	Bill Processing
	LoC Information
	Pension Management
	Payment Processing
	Stamps Management
	Receipts Processing
	Treasury Accounts
e-Bantan	DDO Management
	Budget Estimation
	Budget Distribution
	Expenditure Initiation
	Deposit Accounts Cheque Preparation
e-billing	Employee Bills
	Non Employee Bills
HRMS	Man Power Planning
	Recruitment Management
	Leave Management
	Training Management

	Promotion Management
	Payroll Processing
	TA/DA Management
	LTC Management
	Medical Entitlement
	Loans Management
	Transfer, Posting and Joining
	Employee Exit
	Performance Appraisal Management
	Officers' Data and Service Records
	Pay Fixation
	Deputation/Lien
	Departmental Enquiry
	Confirmation Management
e-Pradan	Beneficiary Management
GRIPS	
WFACS	LoC Cheque Preparation
	Deposit Work Fund Receipt
	Stock Account
	WF Accounts Compilation

Request for proposal for selection of System
Integrator for Integrated Financial Management
System (IFMS) for Department of Finance,
Government of West Bengal

Volume-IV

Additional Functional Requirements Specifications

Bid document number: WTL/FIN/IFMS/13-14/001 dated 12/06/2013



Finance Department

Government of West Bengal

2013

Request for proposal for selection of System
Integrator for Integrated Financial Management
System (IFMS) for Department of Finance,
Government of West Bengal

Volume-IV

Additional Functional Requirements Specifications

Bid document number: WTL/FIN/IFMS/13-14/001 dated 12/06/2013

PART A: FUNCTIONAL REQUIREMENTS SPECIFICATIONS FOR WFACS MODULE OF IFMS



Finance Department
Government of West Bengal
2013

Table of Contents

1.	WFA	ACS Overview	2
2.	WFA	ACS Sub Modules and Business Processes	3
	2.1.	WFACS Sub Modules	3
	2.1.1	. LoC Cheque Preparation	3
	2.1.2	. Deposit Work Fund Receipt	3
	2.1.3	Stock Accounts	3
	2.1.4	. WF Accounts Compilation	3
	2.2.	WFACS Business Processes	4
	2.2.1	. List of Business Processes	4
	2.2.2	Business Process-Module Table	5
	2.2.3	. Module-Sub Module Interaction	6
	2.2.4	. Stakeholder Interaction	7
	2.2.5	Business Objects	8
3.	WFA	ACS Business Process Description	9
	3.1.	LoC Fund Release for Departmental Works	9
	3.2.	Receipt of Cheque for Deposit Works	13
	3.3.	LoC Fund Release for Deposit Works	16
	3.4.	LoC Cheque Preparation and Payment-Departmental Works	20
	3.5.	LoC Cheque Preparation and Payment-Deposit Works	23
	3.6.	Cash Book Maintenance-Lower Offices	27
	3.7.	Compilation of Stock Accounts	29
	3.8.	Compilation of Accounts for Public Works Executing and Forest Departments	32

1. WFACS Overview

The Works and Forest Accounts Computerisation System (WFACS) module of IFMS is used for the preparation of detailed accounts for Works executing and Forest Departments of the Government of West Bengal as per the codal provisions mandated by Comptroller and Auditor General, Government of India and Accountant General, West Bengal (AGWB). The Works executing and Forest Departments comprise of the following departments:-

- Public Works Directorate
- Forest Department
- Public Works (Roads) Directorate
- Public Works (Construction Board) Directorate
- Water Resource Development Directorate
- Housing Directorate
- Public Health Engineering Directorate
- State Water Investigation Directorate
- Urban Development Department
- Sundarban Development Board
- Public Works (Electrical) Directorate
- Irrigation and Waterways Directorate
- Water Investigation and Development Department
- Urban Development Department
- Municipal Engineering Directorate

2. WFACS Sub Modules and Business Processes

The following sections describe the sub modules and business processes of WFACS module.

2.1. WFACS Sub Modules

The WFACS module of IFMS consists of the following sub modules:-

- LoC Cheque Preparation
- Deposit Work Fund Receipt
- Stock Accounts
- WF Accounts Compilation

Also, the WFACS module shall have interfaces with the following other sub modules of IFMS:-

- Expenditure Initiation sub module of E-Bantan Module
- Beneficiary Management sub module of E-Pradan Module
- *LoC Information* sub module of **CTS** Module
- Treasury Accounts sub module of CTS Module
- *Accounts Management* sub module of **CBMS** Module

In addition to the above sub-modules, there is a provision for interface with the following stakeholders:-

- Nodal Bank Interface
- AGWB Interface

2.1.1. LoC Cheque Preparation

This sub module is used by the LoCEA to prepare LoC Cheques for different types of payments.

2.1.2. Deposit Work Fund Receipt

This sub module is used by the LoCEA to update information on Deposit Work Cheques received from non-state government agencies for executing different types of Works.

2.1.3. Stock Accounts

This sub module is used by the LoCEA to post the accounting entries for different types of stock transfer transactions.

2.1.4. WF Accounts Compilation

This sub module is used by the LoCEA to compile all the accounts of Works Executing and Forest Departments for rendering the same to AGWB

2.2. WFACS Business Processes

2.2.1. List of Business Processes

The following business processes shall be covered under the WFACS module:-

- LoC Fund Release for Departmental Works
- Receipt of Cheque for Deposit Works
- LoC Fund Release for Deposit Works
- LoC Cheque Preparation and Payment-Departmental Works
- LoC Cheque Preparation and Payment-Deposit Works
- Cash Book Maintenance-Lower Offices
- Compilation of Stock Accounts
- Compilation of Accounts for Public Works Executing and Forest Departments

Note: Please note that the following processes are initiated by the Expenditure Initiation sub module of E-Bantan Module and Fund Release sub module of CBMS Module and no accounting transactions take place during the execution of these processes:-

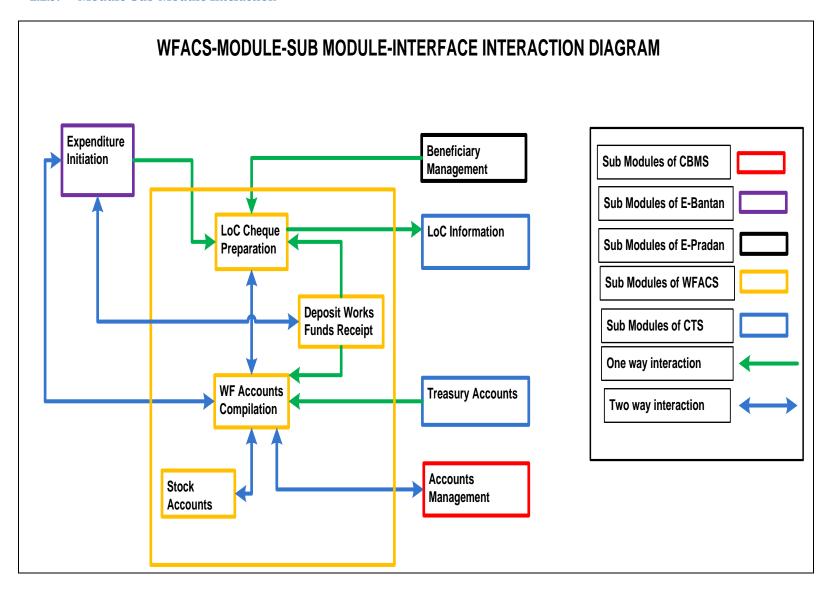
- LoC Fund Release for Departmental Works
- LoC Fund Release for Deposit Works

However, the above processes have been included here in order to provide a logical connection between LoC Fund Sanction and LoC Fund Utilisation.

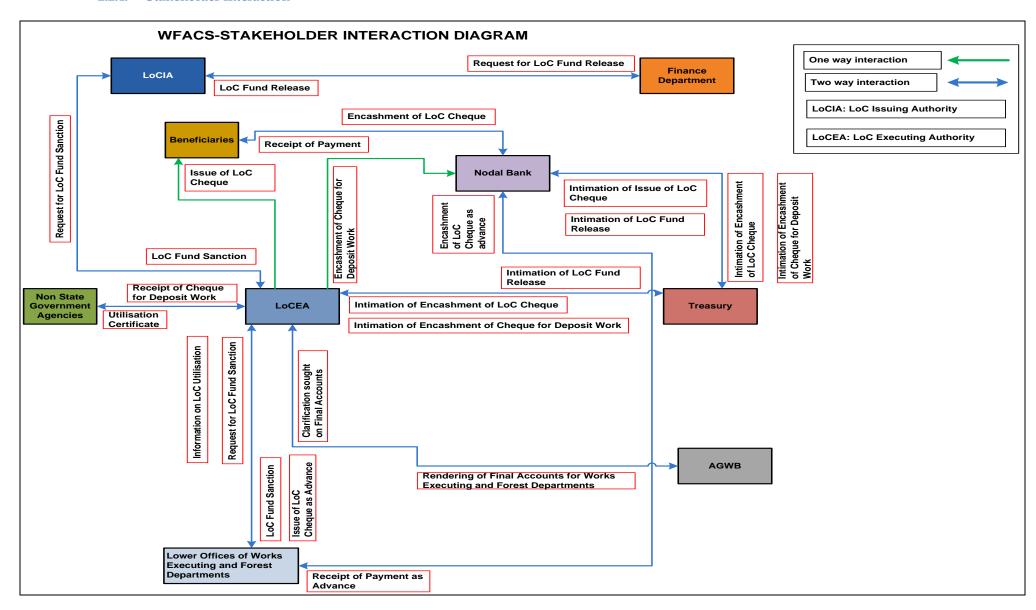
2.2.2. Business Process-Module Table

Module	Sub Module	IFMS Business Processes	Functional Area
e-Bantan WFACS	Expenditure Initiation Deposit Work Fund	Request for Sanction of LoC Fund (both plan and non-plan) for Departmental Works from: • LoC Executing Authority to LoC Issuing Authority of Public Works Executing and Forest Departments • LoC Issuing Authority of Public Works Executing and Forest Departments to Finance Department Receipt of Deposit Work Fund by Public Works Executing and	Expenditure Management
	Receipt	Forest Departments from non-state government agencies	
e-Bantan	Expenditure Initiation	Request for Sanction of LoC Fund for Deposit Works from: • LoC Executing Authority to LoC Issuing Authority of Public Works Executing and Forest Departments	Expenditure Management
CBMS	Fund Release	Release of LoC Fund (both plan and non-plan) for Departmental Works from Finance Department to LoC Issuing Authority of Public Works and Forest Departments	Budget Management
e-Bantan	Expenditure Initiation	 Sanction of: LoC Fund (both plan and non-plan) for Departmental Works from LoC Issuing Authority to LoC Implementing Authority of Public Works and Forest Departments LoC Fund for Deposit Works from LoC Issuing Authority to LoC Executing Authority of Public Works and Forest Departments 	Expenditure Management
WFACS	LoC Cheque Preparation	Preparation of LoC Cheques by LoC Executing Authority for making payments for Departmental Works	Expenditure Management
WFACS	LoC Cheque Preparation	Preparation of LoC Cheques by LoC Executing Authority for making payments for Deposit Works	Expenditure Management
WFACS	Stock Accounting	Compilation of Stock Accounts of Works Executing and Forest Departments	Accounts Management
WFACS	Compilation of Accounts	Compilation of accounts for all types of transactions for the Works and Forest Departments conducted through issue of LoC Cheques	Accounts Management

2.2.3. Module-Sub Module Interaction



2.2.4. Stakeholder Interaction



2.2.5. Business Objects

The business process flows as indicated in the following sections differentiate between the steps in the WFACS module and those happening outside the WFACS Module (through a computer icon). The process objects are shown in the below table.

Objects	Description
Start	Start of Process
Finish	End of Process
	Activity within WFACS
	Activity outside WFACS
	Predefined Process
	Decision Box
	Flow Line (Arrow, Connector)
•	Comments Box

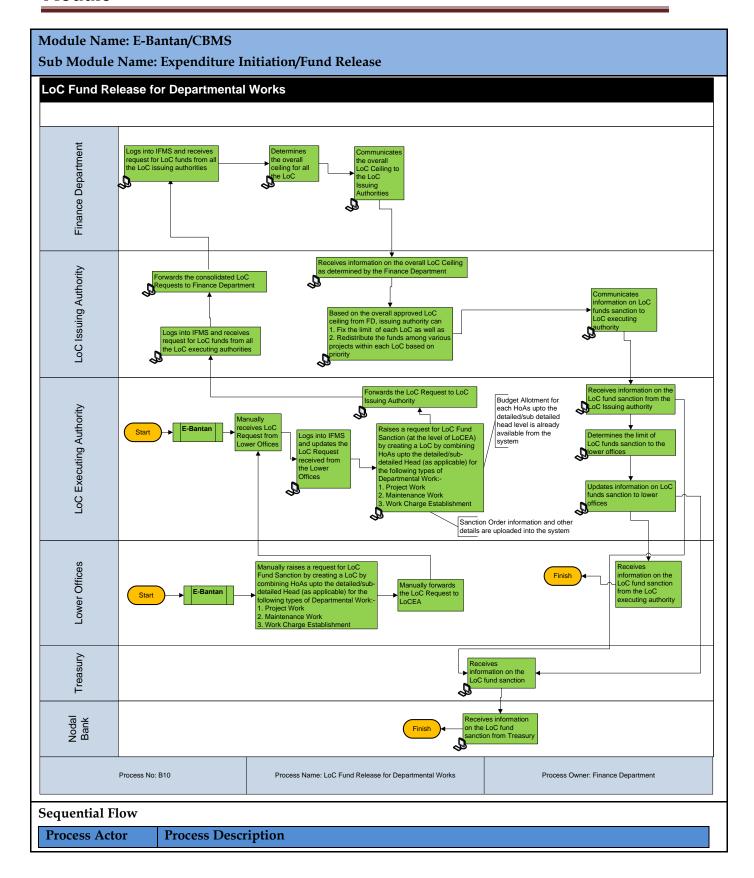
3. WFACS Business Process Description

The following section describes the broad functional requirements for all processes of the WFACS module.

Note: The functional requirement specifications mentioned in this section are indicative in nature, and not exhaustive. During the System study phase of the System Integrator (SI), the same shall be finalized between the SI and the customer.

3.1. LoC Fund Release for Departmental Works

Module Name: E-Bantan/CBMS
Sub Module Name: Expenditure Initiation/Fund Release
Business Function Name: LoC Fund Release for Departmental Works
Business Function Description: This process is used by the Works and Forest Departments to request for Expenditure Sanction for LoC Funds for Departmental Work from the lower offices (i.e. offices below the level of Division/executive engineer)
Business Function/Process Flow:



	e: Expenditure Initiation/Fund Release
Lower Offices	Manually raises a request for LoC Fund Sanction by creating a LoC by combining HoAs
	upto the detailed/sub-detailed Head (as applicable) for the following types of
	Departmental Work:-
	1. Project Work
	2. Maintenance Work
	3. Work Charge Establishment
Lower Offices	Manually forwards the LoC Request to LoCEA
LoCEA	Manually receives LoC Request from Lower Offices
LoCEA	Logs into IFMS and updates the LoC Request received from the Lower Offices
LoCEA	Raises a request for LoC Fund Sanction (at the level of LoCEA) by creating a LoC by
	combining HoAs upto the detailed/sub-detailed Head (as applicable) for the following
	types of Departmental Work:-
	1. Project Work
	2. Maintenance Work
	3. Work Charge Establishment
LoCEA	Forwards the LoC Request to LoC Issuing Authority
LoCIA	Logs into IFMS and receives request for LoC funds from all the LoC executing authorities
LoCIA	Forwards the consolidated LoC Requests to Finance Department
Finance Department	Logs into IFMS and receives request for LoC funds from all the LoC issuing authorities
Finance	Determines the overall ceiling for all the LoC
Department	betermines the overtain central for an the Boe
Finance	Communicates the overall LoC Ceiling to the LoC Issuing Authorities
Department	
LoCIA	Receives information on the overall LoC Ceiling as determined by the Finance Department
LoCIA	Based on the overall approved LoC ceiling from FD, issuing authority can
	1. Fix the limit of each LoC as well as
	2. Redistribute the funds among various projects within each LoC based on priority
LoCIA	Communicates information on LoC funds sanction to LoC executing authority
LoCEA	Receives information on the LoC fund sanction from the LoC Issuing authority
LoCEA	Determines the limit of LoC funds sanction to the lower offices
LoCEA	Updates information on LoC funds sanction to lower offices

Module Name: E-Bantan/CBMS Sub Module Name: Expenditure Initiation/Fund Release		
Lower Offices	Receives information on the LoC fund sanction from the LoC executing authority	
Treasury	Receives information on the LoC fund sanction	
Nodal Bank	Receives information on the LoC fund sanction from Treasury	

Business Process Attributes/Data Elements (input data, output data):

- 1. Budget Allotment upto detailed Head of Accounts
- 2. LoC creation by suitable combination of HoAs upto the detailed head/sub detailed head level

Functional Requirements for the process:

- 1. System should generate the sanction order from the system as and when the sanction is granted
- 2. All sanctions should be provided as per delegation of financial power (DFPR) rules
- 3. There should be a provision for intimating LoC Sanction details to Treasury and Nodal Bank
- 4. There should be a provision for partial sanction of LoC funds from a higher level to a lower level

Validation Requirements for the process:

- 1. There should be budget allotment for each HoA upto detailed Head/sub detailed head level
- 2. While requesting for LoC fund sanction, the budget ceiling of individual HoAs (upto detailed head/sub detailed head level) should never be exceeded.
- 3. While providing LoC fund sanction by the LoCIA, the budget ceiling of individual HoAs (upto detailed head/sub detailed head level) should never be exceeded.
- 4. The sum total of the individual LoC limits as decided by the LoC Issuing Authority should not exceed the overall LoC ceiling as fixed by the Finance Department

Interfaces with Other Modules/Sub Modules/External Stakeholders:

- 1. WFACS-LoC Cheque Preparation
- 2. WFACS-WF Accounts Compilation

MIS Requirements for the process:

1. Sanction Details for each LoC at each level of the departments upto the lower offices

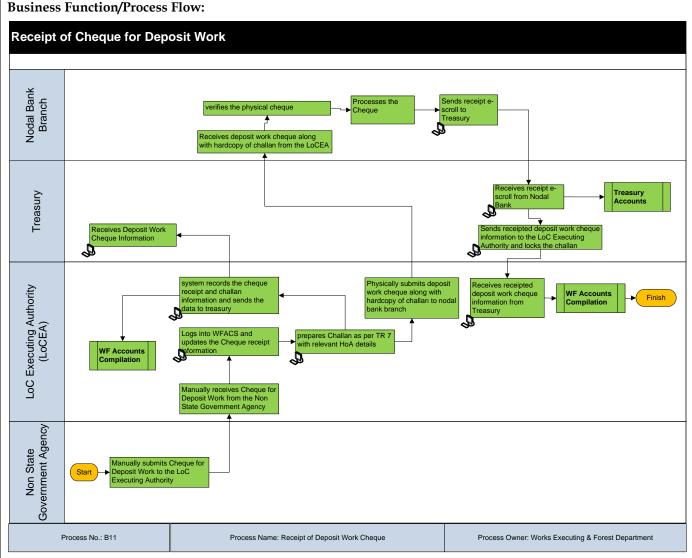
Receipt of Cheque for Deposit Works 3.2.

Module Name: WFACS

Sub Module Name: Deposit Work Fund Receipt

Business Function Name: Receipt of Cheque for Deposit Works

Business Function Description: This process is used by the Works and Forest Departments for management of Deposit Work Cheques received from non-state government agencies



Module Name: WFACS

Sub Module Name: Deposit Work Fund Receipt

Sequential Flow

Process Actor	Process Description
Non State	Manually submits Cheque for Deposit Work to the LoC Executing Authority
Government	Wallully Sublitio Cheque for Deposit Work to the Loc Executing Authority
Agency	
LoCEA	Manually receives Cheque for Deposit Work from the Non State Government Agency
LoCEA	Logs into WFACS and updates the Cheque receipt information
LoCEA	prepares Challan as per TR 7 with relevant HoA details
System	system records the cheque receipt and challan information and sends the data to treasury
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs
Treasury	Receives Deposit Work Cheque Information
January 1	
LoCEA	Physically submits deposit work cheque along with hardcopy of challan to nodal bank
	branch
Nodal Bank	Receives deposit work cheque along with hardcopy of challan from the LoCEA
Branch	
Nodal Bank	verifies physical cheque
Branch	
Nodal Bank	Processes the Cheque
Branch	
Nodal Bank	Sends receipt e-scroll to Treasury
Branch	
Treasury	Receives receipt e-scroll from Nodal Bank
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs in
	Treasury Accounts
Treasury	Sends receipted deposit work cheque information to the LoC Executing Authority and
	locks the challan
LoCEA	Receives receipted deposit work cheque information from Treasury
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs

Business Process Attributes/Data Elements (input data, output data):

- 1. Non-Governmental Agency reference number
- 2. Deposit Work Cheque Details

Module Name: WFACS

Sub Module Name: Deposit Work Fund Receipt

Functional Requirements for the process:

- 1. System should generate "Credit Verification Certificate" on successful receipt of Deposit Work Cheque
- 2. System should trigger accounting entries as and when transactions take place
- 3. System should lock the challan receipted by the Treasury for tagging with future expenditure from this Deposit Cheque
- 4. System should have a provision for manual accounting adjustments through transfer entries in case of errors

Validation Requirements for the process:

1. None

Interfaces with Other Modules/Sub Modules/External Stakeholders:

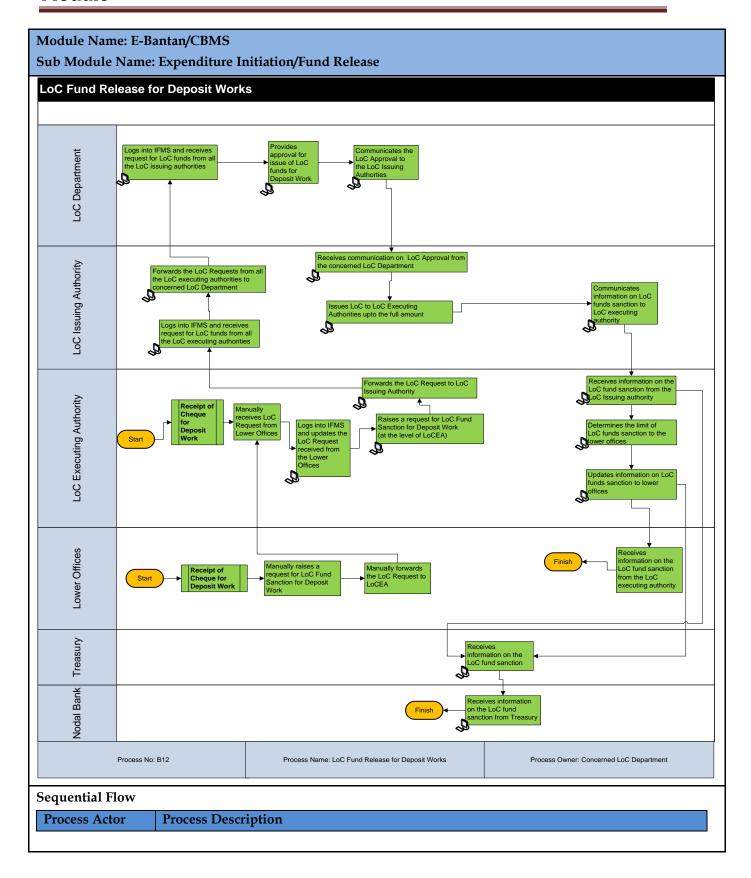
- 1. CTS-Deposit Works Cheque Information
- 2. WFACS-LoC Cheque Preparation
- 3. WFACS-WF Accounts Compilation

MIS Requirements for the process:

1. Deposit Work Cheque Receipt for each non-state governmental agency

3.3. LoC Fund Release for Deposit Works

Module Name: E-Bantan/CBMS
Sub Module Name: Expenditure Initiation/Fund Release
Business Function Name: LoC Fund Release for Deposit Works
Business Function Description: This process is used by the Works and Forest Departments to request for Expenditure Sanction for LoC Funds for Deposit Works from the lower offices (i.e. offices below the level of Division/executive engineer)
Business Function/Process Flow:



Module Name: E-B	antan/CBMS
	: Expenditure Initiation/Fund Release
Lower Offices	Manually raises a request for LoC Fund Sanction for Deposit Work
Lower Offices	Manually forwards the LoC Request to LoCEA
LoCEA	Manually receives LoC Request from Lower Offices
LoCEA	Logs into IFMS and updates the LoC Request received from the Lower Offices
LoCEA	Manually raises a request for LoC Fund Sanction for Deposit Work (at the level of LoCEA)
LoCEA	Forwards the LoC Request to LoC Issuing Authority
LoCIA	Logs into IFMS and receives request for LoC funds from all the LoC executing authorities
LoCIA	Forwards the LoC Requests from all the LoC executing authorities to concerned LoC Department
LoC Department	Logs into IFMS and receives request for LoC funds from all the LoC issuing authorities
LoC Department	Provides approval for issue of LoC funds for Deposit Work
LoC Department	Communicates the LoC Approval to the LoC Issuing Authorties
LoCIA	Receives communication on LoC Approval from the concerned LoC Department
LoCIA	Issues LoC to LoC Executing Authorities upto the full amount
LoCIA	Communicates information on LoC funds sanction to LoC executing authority
LoCEA	Receives information on the LoC fund sanction from the LoC Issuing authority
LoCEA	Determines the limit of LoC funds sanction to the lower offices
LoCEA	Updates information on LoC funds sanction to lower offices
Lower Offices	Receives information on the LoC fund sanction from the LoC executing authority
Treasury	Receives information on the LoC fund sanction
Nodal Bank	Receives information on the LoC fund sanction from Treasury

Module Name: E-Bantan/CBMS

Sub Module Name: Expenditure Initiation/Fund Release

Business Process Attributes/Data Elements (input data, output data):

- 1. LoC Sanction Details
- 2. Deposit Work Cheque Details

Functional Requirements for the process:

- 1. System should generate the sanction order from the system as and when the sanction is granted
- 2. All sanctions should be provided as per delegation of financial power (DFPR) rules
- 3. There should be a provision for intimating LoC Sanction details to Treasury and Nodal Bank
- 4. There should be a provision for partial sanction of LoC funds from a higher level to a lower level

Validation Requirements for the process:

1. System should check receipt of deposit work cheques before initiating the LoC Sanction

Interfaces with Other Modules/Sub Modules/External Stakeholders:

- 1. WFACS-Deposit Work Fund Receipt
- 2. WFACS-LoC Cheque Preparation
- 3. WFACS-WF Accounts Compilation

MIS Requirements for the process:

1. Sanction Details for each LoC at each level of the departments upto the lower offices

3.4. LoC Cheque Preparation and Payment-Departmental Works

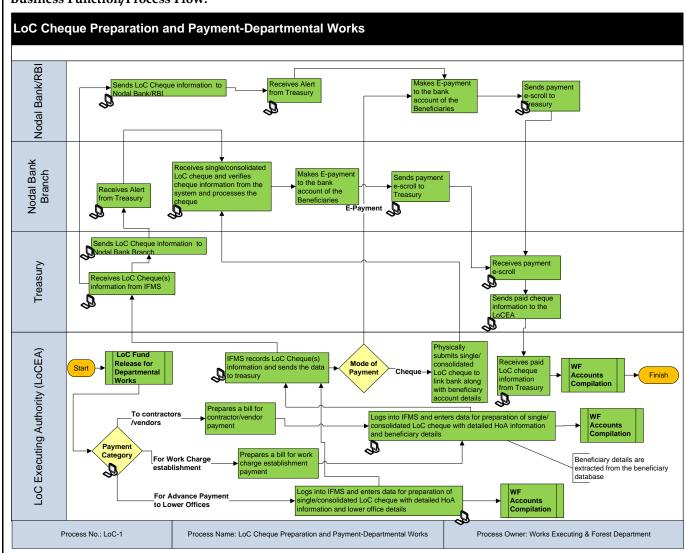
Module Name: WFACS

Sub Module Name: LoC Cheque Preparation

Business Function Name: LoC Cheque Preparation and Payment-Departmental Works

Business Function Description: This process describes the mechanism for payment through LoC Cheque Preparation for Departmental Works

Business Function/Process Flow:



C	1	T1	
Seque	ntiai	FIOW	

Process	
Actor	Process Description

Module Name: V	VFACS
Sub Module Na	me: LoC Cheque Preparation
LoCEA	Based on type of payment:-
	Prepares a bill for contractor/vendor payment
	Prepares a bill for work charge establishment payment
	Logs into IFMS and enters data for preparation of single/consolidated LoC cheque with detailed HoA information and lower office details
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs
LoCEA	Logs into IFMS and enters data for preparation of single/consolidated LoC cheque with detailed HoA information and beneficiary details (for contractor/vendor and work charge establishment payment)
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs
System	IFMS records LoC Cheque(s) information and sends the data to treasury
Treasury	Receives LoC Cheque(s) information from IFMS
Treasury	Sends LoC Cheque information to Nodal bank
Nodal Bank	Receives Alert from Treasury
Branch	
LoCEA	Physically submits single/consolidated LoC cheque to link bank along with beneficiary account details
Nodal Bank	Receives single/consolidated LoC cheque and verifies cheque information from the system
Branch	and processes the cheque
Nodal Bank	Makes E-payment to the bank account of the Beneficiaries
Branch	
Nodal Bank	Sends payment e-scroll to Treasury
Branch	
Treasury	Receives payment e-scroll from nodal bank branch
Treasury	Sends paid cheque information to the LoCEA
LoCEA	Receives paid LoC cheque information from Treasury
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs

Business Process Attributes/Data Elements (input data, output data):

- 1. Available Fund balance for Deposit Work
- 2. Fund Sanction against Head of Accounts and Object Head
- 3. Cheque Details against Head of Account and Object Head

Module Name: WFACS

Sub Module Name: LoC Cheque Preparation

Functional Requirements for the process:

- 1. System should allow Bank to receive LoC Cheque information before LoC Executing Authority presents cheque to Bank for encashment
- 2. Cheque information should be available to treasury as soon as the LoC Cheque is generated
- 3. System should trigger accounting entries as and when transactions take place
- 4. System should have a provision for manual accounting adjustments through transfer entries in case of errors

Validation Requirements for the process:

- 1. Cheques must be verified for validity period. (A drawn cheque remains valid for encashment till three months from date of its issue), except in case of those PW cheques whose normal expiry date exceeds the validity period, as specified by Finance department.
- 2. While preparing LoC Cheques, the reductions from each individual HoAs (upto detailed head/sub detailed head level) should never exceed the balance Sanction Amount for the HoA
- 3. LoC Cheque amount should never exceed LoC balance available

Interfaces with Other Modules/Sub Modules/External Stakeholders:

- 1. **E-Bantan**-Expenditure Initiation
- 2. CTS-LoC Information
- 3. WFACS-WF Accounts Compilation

MIS Requirements for the process:

- 1. List of LoC Cheques with beneficiary details
- 2. List of LoC Paid Cheques
- 3. List of authorized LoCEA
- 4. ECS / EFT issued report
- 5. ECS / EFT encashed report
- 6. Volume of transactions
- 7. Abstract of volume of transactions
- 8. Details of undelivered ECS records

3.5. LoC Cheque Preparation and Payment-Deposit Works

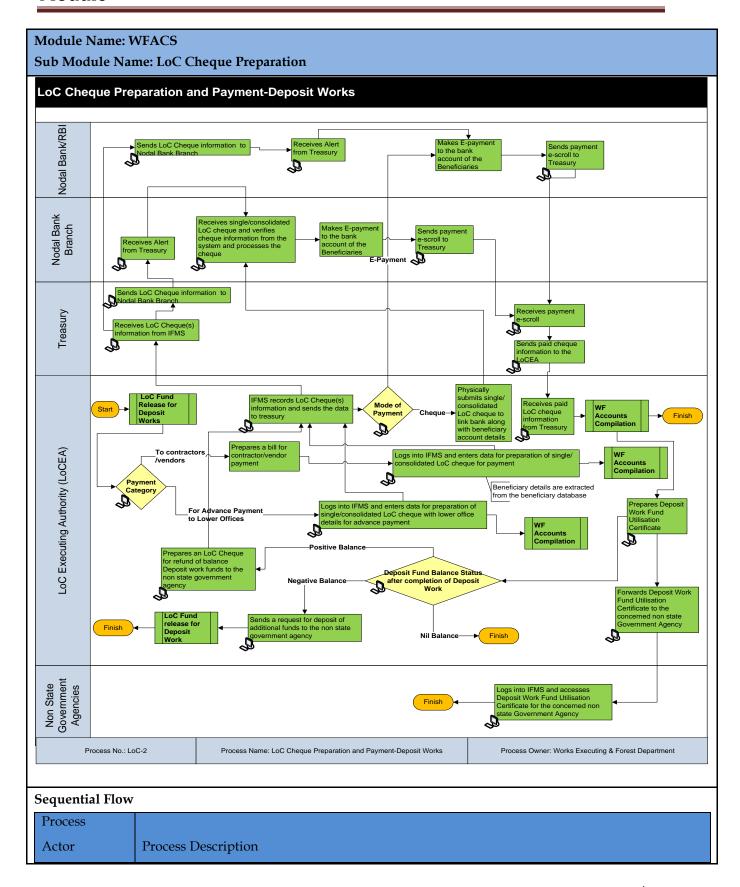
Module Name: WFACS

Sub Module Name: LoC Cheque Preparation

Business Function Name: LoC Cheque Preparation and Payment-Deposit Works

Business Function Description: This process describes the mechanism for payment through LoC Cheque Preparation for Deposit Works

Business Function/Process Flow:



Module Name: WFACS Sub Module Name: LoC Cheque Preparation	
LoCEA	 Based on type of payment: Prepares a bill for contractor/vendor payment Logs into IFMS and enters data for preparation of single/consolidated LoC cheque with lower office details for advance payment
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs
LoCEA	Logs into IFMS and enters data for preparation of single/consolidated LoC cheque for payment
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs
System	IFMS records LoC Cheque(s) information and sends the data to treasury
Treasury	Receives LoC Cheque(s) information from IFMS
Treasury	Sends LoC Cheque information to Nodal bank
Nodal Bank Branch	Receives Alert from Treasury
LoCEA	Physically submits single/consolidated LoC cheque to link bank along with beneficiary account details
Nodal Bank Branch	Receives single/consolidated LoC cheque and verifies cheque information from the system and processes the cheque
Nodal Bank Branch	Makes E-payment to the bank account of the Beneficiaries
Nodal Bank Branch	Sends payment e-scroll to Treasury
Treasury	Receives payment e-scroll from nodal bank branch
Treasury	Sends paid cheque information to the LoCEA
LoCEA	Receives paid LoC cheque information from Treasury
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs
LoCEA	Prepares Deposit Work Fund Utilisation Certificate
LoCEA	Forwards Deposit Work Fund Utilisation Certificate to the concerned non state Government Agency
Non State Government Agency	Logs into IFMS and accesses Deposit Work Fund Utilisation Certificate for the concerned non state Government Agency
System	Checks Deposit Fund Balance Status after the completion of Deposit Work
LoCEA	Prepares an LoC Cheque for refund of balance Deposit work funds to the non-state government agency if fund balance is positive

Module Name: WFACS Sub Module Name: LoC Cheque Preparation	
LoCEA	Sends a request for deposit of additional funds to the non- state government agency if fund balance is negative

Business Process Attributes/Data Elements (input data, output data):

- 1. Available Fund balance for Deposit Work
- 2. LoC Cheque details

Functional Requirements for the process:

- 1. There should a provision for tagging LoC Cheques for Deposit Work with the corresponding Deposit Work Cheque received from the non-state governmental agency
- 2. System should allow Bank to receive LoC Cheque information before LoC Executing Authority presents cheque to Bank for encashment
- 3. Cheque information should be available to treasury as soon as the LoC Cheque is generated
- 4. System should trigger accounting entries as and when transactions take place
- 5. System should have a provision for manual accounting adjustments through transfer entries in case of errors
- 6. There should be a provision for relevant cash book accounting entries for procurement of stock from external supplier or any other department

Validation Requirements for the process:

1. LoC Cheque amount should never exceed LoC balance available

Interfaces with Other Modules/Sub Modules/External Stakeholders:

- 1. **E-Bantan**-Expenditure Initiation
- 2. CTS-LoC Information
- 3. WFACS-WF Accounts Compilation

MIS Requirements for the process:

- 1. Drawal statistics for drawal against requisition
- 2. Drawal statistics for drawal against LoC
- 3. Treasury wise interest saved because of non-usage of LoC facility
- 4. List of authorized public works disburser
- 5. ECS / EFT issued report
- 6. ECS / EFT encashed report
- 7. Bills ready for ECS / EFT generation
- 8. Volume of transactions
- 9. Abstract of volume of transactions
- 10. Details of undelivered ECS records

3.6. Cash Book Maintenance-Lower Offices

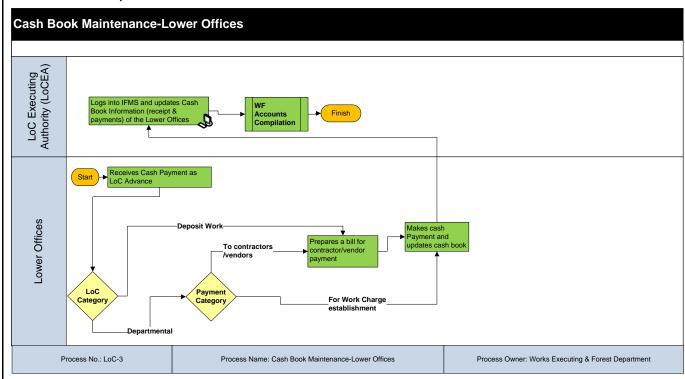
Module Name: WFACS

Sub Module Name: WF Accounts Compilation

Business Function Name: Cash Book Maintenance-Lower Offices

Business Function Description: This process describes the mechanism for cash book maintenance at the Lower Offices of the Works Executing and Forest Departments (i.e. offices below the level of Division/executive engineer)

Business Function/Process Flow:



Sequential Flow

Process	
Actor	Process Description
Lower	Receives Cash Payment as LoC Advance
Offices	
Lower	For payment to contractor/vendors, prepares a bill
Offices	
Lower	Makes Cash Payment and updates the cash book
Offices	

Module Name: WFACS Sub Module Name: WF Accounts Compilation	
LoCEA	Logs into IFMS and updates Cash Book Information (receipt & payments) of the Lower Offices
System	Accounting Entry: Posts Accounting Entries (debit/credit) at appropriate HoAs

Business Process Attributes/Data Elements (input data, output data):

- 1. LoC Cheque Payment by LoCEA to Lower Offices
- 2. Cash Book Entries at Lower Offices

Functional Requirements for the process:

- 1. Cash Payments made by Lower Offices should never exceed available cash balance
- 2. There should be a provision for LoCEA to update the manual cash book entries of the Lower offices into the system
- 3. System should trigger accounting entries after cash book details are updated by the LoCEA
- 4. System should have a provision for manual accounting adjustments through transfer entries in case of errors

Validation Requirements for the process:

1. LoC Cheque issued by LoCEA to the lower offices should be successfully encashed

Interfaces with Other Modules/Sub Modules/External Stakeholders:

1. WFACS-LoC Cheque Preparation

MIS Requirements for the process:

- 1. Payee wise Cash Payment Details
- 2. Available Cash Balance

3.7. Compilation of Stock Accounts

Module Name: WFACS

Sub Module Name: WF Accounts Compilation

Business Function Name: Compilation of Stock Accounts

Business Function Description: This process describes the mechanism for compilation of Stock Accounts by the Works Executing and Forest Departments. This is used to apply for stock, and account for the value of material issued/ procured/ returned

Sequential Flow

Process Actor	Process Description
LoCEA (Indenting Division)	Draws a cheque to make advance payment
LoCEA (Indenting Division)	Books the amount in 'P.W. Cheques' Head of Account, on Credit side
LoCEA (Indenting Division)	Books the amount in 'CSSA New' Head of Account, on Debit side
LoCEA (Indenting Division)	Enters relevant details in the specified Form
LoCEA (Indenting Division)	Receives the stock from Resourcing Division
LoCEA (Indenting Division)	On procurement, value of material procured is booked at the prices of procurement, as: CSSA credit, and Stock debit. (Reference: Goods received sheet)
LoCEA (Indenting Division)	Sets the issue rate for the stock requested
LoCEA (Indenting Division)	Issues the stock to Works Division
LoCEA (Indenting Division)	Enters relevant details in the specified Form
LoCEA (Indenting Division)	Books the value of issued stock in relevant Heads of Accounts as Credit to stock
LoCEA (Indenting Division)	Enters details of stock in the specified Form
	(In case, after valuation, it is found that more money is to be submitted to obtain the required amount of stock):
LoCEA (Resourcing Division)	Forwards bill to LoCEA (Indenting Division)
LoCEA (Indenting Division)	Draws a cheque to make payment to Resourcing Division
LoCEA (Indenting Division)	Books the balance amount due, in the same Head of Account (as originally booked for the work), on Credit side
LoCEA (Indenting Division)	Books the amount in 'Stock' Head of Account, for the balance payment, on Debit side
LoCEA (Indenting Division)	Enters relevant details in the specified Form. Details in the Form will exhibit the transaction on the above account.

Module Name: WFACS		
Sub Module Name: WF Accounts Compilation		
LoCEA (Resourcing	Receives the payment from Indenting Division	
Division)		
LoCEA (Resourcing Division)	Issues the stock to Works Division	
LoCEA (Indenting Division)	Enters relevant details in the specified Form	
LoCEA (Resourcing Division)	Books the amount in 'Miscellaneous P.W. Deposit' Head of Account, on Credit side	
LoCEA (Resourcing Division)	Remits the amount to appropriate Head of Account	
LoCEA (Resourcing Division)	Confirms the delivery of stock	
LoCEA (Resourcing Division)	Once stock is delivered, EE books the value of stock delivered, as credit to 'Stock'	
LoCEA (Resourcing	Books the value of stock delivered, in 'Miscellaneous P.W. Deposit' Head of	
Division)	Account, on Debit side	
	(In case when the Resource Division is unable to provide the requested stock, to the Indenting Division):	
LoCEA (Indenting Division)	Procures material either from external supplier, or from another Department	
LoCEA (Resourcing Division)	Mandates the supplier to supply the material directly to concerned Works department	
LoCEA (Resourcing Division)	Issues an advice about the material being supplied to Works department for the relevant Head of Account	
LoCEA (Works Division)	Acknowledges the receipt of the issued advice from Resourcing Division	
LoCEA (Resourcing Division)	Receives the acknowledgement (of the issued advice) from the Works department	
LoCEA (Works Division)	Books the value of procured material in 'MPSSA New' Suspense Head of Account, on Credit side	
LoCEA (Works Division)	Books the value of procured material in relevant Works Heads of Accounts, on Debit side, by crediting stock	
LoCEA (Works Division)	Receives bills from supplier	
LoCEA (Works Division)	Draws cheque and makes payment after receiving the material.	
LoCEA	If, by mistake, an accounting entry is done to an inappropriate Head of Account, EE draws a 'Transfer Entry Order', and adjustment is done by deducting the amount from previous HoA, and adding the amount to the correct Head of Account	

Business Process Attributes/Data Elements (input data, output data):

1. Budget Allotment against Head of Accounts and Object Head

Functional Requirements for the process:

1. System should trigger accounting entries as and when transactions take place

Module Name: WFACS

Sub Module Name: WF Accounts Compilation

2. System should have a provision for manual accounting adjustments through transfer entries in case of errors

Validation Requirements for the process:

1. None

Interfaces with Other Modules/Sub Modules/External Stakeholders:

1. WFACS-WF Accounts Compilation

MIS Requirements for the process:

- 1. Drawal statistics for drawal against requisition
- 2. Drawal statistics for drawal against LoC
- 3. Volume and value data of stock, for schedules and Forms

3.8. Compilation of Accounts for Public Works Executing and Forest Departments

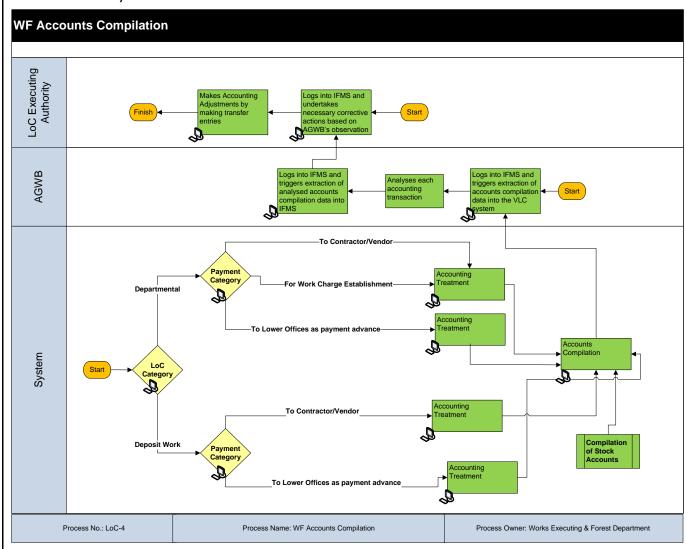
Module Name: WFACS

Sub Module Name: WF Accounts Compilation

Business Function Name: Compilation of Accounts for Public Works Executing and Forest Departments

Business Function Description: This process describes the mechanism for compilation of Accounts for Public Works Executing and Forest Departments

Business Function/Process Flow:



Sequential Flow

Process Description

Module Name: WFACS

Sub Module Name: WF Accounts Compilation

Actor	
System	Posts real time accounting entries (debit/credit) in the appropriate HoAs as and when
	different types of payment transactions takes place
System	Performs Accounts Compilation for all the transactions of Works Executing and Forest
	Departments as per the CPWD, Forest Manuals including Stock Accounts
AGWB	Logs into IFMS and triggers extraction of accounts compilation data into the VLC system
AGWB	Analyses each accounting transaction
AGWB	Logs into IFMS and triggers extraction of analysed accounts compilation data into IFMS
LoCEA	Logs into IFMS and undertakes necessary corrective actions based on AGWB's observation
LoCEA	Makes Accounting Adjustments by making transfer entries

Business Process Attributes/Data Elements (input data, output data):

1. Budget Allotment against Head of Accounts and Object Head

Functional Requirements for the process:

- 1. System should generate detailed monthly accounts as per the Works and Forest manuals
- 2. System should trigger accounting entries as and when transactions take place
- 3. System should have a provision for manual accounting adjustments through transfer entries in case of errors
- 4. System should have a provision for AG to access the compiled accounts

Validation Requirements for the process:

1. AG should be able to access the compiled Works and Forest accounts only when Works executive / Forest department sends alert

Interfaces with Other Modules/Sub Modules/External Stakeholders:

- 1. **E-Bantan**-Expenditure Initiation
- 2. WFACS-LoC Cheque Preparation
- 3. WFACS-Deposit Works Fund Receipt
- 4. WFACS-Stock Accounts
- 5. **CTS-**Treasury Accounts
- 6. **CBMS-**Accounts Management

MIS Requirements for the process:

- 1. All relevant reports as per the Works and Forest manuals
- 2. List of objections raised by AG, for payment and receipt transactions of Works executive and Forest Departments
- 3. List of alteration / Transfer entries done by Works executive and Forest Departments based on AG's observations

Request for proposal for selection of System
Integrator for Integrated Financial Management
System (IFMS) for Department of Finance,
Government of West Bengal

Volume-IV

Additional Functional Requirements Specifications

Bid document number: WTL/FIN/IFMS/13-14/001 dated 12/06/2013

PART B: FUNCTIONAL REQUIREMENTS SPECIFICATIONS FOR HRMS
MODULE OF IFMS



Finance Department

Government of West Bengal

2013

Table of Contents

1.	HRMS Overview	2
2.	HRMS Sub Modules and Business Processes	2
	2.1 Business Objects	3
3.	HRMS Business Process Description	4
	3.1 Manpower Planning	
	3.2 Recruitment Management	
	3.3 Leave Management	10
	3.4 Training Management	13
	3.5 Promotion Management	16
	3.6 Payroll Processing	
	3.7 TA/DA Management	20
	3.8 LTC Management	22
	3.9 Medical Entitlement	24
	3.10 Loans Management	26
	3.11 Transfer Posting and Joining	28
	3.12 Employee Exit	30
	3.13 Performance Appraisal	33
	3.14 Officer's Data and Self Service	35
	3.15 Pay Fixation	40
	3.16 Deputation and Lien	42
	3.17 Departmental Enquiry	44
	3.18 Confirmation Management	46

1. HRMS Overview

The Human Resource Management System FRS for the West Bengal Government is so designed as to ensure that the developed application will be able to improve the performance its massive public workforce.

In a gist the HRMS will not only enable planning of the workforce and determine the effective size of public service; but also automate a significant part of the operations. It will also facilitate horizontal communication and integration, simplify coordination between human resource processes and provide access through a single window and thus contribute to the creation of a paperless environment.

The HRMS application will be open, flexible and updated to meet the management needs across the length and breadth of the West Bengal Government.

2. RMS Sub Modules and Business Processes

The following sections describe the sub modules and business processes of HRMS module.

- 1. Officer's Data and Self Service
- 2. Man Power Planning
- 3. Leave Management
- 4. Training Management
- 5. Promotion Management
- 6. Payroll Management
- 7. Recruitment Management
- 8. TA DA Management
- 9. LTC Management

- 10. Medical Entitlements
- 11. Loans Management
- 12. Transfer Posting and Joining
- 13. Employee Exit
- 14. Performance Appraisal
- 15. Pay Fixation
- 16. Deputation and Lien
- 17. Departmental Enquiry
- 18. Confirmation Management

Note:

- 1. The following HRMS processes will have direct integration with IFMS
 - Payroll Management
 - TA DA Management
 - LTC Management
 - Medical Entitlements
 - Loans Management
- 2. Service Rules should ideally also be included as part of the HRMS system. During the System study phase of the System Integrator (SI) the same shall be finalized between the SI and the customer.

2.1 Business Objects

The business process flows as indicated in the following sections differentiate between the steps in the IFMS application and those happening outside the IFMS application (through a computer icon). BPRs are also highlighted in red color in the process flow itself. The process objects are shown in the below table.

Objects	Description
Start	Start of Process
Finish	End of Process
	Activity within IFMS
	Activity outside IFMS
	Predefined Process
	Decision Box
	Flow Line (Arrow, Connector)
•	Comments Box

3. HRMS Business Process Description

The following section describes the broad functional requirements for all processes for the HRMS module.

Note: The functional requirements specifications mentioned in this section are indicative in nature and not exhaustive. During the System study phase of the System Integrator (SI) the same shall be finalized between the SI and the customer.

3.1 Manpower Planning

Process	Process	Process Description
#	Name	
1	Manpower	To analyze and forecast the need of workforce so as to create a workload
	Planning	balance
	Process	Definition
	Actor	
	CCA	Cadre Controlling Authority
	Gov	West Bengal Government
-	_	
SI no	Process Actor	Process
1	CCA	Analyze reduction/ enhancement in posts as per formats for analysis
2	CCA	Analysis of permanent / temporary establishment posts
3	CCA	Generates data as on As Is permanent / temporary positions
4	CCA	Proposal to convert part of temporary establishment to permanent
		establishment continuing remaining temporary establishment on creation of
		new establishment on surrender of old establishment post, surrender existing
		establishment posts (temporary/ permanent)
5	Gov	Issue of relevant order based on proposal
6	CCA	List of establishment positions to be converted/created is entered into system
7	CCA	Final list of permanent and temporary positions generated & communicate
		changes to related HOO

Functional Requirement

Facility to automate manpower requirement/planning based on competencies, skills, experience, qualification and other criteria, Budget

Facility to make provisions for direct employment/ promotion/recruitment to specialist categories/ or contractual employees

Facility to have a recruitment module which would enable populating an employee record when he joins any office

Facility to project cadre wise/grade-wise manpower requirements for a specified period based on data relating to resignations/ dismissals/future retirement etc.

Facility to analyze the cadre wise, grade wise, post wise resources available and required and do a gap analysis with specific time frame.

Facility to issue alerts before any position falling vacant due to retirement/term of temporary or contractual employee getting over

Facility to generate a consolidated manpower plan (Institution-wise/Unit wise) for approval through workflow

Facility to integrate with the recruitment/promotion module for filling up of vacancies

Facility for skill/competency identification, training, evaluation, mapping with position requirement.

Facility to define every person on payroll as either of following: permanent employee, temporary employee, ad-hoc recruited employee, ad-hoc promoted employee; employment extended employee, contractual employee, retired and contractually appointed, outsourced provided employee.

Reports

Grade wise/ Crude Wise Availability Report

Department wise/Grade wise/Grade wise/ Vacancy Report across Permanent, Temporary, Casual and Contract roles

Consolidated Manpower Plan Report

Interaction with other Modules

Recruitment Management

Officers Data

Business Process Attributes/Data Elements (input data, output data)

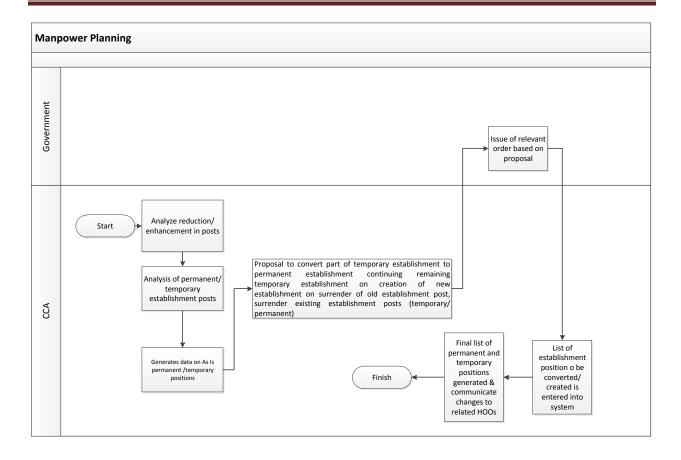
Workload Analysis

List of posts asked to be converted or created by management

List of posts available for recruitment

Validity Check

Defining of all eligibility criteria for all categories of posts



3.2 Recruitment Management

Process #	Process Name	Process Description
2	Recruitment Management	Recruitment of new employees
	Process Actor	Definition
	CCA	Cadre Controlling Authority
	H00	Head of Office
SI no	Process Actor	Process
1	CCA	System generates vacancy list sorted by cadre, office, post, appropriate recruitment mode
2	CCA	Communicated to respective authorities in standard letter format provided by GoWB
3	CCA	Advertise vacancies and applications on Govt/authority/agency website
4	CCA	Conduct selection process both online and offline and store results

5	CCA	Shortlisted candidates list entered into the system (and
		displayed on the Govt website)
6	CCA	Background and Medical check of candidate by relevant
		department
7	CCA	Appointment letter sent to candidate by relevant
		department
8	H00	Selected candidates joins organization
9	CCA	Candidate completes formalities for joining (upload scans
		of documents in the Officer's Data)
10	CCA	Creation of new employee ID and service record in the
		system

Functional Requirements for the process:

Facility to define cadre, post, hierarchy, pay scale, cadre schedule, ratio of direct vs. promotions, no. of posts, roaster etc.

Facility for various Departments / Directorates to check vacancy position.

Facility to draw recruitment schedule in accordance with the requirement plan.

Facility for managing recruitment for special categories requiring relaxation in norms e.g. SC/ST/OBC/Physically challenged /Ex-service men /Sports persons etc.

Facility for generating advertisement for recruitment for internal / external candidates for publication on HRMS portal, Media and website,

Facility to receive on-line applications and maintaining one time registration

Facility for conducting online objective type tests with auto scoring facility

Facility to maintain various types of tests and maintain a question/answer database of each type of test (functional, psychometric, analytical etc.) to be administered as part of the selection process.

Facility to define the evaluation criteria and generation of results post-evaluation

Facility to maintain check list for verification and acknowledgement of various aspects related to joining viz., medical reports, testimonials, caste certificates, other relevant certificates, etc.

Generation of system driven regret letters and/or offer / appointment letters through both manual as well as electronic modes – facility for providing standard templates and for uploading new templates

Facility to define the specifications of the vacancy in terms of qualifications, work experience, location considerations, skills/competencies required, additional certifications / professional qualifications, etc.

Should allow for maintaining a checklist of details to be mentioned in each employee's personnel file

Provision to record comments of interviewers at Level 1, Level 2 & Level 3 interviews.

Provision to archive the assessments of candidates interviewed , so that rejected candidates of one SBU/Division are not considered for selection in another SBU/Division

Facility to update status of recruitment process

Facility to view the status of recruitment process

Facility to record test / interview scores.

Facility to update the post wise rank list of candidates short listed

Facility to setup the validity period for the short listed rank list with an option to extend the validity date, based on Departmental request.

Facility to update the list of candidates selected against various posts, Department wise.

Facility for the respective Departments / Directorates to view the selected list of candidates.

Facility for the Appointing Authority to generate appointment offers.

Provision for the Departments / Directorates to capture basic details of selected candidates.

Integration with Officer's Data and Service Record Management Module.

Facility for the Departments / Directorates to attach soft copies of various documents like medical reports, testimonials, caste certificates, other relevant certificates etc.

Facility for the Departments / Directorates to maintain check list for authentication and acknowledgement of various aspects related to joining viz., medical reports, testimonials, caste certificates, other relevant certificates, etc.

Facility to generate alerts on expiry of appointment offer validity period.

Provision to extend date of joining duty.

Facility to report cases that failed in reporting to duty within the stipulated time frame.

Facility to cancel recommendation / selection list.

Facility for the appointing authority to cancel appointment offers.

Facility for the Departments / Directorates to view the cancelled appointments.

Facility to generate new employee ID and update service record in the system.

Facility to have multiple Module Administrators

Facility to assign roles & privileges to the various types of users

Facility for Back data entry of Historic Data

Facility to configure master data relevant for the module.

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Reports

List of vacancies - Department wise, post wise, office wise, category wise

List of pending requests - Department wise for a selected period

List of rejected requests- Department wise for a selected period

List of approved requests- Department wise for a selected period

List of candidates - Department wise, post wise, category wise.

Interaction with other Modules

Manpower Planning Management

Officers Data and Service Record Management

Transfer, Posting and Joining

Pay Fixation

Business Process Attributes/Data Elements (input data, output data)

List of permanent and temporary positions and vacancies available

List of people joined the organization

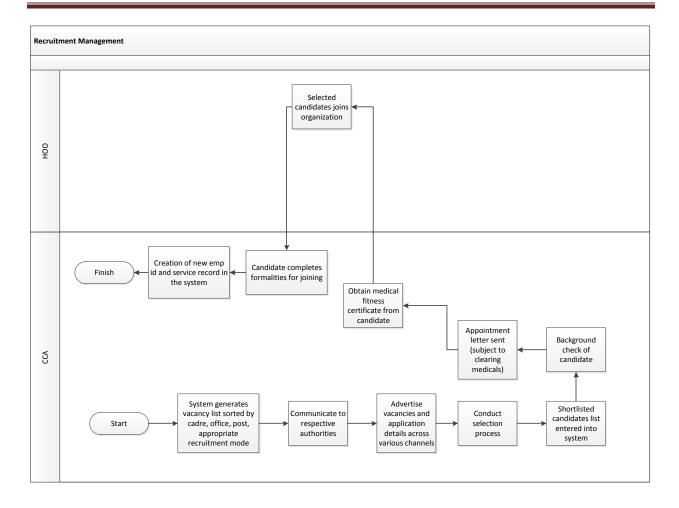
Validity Check

Eligibility criteria to be met by candidate

Selected candidate list to be uploaded on Website

All details of candidate to be collected by the HR person

Police Verification & Medical checkup completed



3.3 Leave Management

Process #	Process Name	Process Description
3	Leave Management	To manage all forms of leaves for employee
	Process Actor	Definition
	CCA	Cadre Controlling Authority
	AO	Accepting Officer
	Emp	Incumbent Employee
SI no	Process Actor	Process
1	Emp	Employee opens the leave module of HRMS and checks whether leaves are available or sanctioned.
2	Emp	If Leave is available, can apply online.

3	Emp	If leave is already sanctioned, can apply for cancellation or modification.
4	AO	Accepting authority receives request from reportee; approves or declines request based on policy
5	Emp	Employee is communicated accordingly through email
6	Emp	Proceeds for leave, joins back and submits joining form with PAR
7	CCA	If the relieving event or joining event is different from the original dates applied for then a re-sanction is required
8	CCA	Employee leave data and employee data is updated in the system

Functional Requirement

Facility to setup customized leave calendar for each office.

Facility to setup dept. wise type of leave, eligible leave for different category of employees.

Facility to have multiple Module Administrators

Facility to assign roles & privileges to the various types of users

Facility for Back data entry of Historic Data.

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Provision for submission of Leave by each employee.

Provision for the approving authority to view the leave applied, leave account of the applicant.

Provision for the approving authority to make sanction / reject / modify & sanction the leave application.

Provision for the applicant to view the Sanction Orders.

Facility for each employee to submit leave cancellation application.

Provision for the approving authority to view the cancellation requested respective application / sanction order.

Provision for the approving authority to make sanction / modify & sanction the cancellation application.

Provision for the applicant to view the approved cancellation orders.

Facility to link the cancellation order with the original application / sanction order.

Facility for each employee to submit amendment application for applied / sanctioned application.

Provision for the approving authority to view the amendment requested, respective application / sanction order, amendment recommended.

Provision for the approving authority to make sanction / reject / modify & sanction the amendment application.

Provision for the applicant to view the current status of the application.

Provision for the applicant to view the approved amendment orders.

Facility to link the amended order with the original application / sanction order.

Provision for the applicant to view the current status of the application.

Automatic updation of the leave account and service records.

Facility to generate sanction orders.

Reports

Employee wise leave summary.

List of leave requests (received, processed, sanctioned, rejected) for a period.

List of leave cancellation requests (received, processed, sanctioned) for a period. - Based on the aforementioned parameters, period wise list of leave cancellation requests handled by the section will be generated.

List of leave amendment requests (received, processed, sanctioned, rejected) for a period.

Interaction with other Modules

LTC Management

Officers Data and Service Record Management

Payroll Processing

Disciplinary Vigilance

Business Process Attributes/Data Elements (input data, output data)

Leave Account

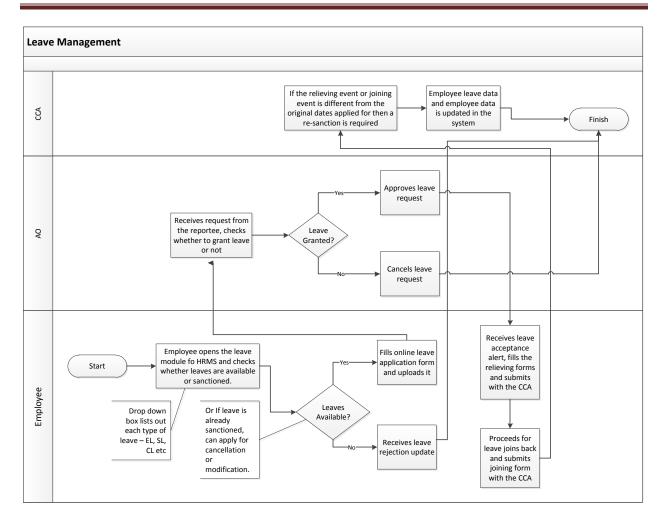
Employee Database

Validity Check

Leave balance to be available in employees leave account

Scanned proof/certificates to be available

Leave details entered with reason



3.4 Training Management

Process #	Process Name	Process Name
4	Training	To analyze training policy, finalize the training plan and impart
	Management	training
	Process Actor	Definition
	DTC	Departmental Training Committee
	CCA	Cadre Controlling Authority
	H00	Head of Office
	Emp	Employee
SI no	Process Actor	Process
1	DTC	Nomination of core competence program in consultation with CCA
2	Emp	Employee selects relevant training from available options
3	H00	Employee training request accepted

4	DTC	Communication to selected employees
5	CCA	Orders for relieving the employees for training
6	Emp	Employee attends training
7	CCA	Training details /certification sent to DTC
8	CCA	Updating of employee record

Functional Requirement

Facility for Departments / Directorates to submit specific requests for training programs.

Facility to view the various requests for training programs.

Facility to set up Training Calendar

Facility for Departments / Directorates to view the published training calendar.

Facility for employee to nominate himself to his accepting authority for a training

Facility for Departments / Directorates to nominate their candidates.

Facility to short list the nominated candidates

Facility to view the list of short listed candidates for the course.

Facility to view the final list of candidates.

Facility to record the performance of the participants.

Facility to publish training calendar (yearly / user defined).

Facility to schedule / reschedule training programs.

Facility to accept / reject the nominations.

Facility to select the candidates for the training based on eligibility criteria.

Facility to maintain employee wise training profile comprising of details like requested courses, completed courses, certifications etc.

Facility to evaluate the training programs.

Facility to generate certificates.

Facility to generate employee wise training profile comprising of details like requested courses, completed courses, certifications etc.

Facility to assign roles & privileges to the various types of users

Facility to configure any other master data relevant for the module.

Facility to have multiple Module Administrators

Facility to assign roles & privileges to the various types of users

Facility for Back data entry of Historic Data

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Reports

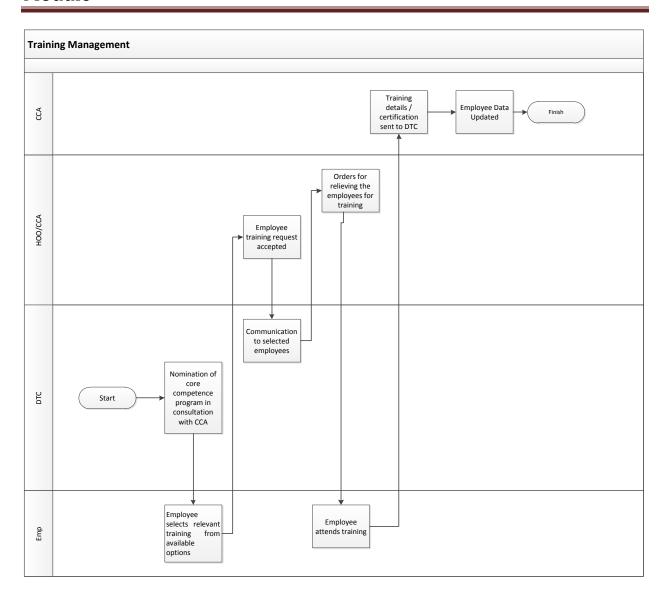
List of available trainings with criteria

List of short listed candidates.

List of approved candidates

Interaction with other Modules

Officers Data and Service Record Management
Leave Management
Performance Appraisal
Business Process Attributes/Data Elements (input data, output data)
Final training policy
Final training plan
Updated employee record
Training for core/professional competency not undergone earlier
Details of training programme available
Validity Check
Eligibility criteria to be met by candidate
Training policy to be uploaded in the system
All training details should be available



3.5 Promotion Management

Process #	Process Name	Process Description
5	Promotion Management	To manage the promotion of employee
	Process Actor	Definition
	CCA	Cadre Controlling Authority
	DPC	Departmental Promotion Committee
SI no	Process Actor	Process

1	CCA	Identify posts /vacancies for promotion as per backlog, roster and
		quota
2	CCA	Setting up of departmental promotion committee
3	CCA	Provide DPC with relevant gradation list and individual performance
		reports
4	DPC	Evaluation of candidates and provision of fit list to CCA
5	CCA	Promotion order issued as and when post becomes vacant
6	CCA	Communication to the employee, relocation order if necessary
7	CCA	Employee database updated
8	CCA	Gradation list updated

Functional Requirement

Facility to generate vacancy list for Promotions

Facility for the employees to view the promotion vacancies.

Facility for the employees to submit preferred stations

Facility to generate seniority list with preferences.

Facility to generate Provisional Promotion list based on various parameters

Facility to make changes in the Provisional Promotion List by the Head of Department

Facility to allot stations to the promoted employees one by one

Facility to publish final promotions list.

Facility to generate necessary promotion orders.

Facility to generate letter of intimation of promotion.

Facility to view promotion orders.

Integration with Officer's Data Module.

Facility to generate promotion orders.

Facility to generate letter of intimation of promotion.

Facility to assign roles & privileges to the various types of users

Facility to setup promotion eligibility criteria.

Facility to configure any other master data relevant for the module.

Facility to have multiple Module Administrators

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Reports

Provisional promotions list.

Eligible promotee list.

Seniority list with station preferences.

Final promotion list

List of total promotions – dept. wise, station wise etc.

Interaction with other Modules

Officers Data and Service Record Management

Manpower Planning

Payroll Processing

Business Process Attributes/Data Elements (input data, output data)

Gradation List

Employee database

Updated Employee database

Updated gradation list

Promotion orders for employee promoted

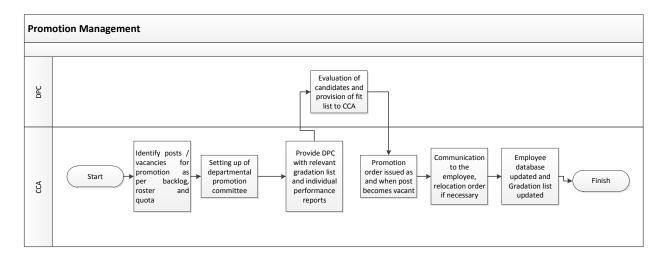
Relocation order to be issued

Validity Check

Employee is confirmed

Name of employee for promotion should appear in the gradation list

Employee need to complete annual appraisal cycle



3.6 Payroll Processing

Process #	Process Name	Process Description
6	Payroll Processing	Monthly automated payroll calculation and processing of employee salaries
SI no	Process Actor	Process
1	НоО	Absentee statement recorded (date of unsanctioned absence will not be computed)
2	НОО	Updation of leave records etc. for each employee
3	DDO	DDO checks entitlement (receivables and deductions) and recovery from employee data base on system

4	DDO	Create and upload salary bill in system for payment
5	DDO	System authorizes disbursement
6	DDO	Disbursement
7	DDO	Updation of employee database (after successful disbursement)

Functional Requirement

Facility for each Department / Directorate to have a centralized payroll system.

Based on roles, facility for each DDO to have the provision for pay bill preparation.

Facility for each employee to generate his / her own pay slip.

Provision for pay processing based on employee categorization.

Facility to process day loss.

Facility to view the applicable individual earnings and deductions of employee.

Facility to make updating on earnings and deductions of each employee.

Facility to compute the deductions to be made from the pay of the individual employee.

Facility to take care of variations in components like basic salary and increments which are bound to happen from time to time.

Facility to process payroll by the respective DDO of each department.

Facility to process leaves encashment.

Facility to capture arrear details.

Facility for temporary suspension of pay processing for employees against whom disciplinary action is initiated.

Facility to handle loan details including the maintenance of balances.

Facility to maintain loan recovery schedule against each loan number.

Facility to compute the interest amounts based on the interest rates given in sanction order

Facility to assign roles & privileges to the various types of users

Facility to configure any other master data relevant for the module.

Facility to have multiple Module Administrators

Facility for Back data entry of Historic Data

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Reports

Salary transferred, department / employee / grade / month / year wise

Salary break-up / salary slip for each employee

Consolidated Deductions statement.

Pay bill register.

Individual pay slip.

Consolidated pay slip.

Bank pay in statement.

List of employees under temporary suspension of pay.

Interaction with other Modules

Leave Management

Officer's Data and Service Record

Disciplinary/ Vigilance Cases

TA/DA Management

LTC Management

Medical Entitlement

Loans Management

Validity Check

Whether are any entries in the Absentee Statement

Whether there are any Disciplinary Cases pending

Leave records updated in the system

Deductions and entitlements updated before 25th day of the month

Employee details like grade, salary stack, appraisals, etc. defined in the system

Business Process Attributes/Data Elements (input data, output data)

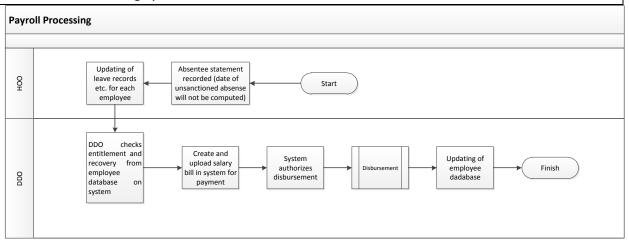
Salary for each employee calculated on time as per defined rules

Leave Record

Absentee statement

Employee database

DDO Office Accounting System



3.7 TA/DA Management

		l
Process	Process Name	Process Description
#		

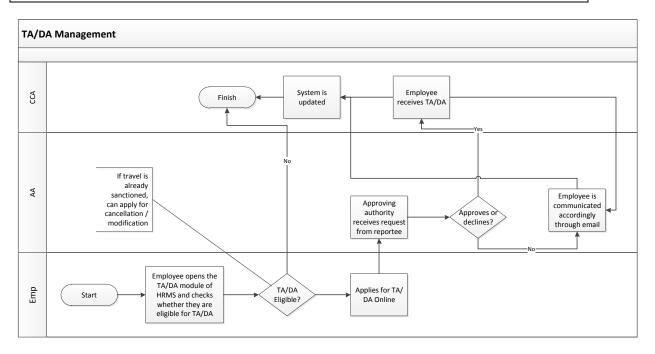
7	TA/DA	Management of TA/DA Entitlement of Employee
	Management	
	Process Actor	Definition
	Emp	Employee
	AA	Approving Authority
	CCA	Cadre Controlling Authority
SI no	Process Actor	Process
1	Emp	Employee opens the TA/DA module of HRMS and checks whether they are
		eligible for TA/DA
2	Emp	If TA/DA is available, can apply online.
3	Emp	If travel is already sanctioned, can apply for cancellation or modification.
4	AA	Approving authority receives request from reportee; approves or declines
		request
5	AA	Employee is communicated accordingly through email
6	CCA	Employee receives TA/DA
7	CCA	Employee data is updated in the system

Functional Requirement
Facility to allow for recording travel requisitions as per travel policy.
Facility to allow for recording advances for travel against a requisition, after approval
Facility to allow Approving Authority to approve travel request
Facility to allow for recording travel expense report once the travel is completed
Facility to automatically account for the travel expense report after approval
Reports
List of all pending TA/DA Requests with status
List of all approved TA/DA Requests
List of all closed TA/DA Requests - received or declined
Interaction with other Modules
IFMS
Officer's Data and Service Record
Payroll Management
Validity Check
Approval of claims and Re-imbursements as per employee / grade eligibility
Claim approved by controlling officer
Business Process Attributes/Data Elements (input data, output data)

Claims & re-imbursements approved / rejected as per employee eligibility and database updated

Employee Database

Grade and Salary Structure



3.8 LTC Management

Process	Process	Process Description
#	Name	
8	LTC	Management of LTC Entitlement of Employee
	Management	
	Process Actor	Definition
	Emp	Employee
	AA	Approving Authority
	CCA	Cadre Controlling Authority
SI no	Process Actor	Process
1	Emp	Employee opens the LTC module of HRMS and checks whether they are
		eligible for LTC
2	Emp	If LTC is available, can apply online.
3	Emp	If LTC is already sanctioned, can apply for cancellation or modification.
4	AA	Approving authority receives request from reportee; approves or declines
		request

5	AA	Employee is communicated accordingly through email
6	Emp	Employee goes on LTC, submits LTC bill upon return
7	CCA	LTC bills reimbursed
9	CCA	Employee data is updated in the system

Functional Requirement

Facility to capture the employee-wise LTC eligibility details like present LTC block, when last LTC was availed etc. with related report as per requirement.

Facility to apply online for LTC by the employees and online approval by approving authority

Facility to support LTC cancellation, extension, postponement etc.

Ability to sanction encashment of LTC as Government policy including check on number of kids or family members

Facility to issue reminder letters if LTC final bill is not submitted within the prescribed time

Provision of LTC approval in parts – for self and for other members of family

Reports

List of all pending LTC Requests with status

List of all approved LTC Requests

List of all closed LTC Requests - received or declined

Interaction with other Modules

IFMS

Officer's Data and Service Record

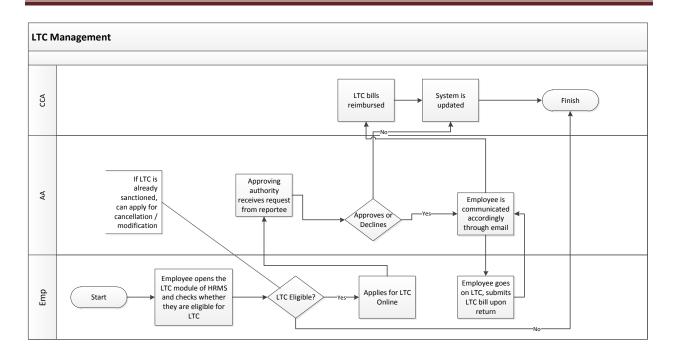
Payroll Management

Validity Check

Candidate eligibility for LTC

Business Process Attributes/Data Elements (input data, output data)

NA



3.9 Medical Entitlement

Process #	Process Name	Process Description
9	Medical Entitlement	Management of Medical Entitlement of Employee
	Process Actor	Definition
	Emp	Employee
	AA	Approving Authority
	CCA	Cadre Controlling Authority
SI no	Process Actor	Process
1	Emp	Employee opens the Medical Entitlement module of HRMS and checks whether they are eligible
2	Emp	If employee is eligible, can apply online.
3	AA	Approving authority receives request from reportee; approves or declines request
4	AA	Employee is communicated accordingly through email
5	CCA	Employee receives Medical Entitlement
6	CCA	Employee data is updated in the system

Functional Requirement

Facility to generate credit letters for medical treatments.

Facility to generate reminders for compulsory executive health checkup as per criteria defined

Facility to maintain a list of empanelled hospitals having tie up for the purpose of direct settlement facility.

Facility to handle Group Mediclaim Policy, if any, cash less facility with set of hospitals

Facility to generate concerned letters of authorization to hospitals etc.

Facility to submit medical reimbursement along with a scanned pdf file and tracking of pending reimbursement claim

Reports

List of all pending Medical Entitlement Requests with status

List of all approved Medical Entitlement Requests

List of all closed Medical Entitlement Request - availed or declined

List of approved hospitals with direct settlement facility.

Interaction with other Modules

IFMS

Officer's Data and Service Record

Payroll Management

Validity Check

Approval of claims and Re-imbursements as per employee / grade eligibility

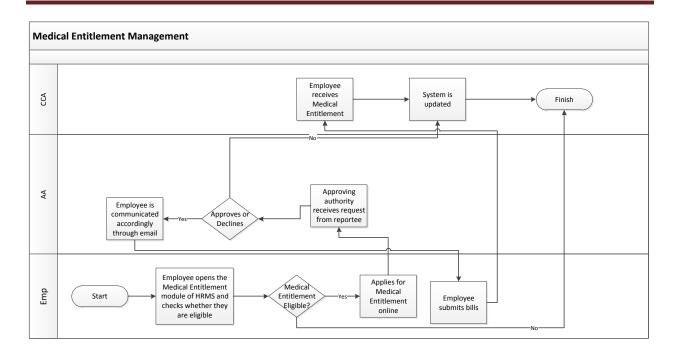
Claim approved by controlling officer

Business Process Attributes/Data Elements (input data, output data)

Claims & re-imbursements approved / rejected as per employee eligibility and database updated

Employee Database

Grade and Salary Structure



3.10 Loans Management

Process #	Process Name	Process Description
10	Loans Management	Management of Loans & Advances Entitlement of Employee
	Process Actor	Definition
	Emp	Employee
	AA	Approving Authority
	CCA	Cadre Controlling Authority
SI no	Process Actor	Process
1	Emp	Employee opens the Loans Management module of HRMS and checks whether they are eligible
2	Emp	If Loan/GP fund is available, can apply online.
3	Emp	If Loan is already sanctioned, can apply for cancellation or modification.
4	AA	Approving authority receives request from reportee; approves or declines request
5	AA	Employee is communicated accordingly through email
6	Emp	Employee avails loan/ advances
7	CCA	Employee data is updated in the system

Functional Requirement			
Facility to apply online for Loans by the employees and online approval by approving authority			

Facility to support Loan cancellation, modification etc.

Ability to sanction encashment of loan as per Government policy.

Facility to issue reminder letters if Loan is not returned within the prescribed time

Support recovery of all types of loans through online escalation

Integration with Payroll Management for disbursement and recovery of loans

Facility to define loans and its various characteristics such as periodicity, interest rate, ceilings details etc.

Facility to attach loan sanctioning rules to every loan type.

System should capture from the pay roll module deductions made for the loan repayment and auto upgrade outstanding balance for the loan amount.

Facility to change the interest rate

Reports

List of all pending Loan Requests with status

List of all approved Loan Requests

List of all closed Loan Requests - received or declined

List of all recovered loans.

List of all overdue loans.

Interaction with other Modules

IFMS

Officer's Data and Service Record

Payroll Management

Validity Check

Approval of loan & advances as per employee / grade eligibility

Present Loans and Advances, if any

Business Process Attributes/Data Elements (input data, output data)

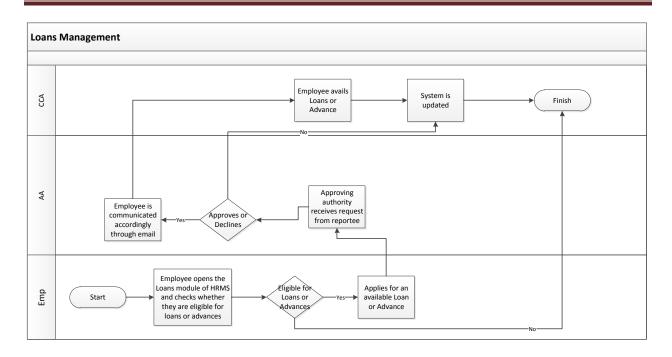
Loans & advances approved / rejected as per employee eligibility and database updated

Employee Database

Grade and Salary Structure

Present Loans and Advances, if any

Approved budget



3.11 Transfer Posting and Joining

Proces s #	Process Name	Process Name
11	Transfer, Posting and Joining	This process will manage Employee Transfer as per standard rules / gradation list and joining at new location
	Process Actor	Definition
	Gov	Government
	CCA	Cadre Controlling Authority
	H00	Head of Office
	AA	Approving Authority
	Emp	Employee
SI no	Process Actor	Process
1	Gov	Review state department transfer policy of the year
2	CCA	Identify posts vacancies for transfer
3	CCA	Setting up of departmental/district transfer boards (optional)
4	CCA	Provide DTB/HOO with relevant gradation list and transfer reports
5	H00	Evaluation of candidates and provision of transfer list
6	CCA	Publication of transfer list and communication to the employee
7	CCA	Consolidate changes communicated to concurrent accounts.
8	AA	Relieving letter issues to the employee at previous location
9	Emp	Applies for transfer (TA) and advance

10	Emp	Joining formalities completed at new location
11	CCA	If employee does not join within a stipulated time it will be considered on
		leave
12	CCA	Employee data uploaded
13	CCA	Gradation list updated if affected

Functional Requirement

Facility for employees to submit request for transfers.

Facility for the concerned authority to view / process the specific transfer requests.

Facility for the concerned authority to accept / reject the specific transfer requests.

Facility to check up vacancy position.

Facility for the approving authority to sanction the transfer.

Facility for the respective employee to view the transfer order.

Facility for the employees to indicate preference of station / location for general transfer

Facility for the Department / Directorate to fix the parameters for the creation of a provisional list for general transfer.

Facility to create the base list of personnel to be transferred as per the desired parameters

Facility to transfer each of the employee one by one

Facility to generate provisional transfer vacancy list based on the finalized transfer list.

Facility to make changes in the Provisional List by Head of the Department

Facility to publish the final transfer vacancy list.

Facility for the transferring authority to prepare the transfer list and pass necessary orders.

Facility for the employees to view the list of postings.

Facility for the respective employee to view the transfer order.

Facility to generate transfer intimation letters.

Facility to assign roles & privileges to the various types of users

Facility to have multiple Module Administrators

Facility to assign roles & privileges to the various types of users

Facility for Back data entry of Historic Data

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Reports

Provisional Transfer List

Final Transfer List

List of new joinees per department/office

Employees Preferred location list.

Interaction with other Modules

Leave Management

Payroll

Officer's Data and Service Records

Validity Check

Revised State / Department transfer rule / policies to be entered in the system

Gradation list updated regularly

Reliving letter / NOC (No Objection Certificate) issued to the employee from the previous department

Employee to complete joining formalities at new location

Gradation list and Employee database updated

Business Process Attributes/Data Elements (input data, output data)

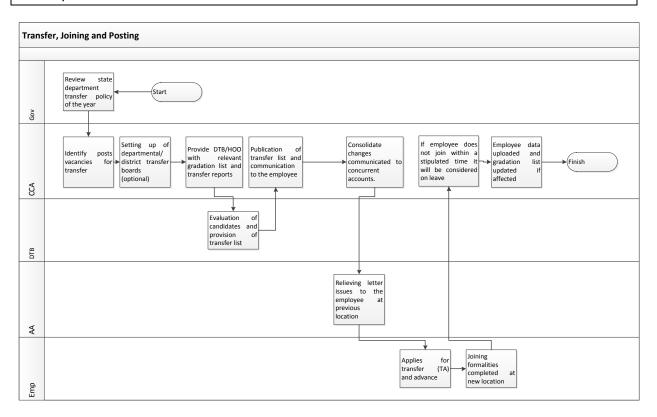
Employee transferred as per defined rules and employee database updated on joining

Employee Database

Gradation List

Employee service book

Vacancy database at other location



3.12 Employee Exit

Proces	Process	Process Description
s #	Name	
12	Employe	This module will manage the whole process of retirement from filling of form

	e Exit	from employee to calculation of pension amount. It will also enable employees to complete retirement formalities.	
	Process	Definition	
	Actor		
	CCA	Cadre Controlling Authority	
SI no	Process	Process	
	Actor		
1	CCA	Obtain list of employees retiring in the next 6 months	
2	CCA	Generation of employee wise pension / other retirement benefits calculation sheet	
		generated from employee database.	
3	CCA	Share pension / other retirement benefits calculation sheet with employee.	
4	CCA	Obtain post retirement address and bank account number	
5	CCA	Obtain and address grievances; agree on anticipatory payments if required	
6	CCA	Finalize pension /other retirement benefits calculation sheet	
7	CCA	Complete identification process including FPS, digital photos of employee and	
		dependents	
8	CCA	Forward FPS, digital photo and other details to vendor for pension identity card	
		preparation	

Functional Requirement

Facility to identify the reason of exit e.g. retirement/compulsory retirement/voluntary retirement/death/resignation/dismissal etc.

Facility to process the voluntary retirement application as per the rules defined for the particular scheme

Capability to generate retirement notice to concerned departments and retirement proposal at least 6 months in advance in case of superannuation for sanction.

Capability to generate retirement notice, for other type of retirement/exit, as soon as the papers are submitted/on-line request is received.

Capability to initiate the process for making payment of the retirement benefits and sanction pension as per applicable rules

Facility to analyze data relating to exits/retirements

Facility to calculate after Retirement benefits (Medical, etc.)

Reports

List of employees retiring in the next 6 months

List of employees retired in the last 6 months

Loan outstanding from an employee at the time of retirement

Interaction with other Modules

IFMS

Officer's Data and Service Record

Payroll

Loans Management

Validity Check

Retirement order issued for employees retiring in the next financial year, 4 months before start of financial years

System stops GPF deductions 4 months prior to the retirement date of employee

LPC to be issued on the day of superannuation after last salary is disbursed

Confirmation to be obtained from employee on terminal calculation sheets and contact details after retirement

Finalization of pension / other retirement benefits sheet with the employee

Identification process of the employee to be completed

Identity card to be handed over to employee on the day of retirement

Business Process Attributes/Data Elements (input data, output data)

VRS/Acceptance of Resignation & reliving order issued (except in case of death)

DDO makes final payment

Employee Database

Employee Service Records

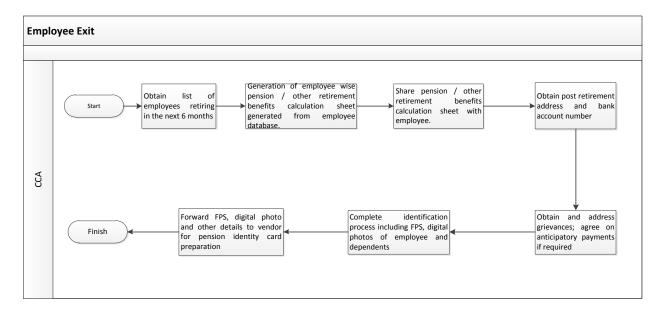
Employee Salary record

Office order to be issued by CCA

Pension case to be prepared and sent to treasury and IFMS

Terminal benefit calculation sheet generated by CCA and shared with employee / nominee

Pensioner's identity card prepared



3.13 Performance Appraisal

Process #	Process Name	Process Description
13	Performance Appraisal Management	To assess employees performance for the year
	Process Actor	Definition
	Emp	Employee
	CCA	Cadre Controlling Authority
	AA	Approving Authority
SI no	Process Actor	Process
1	Emp	GnO setting of the year with Approving Authority
2	Emp	Uploading of agreed GnO in system
3	Emp	Self-Assessment of Half Year
4	AA	Half Year Review
5	CCA	Upload performance report in system
6	CCA	Intimation to Employee and Approving Authority on timelines for Annual review
7	Emp	Self-Assessment for Annual performance
8	AA	Annual Review
9	AA	Identification of development areas in discussion
10	AA	Update Database
11	CCA	Report sent to the reviewing offer for comments as appropriate
12	CCA	Performance review is finalized
13	CCA	Report sent to Accepting Officer for comments and record keeping
14	CCA	Uploading performance report in system and update employee records
15	CCA	Adverse comments if any are communicated to employee
16	Emp	Employee responds to adverse comments through representation
17	CCA	Representations considered
18	CCA	Adverse comments or a part thereof expunged if representation accepted

Functional Requirement
Facility for the employee / superior to view the notified appraisals.
Facility for an employee to record self-appraisal.
Facility for the employee to submit self-appraisal to the approving authority.

Facility for the superior officer to appraise the performance of the subordinate.

Facility for the superior to submit appraisals to the approving authority.

Facility for the approving authority to view the self-appraisals and the superior's appraisal.

Facility for the approving authority to accept / reject the submitted appraisals.

Facility to record strengths / weakness and suggestions / recommendations for improvements by the appraising/approving authority.

Facility to rate the performance of an employee based on the set criteria for the specific position.

Facility to define the period for which appraisal is carried out.

Facility for the employee / superior to view the appraisal ratings.

Facility to maintain the appraisal records.

Facility to generate letters to employees identified with unsatisfactory performance.

Facility for generation of alerts on non-confirmation of the minimum levels of performance criteria.

Facility to generate reminder letters / mails to the employees / appraising authorities in case of non-submission of self-appraisals, etc.

Facility to generate letters / mails to be issued to the employee in case of unsatisfactory performance.

Facility for an automated notification of upcoming appraisals at user defined intervals (Three months, Six months).

Facility to capture employee surveys and suggestions.

Facility to generate appraisal notifications for the selected period.

Facility to define competency-wise / parameter wise desired levels of performance for each cadre / grade in the organization.

Facility to notify the upcoming appraisals.

Facility to assign roles & privileges to the various types of users

Facility to configure any other master data relevant for the module.

Facility to have multiple Module Administrators

Should be possible to create multiple Module Administrators and assign them to different departments"

Should be possible to have multiple module administrators within one department itself

Facility for Back data entry of Historic Data

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Keep track of the User, Time, Modified Fields, and Previous Data etc. Should capture information on Addition, Deletion and / or Modifications field wise. "

No user including the Module Administrator / System Administrator should be able to Delete or Modify the Audit Trail Data.

Reports

List of self-appraisals submitted for a period.

List of subordinates appraisals submitted by superiors for a period.

Appraisal ratings of each employee.

List of employees reported with unsatisfactory performance.

List of defaulted employees with respect to appraisal submission.

Interaction with other Modules

Promotions Management

Officer's Data and Service Records

Business Process Attributes/Data Elements (input data, output data)

Updated Employee database

Employee performance evaluation report with grade

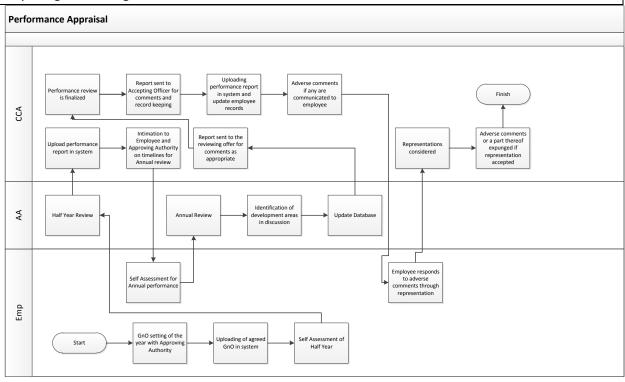
Employee's Action Plan Implementation details

Employee to fill the performance appraisal form

Validity Check

Goals and objectives of employee to be complete

Any disagreement against the assessment to be resolved



3.14 Officer's Data and Self Service

Process	Process Name	Process Description
#		
14	Officer's Data and Service Record	This process will manage all employee data and service records

	Process Actor	Definition
	Emp	Employee
	ноо	Head of Office
	AO	Approving Authority
SI no		
1	Process Actor	Process
2	Emp	Employee logs into his or her HRMS system through this portal.
3	Emp	Accesses other modules of the HRMS.
4	Emp	Enters the data/views/edits pre-defined data on self e.g.up-dation of personal records like Bank details, marital status, record/change nomination etc. and leave balance, leave status (Cannot be modified), Salary details, liabilities, declare investments for IT returns, Property returns, Lease data, Medical & Entertainment etc.
5	AO	Single point access to all approval requirement and MIS reports
6	H00	Enters the data/views/edits/approves all pre-defined data points

Functional	Requirement
i unctional	Negali cilicit

Facility for various departments / directorates to capture and maintain their own employee details.

Facility to retrieve basic details of an employee from the Recruitment Management Module.

Facility for auto-generation of unique Employee ID for each employee.

Facility to maintain personal details of the employee. (As indicated in the data fields section)

Facility to maintain identification details of the employee. (As indicated in the data fields section)

Facility to maintain academic details of the employee. (As indicated in the data fields section)

Facility to maintain departmental exam details of the employee.

Facility to maintain external training details of the employee.

Facility to maintain family details of the employee. (As indicated in the data fields section)

Facility to maintain appointment details of the employee. (As indicated in the data fields section)

Facility to maintain pay scale details of the employee. (As indicated in the data fields section)

Facility to maintain audit trail of all changes effected on the system.

Facility to maintain history details.

Facility to have an exhaustive search based on various parameters.

Facility for consolidated view of information pertaining to each employee.

Integration with IFMS

Facility to generate Employee Personnel File.

Facility to generate current employee strength

Facility to generate employee list with basic details.

Facility to generate list of employees on probation.

Facility for each office to generate blood group wise list of employees.

Facility for State / Department / office to generate list of employees who obtained VRS during a particular period.

Facility for State / Department / office to generate list of employees who resigned from service during a particular period.

Facility for State / Department / office to generate list of employees who got terminated from service during a particular period.

Facility for State / Department / office to generate list of deceased employees while on service during a particular period.

Facility to generate retirement report.

Facility to assign roles & privileges to the various types of users

Creation of module specific roles and privileges

Based on functional requirements each user is mapped to the defined roles and privileges

Facility to create multiple Module Administrators and assign them to different departments

Facility to have multiple module administrators within one department itself

Based on functional requirements each user is mapped to the defined roles and privileges

Facility to keep track of the User, Time, Modified Fields, Previous Data etc. Should capture information on Addition, Deletion and / or Modifications field wise.

No user including the Module Administrator / System Administrator should be able to Delete or Modify the Audit Trail Data.

Reports

Employee Personnel File.

Current employee strength

Employee list with basic details.

List of employees on probation.

Blood group wise list of employees.

List of employees who obtained VRS during a particular period.

List of employees who resigned from service during a particular period.

List of employees who got terminated from service during a particular period.

List of deceased employees while on service during a particular period.

List of retirement report.

Interaction with other Modules

<All modules>

Validity Check

NA

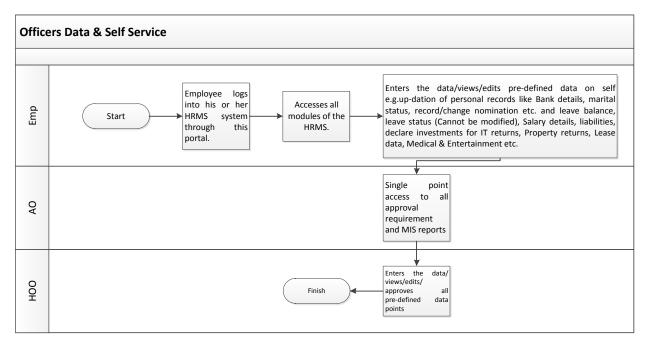
Business Process Attributes/Data Elements (input data, output data)

NA

Data Points
Personal Details
Employee ID
Age
Sex(Gender)
Name of Father (Last Name, Middle Name, First Name)
Name of Mother (Last Name, Middle Name, First Name)
Marital Status
Spouse Name (Last Name, Middle Name, First Name)
Category
Religion
Caste
Languages Known
Hobbies
Birth Place (Village / Town, District, State)
Physically Handicapped (Yes / No)
House No. (Permanent)
House Name (Permanent)
Place (Permanent)
District (Permanent)
State (Permanent)
Postal Code (Permanent)
STD Code (Permanent)
Phone No. (Permanent)
House No. (Temporary)
House Name (Temporary)
Place (Temporary)
District (Temporary)
State (Temporary)
Postal Code (Temporary)
STD Code (Temporary)
Phone No. (Temporary)
Mobile No.
Email ID
Nationality
GPF No.
PAN No.
Computer Literate (Yes / No)
Details of Rewards and Commendation Letters
Identification Details

Blood Group
Height (in comes)
Personal Mark 1
Personal Mark 2
Photograph
Academic Details
Qualification
•
Board / University
School / College
Year of Passing
Total Marks Obtained
Percentage
Family Details
Member Name
Relation
Date of Birth
Age
Occupation
Member Address
Nominee Name
Nominee Relationship
Nominee Date of Birth
Nominee Age
Nominee Address
Dependent Details (Name, Sex, Date of Birth, Relationship)
Appointment Details
Appointment Order No.
Date of Issue of Appointment
Appointment Nature
Gazette / Non Gazetted (Y / N)
Date of Entry into Service
Employee Class
On Probation (Y / N)
Probation Start Date
Probation End Date
Confirmation Order No.
Confirmation Date
Regularization Order No.
Regularization Date
Regularization Remarks

Period of Service
Details of Leaving Service
Date of VRS
Date of Resignation
Date of Termination
Date of Demise
Date of Retirement
Pay Details
Pay Scale
Effective Date
Bank Details
Bank Account No.
Type of Account
Bank Name
Bank Branch & Address
Employee Assets Declaration
Employee Movable Asset
Employee Immovable Asset

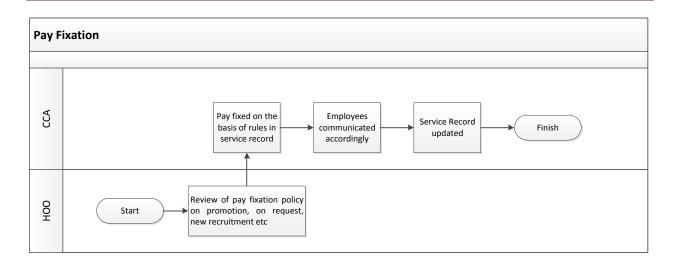


3.15 Pay Fixation

Process	Process	Process Description
#	Name	
15	Pay Fixation	This process will manage all activities and tasks for Pay Fixation on

		employees
	Process	Definition
	Actor	
	CCA	Cadre Controlling Authority
	НОО	Head of Office
SI no	Process	Process
	Actor	
1	HOO	Review of pay fixation policy on promotion, on request, new recruitment
		etc.
2	CCA	Pay fixed on the basis of rules in service record
3	CCA	Employees communicated accordingly
4	CCA	Service Record updated

Functional Requirement
Facility to have Pay fixation on new recruitment
Facility to have Pay fixation on promotion
Facility to have Pay fixation on Revision of Pay.
Facility to have Pay fixation on reversion pursuant to penalty
Reports
Revised Pay report
Interaction with other Modules
Disciplinary and Vigilance Cases
Officer's Data and Service Records
Promotion Management
Recruitment Management
Validity Check
Na
Business Process Attributes/Data Elements (input data, output data)
Na



3.16 Deputation and Lien

Process #	Process Name	Process Name
16	Deputation	This process will manage all activities and tasks deputation of employees
	/ Lien	
	Process	Definition
	Actor	
	CCA	Cadre Controlling Authority
	AA	Approving Authority
	НОО	Head of Office
	HOD	Head of Department
	Emp	Employee
SI no	Process	Process
	Actor	
1	HOO	Determination of deputation post in concerned office and communication to CCA
2	CCA	Approval of the need identified
3	CCA	Deputation need advertised/ circulated to other departments & application received forwarded to HOO
4	HOD	Departments to review the application and shortlist candidates as per defined
		criteria
5	HOD	Final list sent to the requestee department
6	НОО	Confirmation sent to the respective department
7	CCA	Consolidate changes communicated to accounts
8	AA	Relieving letter issued to the employee

9	Emp	Joining formalities completed at deputed posts
10	CCA	Employee database updated
11	CCA	Gradation list updated if impacted.

Functional Requirement

Facility to handle deputation to and from other organizations.

Facility to record history information on deputation

Facility to generate reminders for repatriation at least 6 months in advance before repatriation of officer is due from other organization

The system should have ability to record leave salary contribution/ gratuity contribution

Reports

List of employees requested for deputed : department / cadre / place wise

Posts open for deputation : department / cadre / place wise

Post currently under deputation: employee / time served / place / department wise

Business Process Attributes/Data Elements (input data, output data)

Employee deputed as per defined rules and employee database updated

Employee Database

Gradation List

Employee service book

Deputation vacancies at borrowing organization

Interaction with other Modules

Leave Management

Payroll

Officer's Data and Service Records

Validity Check

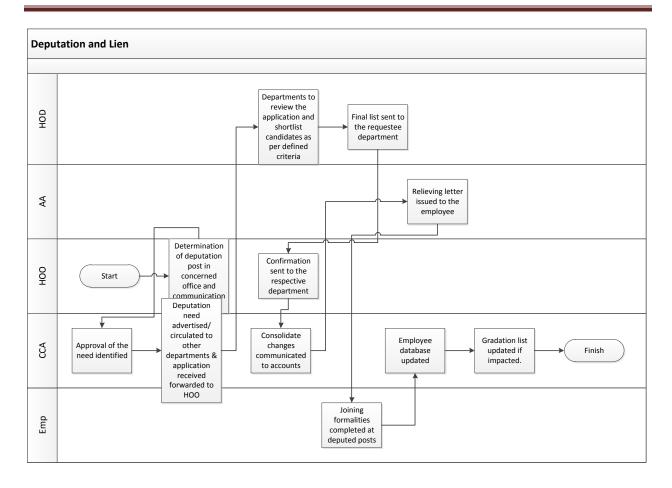
Approval of vacancy for deputation in borrowing organization

Gradation list updated regularly

Reliving letter / NOC (No Objection Certificate employee from the parent department

Employee to complete joining formalities at new location

Gradation list and Employee database updated



3.17 Departmental Enquiry

Process #	Process Name	Process Description
17	Departmental Enquiry	Management of all Disciplinary and Vigilance Cases
	Process Actor	Definition
	CAA	Cadre Controlling Authority
	Emp	Employee
	EO	Enquiry Officer
SI no	Process Actor	Process
1	CCA	Receives request for departmental enquiry and records online against
		various type of enquiry
2	CCA	Allocation of unique tracking number for DE
3	CCA	Show cause notice to concerned employee

4	CCA	If response to show cause notice found unsatisfactory disciplinary action is initiated
5	CCA	Department appoints enquiring authority
6	EO	Enquiry conducted and enquiry report submitted
7	CCA	Report reviews and major/minor punishment is awarded
8	CCA	Employee communicated accordingly
9	Emp	Employee can file a case in court
10	CCA	Submit action taken report against DE number

Functional Requirement

Facility to restrict the access of information to authorized officials and report through audit trail.

Facility to initiate different type of inquiries such as Preliminary Fact Finding, Formal Inquiry, D.E

Facility to capture decisions taken in physical file into the electronic format with maker, checker and approver concept

Facility to link to pay roll for suspension cases for payment of subsistence allowance

Facility to access Employee Assets data from Officer's Data and Self Service Module

Facility to grant vigilance certificate

Facility to maintain record of employees with doubtful integrity (agreed list), publish its list and restrict its access to only authorized officials

Facility to enforce reduction/freezing of Basic pay, other allowances/benefits, on account of punishment from the date of service of order. Such reduction order should be reflected on the Pay roll immediately.

Facility to restore original Basic pay/ Benefits/ Allowances and others (before reduction/freezing) on account of upholding of appeal against the punishment of reduction in pay scale. Such restoration of Basic pay should be reflected on the Pay roll immediately.

Reports

List of employees with departmental enquire or vigilance action is pending

List of employees with departmental or vigilance action is taken

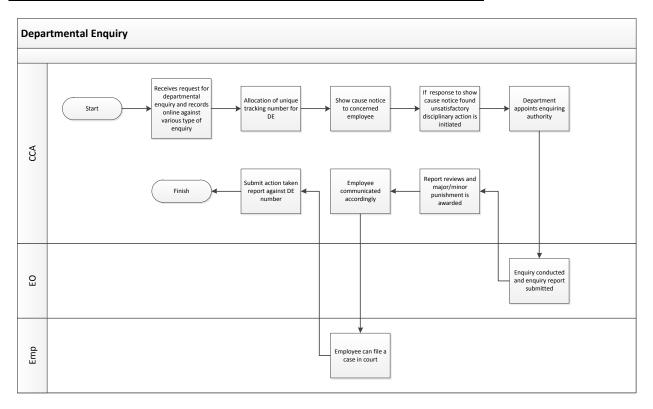
List of employees with court cases pending

List of employees under suspension

Interaction with other Modules

Payroll Management

Promotion Management
Transfer, Posting and Joining
Deputation and Lien
Employee Exit
Officer's Data and Service Record
Validity Check
System to assign a unique number to DE
Show cause notice to be issued to the employee against whom the DE had been filed
Charge sheet sent to employee under enquiry
Report of the enquiry conducted to be submitted
Action taken report submitted against DE tracking number
Suspension revoked if charge-sheet not issued in stipulated period



3.18 Confirmation Management

Process	Process	Process Description
#	Name	
18	Confirmation	Management of employee confirmation
	Management	

	Process Actor	Definition
	CAA	Cadre Controlling Authority
	Emp	Employee
	НОО	Head of Office
SI No.	Process	Process
	Actor	
1	CCA	Checks whether employee is eligible for confirmation
2	CCA	Query sent to department
3	НОО	Confirms eligibility
4	CCA	Order generated and system update
5	Emp	Employee informed accordingly

Functional Requirement

Facility to restrict the access of information to authorized officials and report through audit trail.

Facility for various Departments / Directorates to check confirmed position.

Facility for managing confirmation for special categories requiring relaxation in norms e.g. SC/ST/OBC/Physically challenged /Ex-service men /Sports persons etc.

Facility to define the evaluation criteria and generation of results post-evaluation

Generation of system driven regret letters and/or offer / appointment letters through both manual as well as electronic modes – facility for providing standard templates and for uploading new templates

Provision to access Performance Appraisal reports of the employee

Facility to update status of confirmation process

Facility to view the status of confirmation process

Provision for the Departments / Directorates to capture basic details of selected candidates.

Integration with Officer's Data and Service Record Management Module.

Facility to have multiple Module Administrators

Facility to assign roles & privileges to the various types of users

Facility for Back data entry of Historic Data

Facility to configure master data relevant for the module.

Facility to keep track of the modifications / additions by any user along with the data added / modified, previous data, Who / When modified etc.

Reports

No. employees confirmed in a particular date

No. employees to be confirmed in a particular date

Confirmation rejected

Business Process Attributes/Data Elements (input data, output data)		
Employee Database		
Gradation List		
Employee service book		
Interaction with other Modules		
Payroll Management		
Officers Data and Self Service		
Leave Management		
Transfer Posting and Joining		
Deputation/Lien		
Promotion Management		
Loans Management		
Validity Check		
Training/ passing of departmental exam is mandatory		
Completion of stipulated time		
Gradation list and Employee database updated		

