

**Government of West Bengal
Finance Department
Audit Branch
Nabanna, Howrah**

No. 501–FB

Dated: 26.07.2024

REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES– FIRMS SELECTION)

Country: INDIA

Project: *Women’s Empowerment and Inclusive Social Protection Programme*
*(West Bengal Building State Capability for Inclusive Social Protection Operation-
WBSPO)*

Loan No./Credit No./Grant No./World Bank Project ID: **P172144**

Assignment Title: Selection of Project Management Unit (PMU)

Reference No: EOI/2024/PMU/WBSPO dated 26.07.2024

The World Bank is supporting the Government of West Bengal through a lending operation of USD 125 million. The program will be operational till 2025 and it aims to strengthen the capability of the state of West Bengal to build an inclusive and efficient social protection system which empowers vulnerable groups. The PforR Program will achieve this objective by supporting the Government in scaling up existing interventions at the State level in the two Results Areas.

Results Area 1: Strengthen Cash Transfers for poor and vulnerable households: Development of a State policy framework and tools for a unified delivery system (“Jai Bangla”), with digitized mechanisms designed to allow consolidated delivery of social pensions to vulnerable and poor households, increased coverage, improved expenditure benchmarking for State schemes and improved citizen access by combining IT with front-line case management to help reduce delivery costs for current programs and develop readiness for future scheme-planning and fiscal consolidation in States.

Results Area 2: Facilitate and Scale-Up Targeted Services for Women and Vulnerable Groups: (a) Establishment and operation of an inter-departmental body/platform led by the Women and Child Development and Social Welfare Department with participation from relevant government stakeholders, including the Finance Department, private leaders and civil society, to address the leadership and coordination vacuum in the female labor force agenda in the State, through the creation of regulatory and governance norms for public-private-civil society partnerships to increase women’s labor force participation, annual review of the constraints affecting working women and effectiveness of State interventions,

and development of incentives for employers and necessary regulations to provide more attractive working conditions for women such as child care or proper physical facilities at work sites, as well as, explore incentives for women to work for at least a year after school. (b) Introduction and operation of ICT innovations for social care delivery in the State, including the creation of a teleconsultation network for social care services, the development of a cadre of case management workers and the reorganization of front-line service delivery staff backed by the teleconsultations.

The two result areas are organized through multiple disbursement linked indicators as indicated in attached TOR.

The proposed PforR supports outcomes and activities to address the exacerbated vulnerabilities faced by specific groups in the State of West Bengal. Interventions to smooth consumption, protect livelihoods, improve well-being of vulnerable populations need to address specific constraints faced in accessing cash and targeted services, while providing complementarities to allow the program to have its desired impact.

1. The Government of West Bengal through the project “***Women’s Empowerment and Inclusive Social Protection Programme***” intends to avail and apply part of the Loan amount for consulting services for “Project Management Unit under World Bank funded West Bengal Women’s Empowerment and inclusive Social Protection Program”.
2. The PMU shall employ adequate manpower as indicated in the TOR for providing the services and PMU shall be offered a Contract for a period of two (2) years, with scope of further extension if need arises.

The Government of West Bengal now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the PMU Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Service. The short-listing criteria are:

1. Consultants must be a legal entity with the authority to enter into an agreement or contracts and be registered under relevant Indian laws. The Consultants are required to provide the copy of the Certificate of Incorporation issued by the relevant authority in India. Institutions/Organizations with their office in Kolkata will be an added advantage.
2. Minimum 5years’ experience of working with a ministry in the Union government or department in State Government(s) in similar consulting services, in India. Preference shall be given to consulting firm with experience in projects aided by the World Bank or other multi-lateral organizations.
3. Minimum ten (10) no. of professionals with desired skills on the payroll of the firm.
4. Total Average Annual Turnover of the Consultants during last 3 financial years (2020-21, 2021-22 and 2022-23) from consulting services in India must not be less than Rs. 10 crores. The Consultant must submit an average annual turnover

certificate issued by a certified Auditor/Chartered Accountant along with attested copies of audited financial statements for the last three financial years.

5. The Consultants willing to participate must not be blacklisted, suspended, or debarred from participating in any procurement process by the World Bank.

The Terms of Reference (TOR) for the activity is enclosed herewith (Appendix-A)

The attention of interested Consultants is drawn to paragraph 3.17 of the World Bank's *Procurement Regulations for IPF Borrowers, July, 2016* as amended from time to time [under IBRD Loans and IDA Credits & Grants] with November 2020 edition by World Bank Borrowers setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub consultancy to enhance their qualifications.

A Consultant will be selected in accordance with the QCBS method set out in the Procurement Regulations.

Quality and Cost-Based Selection (QCBS) selection will be done post-RFP is floated. This is the Expression of Interest (EOI) which is for the formation of a panel of interested firms as per the basic technical eligibility criteria only. Detail selection following the World Bank QCBS Procurement Guidelines will be at the RFP stage. No need to send a financial quote at this stage of EOI, it will be taken up at the stage of RFP. As at EOI stage, the firms will be evaluated, there is no need for sending the CVs of the team of experts which will be shared at RFP stage.

All the documents pertaining to the eligibility of the consulting firm need to be arranged chronologically along with brief snapshot of the firm profile.

Further information can be obtained at the address below during office hours *i.e., 11.00 to 17.00 hours.*

Expressions of interest must be delivered in a written form through physical manual mode by **20.08.2024**

The EOI may be submitted as per following details:

Finance Department, Govt of West Bengal

*Attn: Dr Sudip Kumar Sinha,
Secretary, Finance Department
Room no 1209, Nabanna(12th Floor)
325, SaratChatterjee Road
Howrah 711102
Tel:033- 2250-1005*

Data Sheet

Name of the Project	Selection of Project Management Unit (PMU) for <i>Women's Empowerment and Inclusive Social Protection Programme</i>
Name of the Authority	Finance Department, Govt. of West Bengal
Name and Address for submission of Proposals	Secretary, Finance Department, Government of West Bengal Room No 1209, 12 th Floor 'Nabanna' 325, Sarat Chatterjee Road, Howrah- 711102
Issue of EOI notification	26.07.2024
Documents required to be submitted in physical manual mode	The EOIs are to be submitted by the authorized representative of the organization. Interested firms may submit the documents justifying the short-listing criteria of EOI along with supporting credentials.
Submission of Queries, if any	Queries are to be submitted in writing, within 01.08.2024 through email at tender.pppwbfd@gmail.com
Response to queries by the authority	07.08.2024 in response to the email only
Proposal Last Date	Latest by 3 PM on 20.08.2024
Opening of envelope of bids	20.08.2024 at 4.00 PM Conference Hall, Room no. 1202, 12 th floor, Nabanna, 325, Sarat Chatterjee Road, Howrah, 711102.
Declaration of Result	30.08.2024 (Tentative)

Appendix- A

TERMS OF REFERENCE

1.1 Introduction

- 1.1.1 The Government of West Bengal (GoWB) has received funding from the World Bank to support the West Bengal Women's Empowerment and Inclusive Social Protection Program and intends to apply part of the proceeds for engaging services of an Institution/ Organization for PMU under the Program.
- 1.1.2 The proposed Program Development Objective (PDO) is to "Strengthen the capability of the state of West Bengal to build an inclusive and efficient social protection system which empowers vulnerable groups".
- 1.1.3 The Program is designed using the new World Bank lending instrument (Program-for-Results) in which disbursements are linked to achievement of pre-agreed Disbursement Linked Indicators (or DLIs). A set of six Disbursement Linked Indicators (DLIs) with assigned disbursement values have been

tentatively agreed upon between GoWB and the World Bank. As and when DLIs are achieved, the GoWB will raise DLI achievement cum disbursement claims with the Bank. GoWB intends to engage an Institution/ Organization with expertise in handling these sorts of Program to act as a Project Management Unit (PMU) for the Program.

1.2 Project Background

- 1.2.1 West Bengal's economic performance has seen significant in recent years with the State growing at a pace faster than the national average. The State grew at 8.9% in 2017-18 and 12.6% in 2018-19 compared to 7.2% and 6.8% for India during the same period. While the state ranks 6th in GSDP terms, it ranks 25th nationally in terms of per capita income, largely due to the historically poor economic performance up to 2014-2015.
- 1.2.2 Demographically, the State's population is aging rapidly with the elderly growing at an annual average of 2.6%, creating higher levels of dependency burden on households and in turn adversely impacting State expenditures and future fiscal consolidation. The proportion of elderly population in the State was nearly 10%, compared with 9.6% for India in 2019. It is estimated that by 2041, nearly 15% of the population in West Bengal shall comprise elderly, compared to a sixth for India. This is primarily due to the below replacement fertility rate of 1.8 live births per woman in the State.
- 1.2.3 On the other hand, the female Labor Force Participation (LFP) remains extremely low at 16%, much below the national average of 23%. It is noteworthy, that the female LFP has largely remained stagnant over the past decade both in urban and rural areas in the State.
- 1.2.4 Hence, it is evident, that there is an urgent need to focus on increasing old age care, pension and health costs on the one hand, and on the other hand improve the female workforce participation.

1.3 Program Description

- 1.3.1 In order to address this situation, the GoWB has embarked on a long-term strategy to enhance inclusiveness of its social protection schemes to address these emerging needs and challenges that the economy faces. Primarily, the State is focused on the following areas.
- **Widows** - who have a challenging social position with little or no inheritance rights and high levels of dependence on their children
 - **Disability Pensions** - to support affordable household-community based care ruling out the need for expensive institutional care
 - **Low Labor Force Participation of Women** - GoWB has been promoting women empowerment programs such as Kanyashree and Rupashree

- **Developing a policy framework and tools for a unified delivery system at the state level and improving citizen access** by combining IT with front-line case management

1.3.2 In response to the above, the World Bank has approved a loan assistance of USD 125 onto Government of West Bengal to help develop the policy framework and tools for a unified delivery system at the state level. The proposed operation aims to strengthen the capability of the state of West Bengal to build an inclusive and efficient social protection system which empowers vulnerable groups. The program is designed for the widows and Scheduled Caste/ Scheduled Tribe Senior Citizens. This will allow for greater expenditure benchmarking for state schemes and improving citizen access by combining IT with front-line case management. The Program will cover the Department of Finance, the nodal agency for Program implementation. The World Bank under this PforR (Program-for-Results) instrument is designed to improve the capacity, performance and effectiveness of West Bengal’s social protection programs and will disburse upon achievement of program results.

1.4 Program Result Areas

1.4.1 GoWB and the Bank have agreed to concentrate Bank financing into two key results areas that contribute to the achievement of the PDO:

- Result Area 1: Strengthening Social Protection Delivery Systems for Vulnerable Populations
- Result Area 2: Empowering Women and Vulnerable Populations

1.4.2 In order to provide evidence of continued progress towards the PDO as well as achievement of intermediate outcomes, GoWB and the Bank have agreed on a set of Disbursement-Linked Indicators (DLIs). Achievement of DLIs triggers Bank disbursements to the Program. **The DLIs for the Program have been given in Annexure I.**

1.5 Scope of Services

As the nature of the engagement will be dynamic, at minimum the scope of work includes but not limited to the activities prescribed in the table below:

Sl	Area of Assignment	Description	Functions and Deliverables
1	Jai Bangla Platform	Government of West Bengal has notified an umbrella Jai Bangla Pension scheme under which financial assistance is provided to the identified beneficiaries. The Government of West Bengal has partnered with	<ol style="list-style-type: none"> 1. Examine the existing social benefit policies of the State Government and suggest suitable interventions to increase the coverage. 2. Examine the best practices nationally and internationally regarding disbursement of social

		<p>NIC to develop a Jai Bangla platform. The first version of the platform is in Live status. The department of finance would further like to expand the functionalities and features of the Jai Bangla platform.</p>	<p>benefit to the citizens.</p> <ol style="list-style-type: none"> 3. To make a study and suggest valuable inputs to expand the functionalities and features of the Jai Bangla platform. 4. To study the Integrated Social registry platform being developed by NIC and examine how this will help complying with the DLI-1 of the WBSPO Program. 5. Document the existing features and functionalities of the Jai Bangla platform. 6. Monitor and compile reports of DBT transactions including social protection benefits.
2	<p>Women's Empowerment Platform (WEP)</p>	<p>Department of Women and Child Development and Social Welfare (DWCDSW), Government of West Bengal has recently notified Women's Employment Platform (WEP) vide reference Memo No 1285-WCD-12099/3/2023 dated 10.03.2023.</p> <p>The purpose of the platform is to ensure convergence between different stakeholders and support efforts of Government of West Bengal to increase female labor force participation.</p>	<p>Coordinate the activities of the different stakeholders involved in the WEP implementation.</p> <ol style="list-style-type: none"> 1. Facilitate communication and collaboration between the different stakeholders. 2. Follow up on the implementation of WEP related recommendations and decisions of the Governing Board on WEP. 3. Monitor the progress of the WEP implementation and provide regular progress updates to the Finance Department. 4. Provide technical assistance (on need basis) to DWCDSW and other stakeholders on the implementation of the WEP. This may include providing necessary training and capacity building support. 5. Ensure that the WEP is aligned with other relevant government policies and programs.

			<ol style="list-style-type: none"> 6. Provide support to prepare and administer project budgets in full compliance with rules, regulations, policies, and recording and reporting systems related to WEP. 7. Facilitate knowledge building and knowledge sharing.
3	Social Care Services	Government of West Bengal recognizes the challenges faced by elderly and persons with disabilities and is keen on setting up a comprehensive system for social care services through a state-wide social care policy. This would involve facilitating household case management for ensuring community and homebased care and support, and strengthening the low-cost social care services in public – private partnership approach	<ol style="list-style-type: none"> 1. Examine the existing policies of the State Government and suggest suitable interventions to improve the social care services in the State. 2. Examine the best practices nationally and internationally regarding social care services. 3. To make a study and suggest the valuable inputs for social care services through a state-wide social care policy. 4. Provide necessary capacity building support to H&FW and WCD&SW Department and other stakeholders on identifying the training areas, its scope and its coverage. 5. Coordinate the activities of the different stakeholders involved in the social care policy formulation and implementation. 6. Facilitate communication and collaboration between the different stakeholders. 7. Follow up on the implementation of social care services related recommendations. 8. Monitor the progress of the social care policy implementation and provide regular progress updates. 9. Ensure that the social care

			<p>policy is aligned with other relevant government policies and program.</p> <p>10. Provide support to prepare and administer project budgets in full compliance with rules, regulations, policies, and recording and reporting systems.</p> <p>11. Facilitate knowledge building and knowledge sharing.</p>
	Agro Climatic and Ecological vulnerable region	Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable regions.	<ol style="list-style-type: none"> 1. Assist the State Government in identifying the agro-climatically and ecologically vulnerable region in the State. 2. Examine the existing policies of the State Government related to same. 3. Examine the best practices nationally and internationally delivering the social protection benefit in agro-climatically and ecologically vulnerable regions. 4. To make a study and suggest the valuable inputs and policy interventions for the same. 5. Coordinate the activities of the different stakeholders involved in disbursing social protection benefit in agro-climatically and ecologically vulnerable regions. 6. Facilitate communication and collaboration between the different stakeholders. 7. Follow up on the implementation of agro-climate related recommendations. 8. Monitor and compile DBT reports of agro-climatically

			<p>and ecologically vulnerable regions.</p> <p>9. Provide support to prepare and administer project budgets in full compliance with rules, regulations, policies, and recording and reporting systems.</p> <p>10. Facilitate knowledge building and knowledge sharing.</p>
5	Miscellaneous	For every achieved result as per DLI, it must be verified by an IVA appointed by the state government.	<p>1. Support the department of finance in verification of achievement of result of different DLIs.</p> <p>2. Support the department of finance in preparation of requisite reports for IVA verification.</p>

1.6 Indicative resource requirement

- 1.6.1 The PMU will comprise an nine-member team with a strategic mix of firm's internal leadership and external expertise. The core team will consist of six permanent staff members of the firm: a Project Manager (24-man months), two Deputy Project Managers (24 man-months each) with experience in policy & regulatory analysis & formulation, IT & data systems, and registries; and three Project Associates (24 man-months each). The remaining three specialists (Direct Benefit Transfer (DBT), Monitoring & Evaluation (M&E) and Communications) can be contracted externally by the firm for a total of 12 man-months each. The total project effort is estimated at 180 man-months.
- 1.6.2 All leadership roles and the specialists require a minimum master's degree, 7+ years of experience and strong leadership/communication skills. All project associates require a minimum bachelor's degree and 3+ years of experience.
- 1.6.3 All the intended bidders must submit an undertaking that the above criteria will be fulfilled at the RFP stage and while applying for EoI they should ensure that they have requisite manpower having demonstrative qualification and experience.

1.7 Contract Duration

- 1.7.1 The PMU shall be offered a Contract for a period of two (2) years, with scope of further extension if need arises.

1.8 Reporting

1.8.1 The PMU shall carry out the assignment under the overall supervision of the Program Director (Additional Chief Secretary of the Finance Department, GoWB). However, day to day activities for the verification process shall be managed and coordinated by the Secretary, Finance Department.

**ANNEXURE I: DEVELOPMENT LINKED INDICATORS, VALUES AND TARGET DATES
DETAILS OF 19DLRs OF 6DLIS TO BE VERIFIED YEAR WISE DURING THE YEAR-1 TO
YEAR -3**

DLI	DLI Baseline	Indicative timeline for DLI achievement			
		July 2021	Jan 2022	July 2022	Jan 2023
DLI 1: Development of a dynamic unified social protection delivery system under 'Jai Bangla' initiative for universal use of DBT in all social protection schemes for vulnerable groups such as widows, persons with disabilities and elderlies.	Government in 2020 has introduced an umbrella scheme called 'Jai Bangla' Scheme to integrate all the new and existing Old Age pension schemes, Widow pension schemes and Disability pension schemes administered by the State Government. In 2020-21, ___beneficiaries are expected to benefit through the unified 'Jai Bangla' scheme.	Government issues Orders/ Circulars/ Memorandums to roll-out Unified Social Protection Delivery System Government issues Orders/ Circulars/Memorandumso n Data Exchange Policy & Protocols and Data Sharing Guidelines	Cash transfers to 20% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Cash transfers to 30% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Cash transfers to 50% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System
Allocated amount: \$30 million		\$5 M	\$10 M	\$10 M	\$5 M
<ul style="list-style-type: none"> Unified Social Protection Delivery System is defined as a one-stop integrated solution that organizes various social protection programs and benefits for the same beneficiaries and promotes (i) the exchange of data between programs, (ii) the potential unification of targeting mechanisms, (iii) the tracking and monitoring of poverty and vulnerability conditions of the population covered by the social protection system, and above all (iv) an efficient and effective management process for social protection delivery to the poorest. Data Exchange Policy & Protocols and Data Sharing Guidelines will be notified by the competent authorities to operationalize the Unified Social Protection Delivery System. 					

DLI 2: Number of widows receiving cash transfers through social pensions	Currently, ___number of widows are receiving pension	X number of widows receiving pension		X+Y number of widows receiving pension	
Allocated amount: \$20 million		\$10 M		\$10 M	
<ul style="list-style-type: none"> MIS of competent authorities will be referred to assess the number of widow beneficiaries receiving pension through DBT mode 					
DLI 3: Number of elderly beneficiaries from Scheduled Castes and Scheduled Tribes community receiving cash transfers through social pensions	Currently, ___number of SC elderly beneficiaries and ___number of ST elderly beneficiaries are receiving pension	X number of SC elderly beneficiaries receiving pension X number of ST elderly beneficiaries receiving pension			X +Y number of SC elderly beneficiaries receiving pension X+Y number of ST elderly beneficiaries receiving pension
Allocated amount: \$20 million		\$10 M			\$10 M
<ul style="list-style-type: none"> MIS of competent authorities will be referred to assess the number of SC and ST elderly beneficiaries receiving pension through DBT mode. 					
DLI 4: Establish an inter-departmental institutional entity mandated to lead public-private coordination, innovations and stocktaking to boost women's labor force participation in the state.	–	Government issues Orders/ Circulars/Memorandums for establishment of Entity	Roll-out in at least two districts	Impact study of roll-out completed with recommendations for scale-up	
Allocated Amount \$25 million		\$5 M	\$10 M	\$10 M	
<ul style="list-style-type: none"> Roll-out means: (a) operationalization of steering/technical working group to conduct pilot in select districts (b) launch of programmes/events to boost women labor force participation. 					

DLI 5: Improve capacity and coverage of social care services to offer home and community-based care for the vulnerable groups including elderlies and persons with disabilities	-	Government issues Orders/ Circulars/Memorandums for Statewide policy on social care services	Roll-out of social care services in a t least one district		Expand coverage of social care services to all districts
Allocated amount: \$20 million		\$5 M	\$5 M	\$5 M	\$5 M
<ul style="list-style-type: none"> Capacity means development of a statewide policy on social care services and its rollout to all the districts. 					
DLI 6: Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable region		X number of beneficiaries receiving social protection benefit		X+Y number of beneficiaries receiving social protection benefit	
Allocated Amount \$ 10 million		\$5 M		\$5M	
Total DLIs \$125 million		\$40 M	\$25 M	\$40 M	\$20 M
<ul style="list-style-type: none"> MIS of competent authorities will be referred to assess the number of beneficiaries from agro-climatically and ecologically vulnerable region receiving social protection incentives through DBT mode. 					

ANNEXURE II: DLI VERIFICATION PROTOCOL TABLE

DLI Verification Protocol Table

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
Development of a dynamic unified social protection	Government issues Orders/ Circulars/Memorandums to roll-out	No	Government Orders/Circulars/Memorandums or other	IVA	The verification will involve review of relevant source documents such as Government

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
delivery system under 'Jai Bangla' initiative for universal use of DBT in all social protection schemes for vulnerable groups such as widows, persons with disabilities and elderlies.	Unified Social Protection Delivery System		relevant documents to be provided by the competent authorities.		Orders/Circulars/Memorandums provided by the competent authorities.
	Government issues Orders/Circulars/Memorandumson Data Exchange Policy & Protocols and Data Sharing Guidelines	Yes	Government Orders/Circulars/Memorandum s or other relevant documents to be provided by the competent authorities	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Cash transfers to 20% beneficiaries under all social protection schemes made through Unified Social Protection Delivery System	Yes	Unified Social Protection Delivery System User Manual, UAT certifications, Go-live reports, user logs and other system generated reports to be provided by the competent authorities. And Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/U nified Social Protection Delivery System or	IVA	The IVA will verify and validate the development of Unified Social Protection Delivery System through walkthrough of modules and review of relevant source documents such as Unified Social Protection Delivery System User Manual, UAT certifications, Go-live reports, user logs and other system generated reports provided by the competent authorities. For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
			relevant evaluation studies/reports to be provided by the competent authorities.		protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.
	Cash transfers to 30% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/U nified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.
	Cash transfers to 50% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/U nified Social	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
			Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.		the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.
Number of widows receiving cash transfers through social pensions	X number of widows receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/U nified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
	X+ Y number of widows receiving pensions	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/U nified Social	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
			Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.		the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
Number of elderly beneficiaries from Scheduled Castes and Scheduled Tribes community receiving cash transfers through social pensions	X number of SC elderly beneficiaries receiving pension And X number of ST elderly beneficiaries receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/U nified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
	X+Y number of SC elderly beneficiaries receiving pension X+Y number of ST elderly beneficiaries receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/U nified Social Protection Delivery System or	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
			relevant evaluation studies/reports to be provided by the competent authorities.		were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
Establish an interdepartmental institutional entity mandated to lead public-private coordination, innovations and stocktaking to boost women's labor force participation in the state.	Government issues Orders/ Circulars/Memora ndums for establishment of Entity	No	Government Orders/Circular s/Memorandum s or other relevant documents to be provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memoran dums provided by the competent authorities.
	Roll-out in at least two districts	Yes	Government Orders/Circular s/Memorandum s for roll-out districts to be provided by the competent authorities. And Data related to programmes/ev ents/ workshops for pilot launches, relevant pilot evaluation studies/reports, minutes of the meeting of the established entity to be provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memoran dums/Minutes of the meeting/ pilot evaluation studies/reports provided by the competent authorities. Additionally, for validating the pilot implementation in the select districts, the IVA will physically visit the districts and carry out spot checks and interactions with the district officials and beneficiaries.
	Impact study of pilot completed	No	Impact Study Report from an	IVA	The verification will involve study of the

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
	with recommendations for scale-up		independent agency and/or Government Orders/Circular s/Memorandum s for scale-up to be provided by the competent authorities.		recommendations provided in the impact study report and/or review of relevant source documents such as Government Orders/Circulars/Memorand ums for scale-up.
Improve capacityand coverage of social care services to offer home and community-based care for the vulnerable groups including elderlies and persons with disabilities	Government issues Orders/ Circulars/Memora ndums for Statewide policy on social care services	No	Government Orders/Circular s/Memorandum s provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memoran dums provided by the competent authorities.
	Roll-out of social care services in at least one district	No	Government Orders/Circular s/Memorandum s/minutes of the meeting identifying the roll-out district to be provided by the competent authorities. And Data related to no. of beneficiaries receiving and/or received social care services to be provided by the competent authorities. And Third party assessment report/study on	IVA	The verification will involve confirmation of the roll-out based on review of relevant source documents such as Government orders/Circulars/Memoran dums/Minutes of the meeting/third party assessment reports/studies and beneficiary data provided by the competent authorities. Additionally, for validating the roll-out in the select district, the IVA will physically visit the district and carry out spot checks and interactions with the district officials, front line workers and beneficiaries.

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
			the roll-out of social care services to be provided by the competent authorities.		
	Expand coverage of social care services to all districts	No	Government Orders/Circulars/Memorandums/minutes of the meeting for expanding the coverage to all districts to be provided by the competent authorities. And Data related to no. of beneficiaries receiving and/or received social care services to be provided by the competent authorities.	IVA	The verification will involve confirmation of the expansion of the coverage of social care services to all the districts based on review of relevant source documents such as Government orders/Circulars/Memorandums/Minutes of the meeting and beneficiary data provided by the competent authorities. Additionally, for validating the expansion of the social care services in all the districts, the IVA will physically visit the xx sample districts and carry out spot checks and interactions with the district officials, front line workers and beneficiaries.
Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable regions	X number of beneficiaries receiving social protection benefit	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verifica tion Entity	Procedure
			evaluation studies/reports to be provided by the competent authorities.		received by the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.
	X+Y number of beneficiaries receiving social protection benefit	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.