

Government of West Bengal
Finance Department
Audit Branch

No.460-F(Y)

Dated 28th Jan 2020

MEMORANDUM

Sub : Introduction of Payment facility through GRIPS in WBiFMS Mobile App

1. Various Tax and Non-Tax revenue and fees of the State Government are being made online **through GRIPS (Government Receipt Portal System) of WBiFMS Portal by the depositors as well as government offices. This has facilitated the depositors and government offices** and other stakeholders to a large extent.
2. Finance Department, Government of West Bengal had **introduced WBiFMS Mobile Application** for availing services, viewing status, downloading reports, etc. for different types of stakeholders of Departments, Directorates, Regional and Field Offices, DDOs, Treasuries, State Government Employees, Wage-Earners, Pensioners, Recipients of various Scholarships, Parastatals and Citizen vide Memo No. 1533-F(Y) Dated 7th March, 2019.
3. **Now, the Governor is pleased to extend the facility of online payment of various Tax and Non-Tax receipts of the State Government through the WBiFMS Mobile App.**
4. Payment of services, taxes, fees, etc. that are being made directly through GRIPS (Government Receipt Portal System) of WBiFMS Portal can also be made using the WBiFMS Mobile App under newly added feature **'Pay through GRIPS'**.
5. A summary of **"Key features / facilities"** available in the WBiFMS App for making payment has been illustrated at ANNEXURE-A.
6. The **"Procedure for Registration as GRIPS User"** in the App has been detailed at ANNEXURE-B.

This is issued with immediate effect.



(Parwez Ahmad Siddiqui, IAS)
Secretary
to the Government of West Bengal

ANNEXURE-A

(Memo No. 460-F(Y) Dated 28th Jan 2020)

Facilities and features available for 'GRIPS Users' in the WBiFMS Mobile App

1. **Transaction History:**

As a registered GRIPS User, You can view your payment history and status of payment from '**My transactions**' feature available in the 'Home' page of the GRIPS User.

2. **'Re-pay' Facility:**

As a registered GRIPS User, You can also repeat any past transactions from '**My Transactions**'.

3. **Payment for 'Self' and 'Others':**

As a registered GRIPS User, You can also make payment from your app on behalf of others, if required. The payment history will be kept in your transaction list under '**My transaction**'.

4. **Search & Download GRN:**

You can also view and download GRN copy from the App.

5. **Know your Service and Head of Account:**

You can check or verify the required Service Name, Head of Account (HoA), Department/Directorate details from '**Know your service/head of account**' feature available in the App.

6. **Following modes of Payment are available in the App:**

- a. Internet banking
- b. Credit card
- c. Debit card
- d. Wallet
- e. BHIM UPI

7. **Charges:**

No charges are applicable for any mode of payment.

8. **FAQ:**

You can also take the help of 'FAQ' provided in the App for instant guide and other queries.

9. **Contact Us:**

You can communicate your issues through Email or by Phone using the contact details provided in the App.

ANNEXURE-B

(Memo No.460-F(Y) Dated 28th Jan 2020)

Procedure for registration as 'GRIPS User' in the WBiFMS Mobile App

1. The **WBiFMS Mobile App** can be installed on any Android or iOS smartphone.
2. **Installation of App :**
 - (i) The WBiFMS Mobile App will be available on Google Playstore and iOS Appstore. To install the App, you may search "WBiFMS" Mobile App published by "WB Finance Department"
 - (ii) Existing WBiFMS App Users are required to upgrade their present App from the Playstore or App store to access the 'Pay through GRIPS' feature. They shall also be required to complete the GRIPS User Registration process as stated below.
3. **User Registration:**

To register yourself as GRIPS User, follow the steps mentioned below:

 - a. Go to '**Pay through GRIPS**' option provided in the Home Screen of the App.
 - b. You need to '**Sign Up**' by providing your Mobile No., Name, Address, Security Question, four digit numeric GPIN of your choice and other information required for completion of the registration.
 - c. An OTP shall be sent to that Mobile No.
 - d. After successful registration in the App you shall be asked to login with your Mobile No. and chosen GPIN every time.
4. **Make payment:**

On successful login with your Mobile No and GPIN in the 'Pay through GRIPS' option in the App, you need to click on 'Make payment' icon to initiate payment transactions for the services as per your choice/requirement.
5. **Payment without registration:**

Payment through WBiFMS App can also be made without User Registration. However, for such non-registered users of GRIPS, facility to view 'Transaction History' and facility to 'Re-pay' shall not be available.

Copy forwarded for information and necessary action to:-

1. The Principal Accountant General (A&E), West Bengal, Treasury Buildings, 2, Govt. Place (West), Kol-1.
2. The Principal Accountant General (Audit), West Bengal, Treasury Buildings, 2, Govt. Place (West), Kol-1.
3. The Accountant General (Receipts, Works and Local Bodies Audit), West Bengal, C.G.O. Complex, 'C' East Wing, 5th Floor, Sector-1, Salt Lake, Kolkata-700064.
4. The Chief Secretary to the Government of West Bengal.
5. The General Manager, Reserve Bank of India, Banking Department, 15 N.S. Road, Kolkata-1.
6. The General Manager, Reserve Bank of India, PAD, 15 N.S. Road, Kolkata-1.
7. The Resident Commissioner, Government of West Bengal, A/2, State Emporia Buildings, Baba Kharak Singh Marg, New Delhi-110001.
8. The Additional Chief Secretary/Principal Secretary/Secretary ,Department, Government of West Bengal.
9. The Secretary, Finance (Audit) Department, Government of West Bengal.
10. The Commissioner, Division,
11. The Special Secretary / Additional Secretary /Joint Secretary /Deputy Secretary, Finance Department, Government of West Bengal.
12. Shri Sumit Mitra, Network Administrator, Finance (Budget) Department. He is requested to upload this order in the Finance Department's website.
13. The Department / Directorate
14. The Director of Treasuries & Accounts, West Bengal, 3rd Floor, Mitra Buildings, 8, Lyons Range, Kol-1.
15. The Director.....
16. The District Magistrate / District Judge / Superintendent of Police,.....
17. The Sub-Divisional Officer,
18. The Pay & Accounts Officer, Kolkata Pay & Accounts Office – I, 81/2/2, Phears Lane,Kol-12.
19. The Pay & Accounts Officer, Kolkata Pay & Accounts Office – II, P-1, Hyde Lane, Kol– 12.
20. The Pay & Accounts Officer, Kolkata Pay & Accounts Office – III, SUVANNA, SGO Complex, 5th & 6th Floor, Plot No-9, Block- DF, Sector-I, Bidhannagar, Kol-64.
21. The Treasury Officer,
22. The Group...../.....Branch, Finance Department



Assistant Secretary
to the Government of West Bengal