

GOVERNMENT OF WEST BENGAL
FINANCE DEPARTMENT
PENSION BRANCH,
WRITERS' BUILDINGS,
BLOCK NO.-IV, 2ND FLOOR,
KOLKATA-700001

No. 409-F(Pen)/FJ/N/F-1P-136/18

Dated Kolkata, the 8th August, 2019.

From : Shri S. Acharyya,
Deputy Secretary to the
Government of West Bengal.

To : The Additional Chief Secretary/Principal Secretary/Secretary (All Departments)
to the Government of West Bengal


Sub : Pension Adalat to be held on 23.08.2019.

Sir,

The undersigned is directed to refer to the D.O. No. Pen.Co-ordn/136-Vol.V(C)/206 dated 26.07.2019 from the Principal Accountant General (Accounts & Entitlement), West Bengal, Treasury Buildings, Kolkata-700 001(Copy enclosed) along with enclosure and to request him to take necessary action accordingly.

Encl : As stated above.

Yours faithfully,


Deputy Secretary to the
Government of West Bengal.

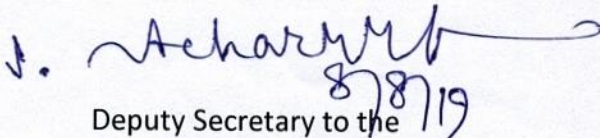
No.409/1(2)-F(Pen)

Date : 08.08.2019.

1. The Principal Accountant General (A&E), West Bengal,
Treasury Buildings, Kolkata – 700001

With reference to his letter No. Pen.Co-ordn./136-Vol.V(C)/206 dated 26.07.2019.

2. Shri Sumit Mitra, Network Administrator,
Finance Department for uploading this memo alongwith enclosures in the Finance
Department's Website.


Deputy Secretary to the
Government of West Bengal.

A. Roychoudhury
Principal Accountant General (A&E)



(19)
कार्यालय प्रधान महालेखाकार (लेखा एवं हक.), पश्चिम बंगाल
2, गवर्नमेंट प्लेस (पश्चिम), ट्रेजरी बिल्डिंग्स, कोलकाता - 700 00
Office of The Principal Accountant General
(Accounts & Entitlement), West Bengal
2, Govt. Place (West), Treasury Buildings, Kolkata- 700 00

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ACS, Finance

DO No. Pen. Co-ordn./136-Vol.V (C)/206

Date: 26/07/2019

26 JUL 2019

Dear Sir,

Please refer to the D.O. letter No. 1/12/2019-P&PW(G) dated June 28, 2019 (copy enclosed), of the Ministry of Personnel, Public Grievances and Pensions, Department of Pension and Pensioners' Welfare, Govt. of India, regarding holding of Pension Adalat on 23rd August 2019 to minimise the grievances of different categories of pensioners.

My office is preparing a list of pension cases pending finalization for review and disposal during the Adalat. The details of such cases will be forwarded shortly.

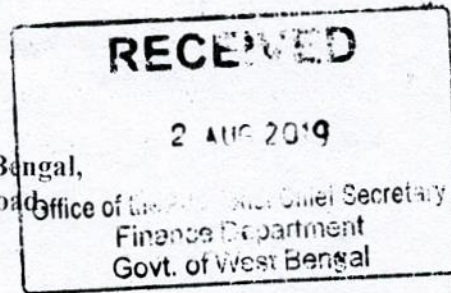
I am sure the Government of West Bengal is making necessary arrangements for holding of the Pension Adalat on 23rd August 2019. I request you to kindly share the details of such arrangements with this office for necessary action at our end.

With regards,

Yours sincerely,

AR/7/19

Shri Malay Kumar De, IAS
Chief Secretary to the Government of West Bengal,
Nabanna, 13th Floor, 325 Sarat Chatterjee Road,
Mandirtala, Shibpur, Howrah- 711102



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GOVERNMENT OF INDIA
MINISTRY OF PENSION AND PENSIONERS' WELFARE
NEW DELHI

D.O No 1/12/2019-P&PW(G)

June 28 2019

Dear Chief Secretary/Administrator,

Department of Pension & Pensioners' Welfare on 18th September, 2018 conducted Pension Adalats across Ministries throughout the country with the objective that a day is dedicated to the Pensioners as part of good governance and efforts made to minimise their grievances, as suggested by the Departmental Parliamentary Standing Committee, for this Ministry.

2. It has been decided by the Government that as part of its 100-day impactful initiatives, nation-wide Pension Adalats be conducted by each Ministry/Department/Organisation/Field formation on Friday, August 23, 2019. Wide publicity should be given to Pension Adalat/s of your State/UT and cases for the Adalats should be shortlisted latest by July 15, 2019.

3. The main objective of these Adalats would be prompt and quick redressal of pensioners' grievances, within the framework of extant policy guidelines. While holding these Adalats, please ensure the presence of all concerned stakeholders across the table, viz officials in charge of pay fixation & pension processing, officials of the Principal AG (A&E), PPO issuing division, Pay & Accounts Office as well as senior officials of the concerned Banks/Treasury. A notice in advance intimating the time and venue of the Adalat, should also be sent to the pensioner so that he or his representative can be present to plead his case.

4. For effective on-the-spot redressal, it is imperative that the Departments should in advance examine the cases and make preparations for the Adalats. However, only those grievances are to be taken up which fall within the four walls of extant pension policy/guidelines.

5. A single nodal officer may be nominated by you who will coordinate both within your State/UT and will also intimate Department of Pension & Pensioners' Welfare the status and number of cases being taken up in the Pension Adalat/s by your State and also intimate the outcome of the Adalats organised by your Ministry/Department/Organisation in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated by you may be intimated to this Department latest by July 15, 2019.

6. I hope that through cooperation and involvement of your State/UT in this exercise, we would be able to redress the grievances of pensioners to a large extent. This may please be treated as MOST URGENT.

Yours sincerely,
sd/-
(K. V. Eapen)

Encl: As above

Chief Secretary/ Administrator of all States/UTs

Copy to:-

The Comptroller and Auditor General of India (for kind information and convey to the Pr AGs to co-operate in this)

28/6/19
(K. V. Eapen)