

**Government of West Bengal
Finance Department
Audit Branch
Nabanna, Howrah**

No. 2055 –FB

Dated: 08.01.2024

REQUEST FOR EXPRESSIONS OF INTEREST
(CONSULTING SERVICES– FIRMS SELECTION)

Country: INDIA

Project: *Women’s Empowerment and Inclusive Social Protection Programme*
*(West Bengal Building State Capability for Inclusive Social Protection Operation-
WBSPO)*

Loan No./Credit No./Grant No./World Bank Project ID: **P172144**

Assignment Title: Selection of Project Management Unit (PMU)

Reference No: EOI/2024/PMU/WBSPO for P172144dated 09.01.2024

The World Bank is supporting the Government of West Bengal through a lending operation of USD 125 million. The program will be operational till 2025 and it aims to strengthen the capability of the state of West Bengal to build an inclusive and efficient social protection system which empowers vulnerable groups. The PforR Program will achieve this objective by supporting the Government in scaling up existing interventions at the State level in the two Results Areas.

Results Area 1: Strengthen Cash Transfers for poor and vulnerable households: Development of a State policy framework and tools for a unified delivery system (“Jai Bangla”), with digitized mechanisms designed to allow consolidated delivery of social pensions to vulnerable and poor households, increased coverage, improved expenditure benchmarking for State schemes and improved citizen access by combining IT with front-line case management to help reduce delivery costs for current programs and develop readiness for future scheme-planning and fiscal consolidation in States.

Results Area 2: Facilitate and Scale-Up Targeted Services for Women and Vulnerable Groups: (a) Establishment and operation of an inter-departmental body/platform led by the Women and Child Development and Social Welfare Department with participation from relevant government stakeholders, including the Finance Department, private leaders and civil society, to address the leadership and coordination vacuum in the female labor force agenda in the State, through the creation of regulatory and governance norms for public-private-civil society partnerships to increase women’s labor force participation, annual review of the constraints affecting working women and effectiveness of State interventions,

and development of incentives for employers and necessary regulations to provide more attractive working conditions for women such as child care or proper physical facilities at work sites, as well as, explore incentives for women to work for at least a year after school. (b) Introduction and operation of ICT innovations for social care delivery in the State, including the creation of a teleconsultation network for social care services, the development of a cadre of case management workers and the reorganization of front-line service delivery staff backed by the teleconsultations.

The two result areas is organized through multiple disbursement linked indicators and disbursement linked results as shown below:

Disbursement Linked Indicators	Disbursement Linked Results
Results Area 1: Strengthen Cash Transfers for poor and vulnerable households	
<p>DLI 1: Development of a dynamic unified social protection delivery system under ‘Jai Bangla’ initiative for universal use of DBT in all social protection schemes for vulnerable groups such as widows, persons with disabilities and elderlies.</p>	<ol style="list-style-type: none"> 1. Government issues Orders/ Circulars/ Memorandums to roll-out Unified Social Protection Delivery System Government issues Orders/ Circulars/ Memorandums on Data Exchange Policy & Protocols and Data Sharing Guidelines 2. Cash transfers to 20% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System 3. Cash transfers to 30% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System 4. Cash transfers to 50% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery
<p>DLI 2: Number of widows receiving periodic cash transfers through social pensions</p>	<ol style="list-style-type: none"> 1. Additional 20% of baseline beneficiaries of widows receiving pensions 2. Additional 15% of baseline and Year 2021-22 beneficiaries of widows receiving pensions
<p>DLI 3: Number of elderlies from Scheduled Castes and Scheduled tribes community receiving periodic cash transfers through social pensions</p>	<ol style="list-style-type: none"> 1. Additional 12% of baseline of SC elderly receiving pension Additional 20% of ST elderly receiving pension 2. Additional 10% of baseline + Year 2021-22 of SC elderly receiving pension Additional 11% of baseline + Year 2021-22 of ST elderly receiving pension
<p>DLI 6: Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable regions</p>	<ol style="list-style-type: none"> 1. Additional 10% of baseline beneficiaries receiving social protection benefit 2. Additional 10% of baseline + Year 2021-22 beneficiaries receiving social

	protection benefits
Results Area 2: Facilitate and Scale-Up Targeted Services for Women and Vulnerable Groups	
DLI 4: Establish an interdepartmental institutional entity to lead public-private coordination on women's labor force participation in the State	<ol style="list-style-type: none"> 1. West Bengal Cabinet approves establishment of entity 2. Roll out pilot initiatives to facilitate women's entry to the workforce in at least two districts reaching at least 5,000 women beneficiaries total 3. Impact Study of roll-out completed with recommendations for scale-up
DLI 5: Improve capacity and coverage of social care services to offer home and community-based care for the vulnerable groups including elderlies and persons with disabilities	<ol style="list-style-type: none"> 1. Government issues orders/circulars/memorandums for state-wide policy on social care services 2. Roll-out of social care services in one district 3. Expand coverage of social care services to all districts

The proposed PforR supports outcomes and activities to address the exacerbated vulnerabilities faced by specific groups in the State of West Bengal. Interventions to smooth consumption, protect livelihoods, improve well-being of vulnerable populations need to address specific constraints faced in accessing cash and targeted services, while providing complementarities to allow the program to have its desired impact.

The Government of West Bengal *intends to apply for* financing from the World Bank toward the cost of the “**Women's Empowerment and Inclusive Social Protection Programme**” and intends to apply part of the proceeds for consulting services.

The consulting services (“the Services”) include *selection of an agency to work as PMU forof DLIs*.

1. The project “**Women's Empowerment and Inclusive Social Protection Programme**” of Government of West Bengal has been funded by World Bank. Finance Department, Govt. of West Bengal intends to avail consulting services for “Project Management Unit under World Bank funded West Bengal Women's Empowerment and inclusive Social Protection Program”
2. The PMU shall employ adequate manpower for providing the services and PMU shall be offered a Contract for a period of two (2) years.

The Government of West Bengal now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the PMU Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Service. The short-listing criteria are:

1. Reputed Institutions/Organizations incorporated in India.
2. Minimum 5years' experienceof working in similar projects, aided by World Bank, on behalf of State/Central Govt. Agencies
3. Amount of Loan/Grant mobilized from World Bank for similar assignments during last 5 years.
4. Minimum ten (10) no of professionals in consulting firm payroll.
5. Average Turnover during last 3 financial years (2019-20, 2020-21 and 2021-22) of Rs. 10 crores.

Team Size and Competencies

Activity Mapping	Resource	Requirement	Qualification
Overall Project Management	Project Manager	1	<ul style="list-style-type: none"> • Master's Degree preferably Masters in Business Administration (MBA) • Experience in Public Finance will be a plus • 10+ years of experience • Should have prior experience of managingprojects in at least two state or a central ministry
Jai Bangla Platform	Technical Specialist	1	<ul style="list-style-type: none"> • BE/ B.Tech or M.Sc. in Computer Science/IT • Should have previous experience of working in a similar nature project with Central/State Government • Should have sound understanding of Direct Benefit Transfer (DBT) projects. • 10 + years experience in DBT projects and complex data systems
Women Economic Empowerment Platform	Project Associate	3	<ul style="list-style-type: none"> • Master degree in Business or Public Administration, Social sciences, Political sciences or related subjects. • At least 3 years of progressively responsible experience in program management/support in central and/or state level programs. • Experience in programs/projects related to gender equality, women's empowerment, and combating violence against women is a strong asset. • Previous experience in a World Bank project and/or other projects

			<p>funded by multilateral/bilateral international organization is an asset.</p> <ul style="list-style-type: none"> • Strong financial and budgeting skills are a plus.
Social Care Services	Project Associate	2 (One in Public Health and One in Elderly Care)	<ul style="list-style-type: none"> • Mastersdegree in Business or Public Administration, Social sciences,Public Health, Political sciences or related subjects. • At least 3 years of progressively responsible experience in program management/support in central and/or state level programs. • Experience in programs/projects related to public health, health awareness and education, elderly, women and differently abled is a strong asset. • Previous experience in a World Bank project and/or other projects funded by multilateral/bilateral international organization is an asset. • Strong financial and budgeting skills are a plus.
Agro climatic and ecological vulnerable region	Project Associate	1	<ul style="list-style-type: none"> • Masters degree in related field. • At least 3 years of progressively responsible experience in program management/support in central and/or state level programs related to Agriculture. • Experience in programs/projects related to agro climate, environment awareness and education. • Previous experience in a World Bank project and/or other projects funded by multilateral/bilateral international organization is an asset. • Strong financial and budgeting skills are a plus.

The Terms of Reference (TOR) for the activity is enclosed herewith. (Appendix-A)

The attention of interested Consultants is drawn to paragraph 3.17 of the World Bank's *Procurement Regulations for IPF Borrowers, July, 2016* as amended from time to time [under IBRD Loans and IDA Credits & Grants] with November 2020 edition by World Bank Borrowers setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub consultancy to enhance their qualifications.

A Consultant will be selected in accordance with the QCBS method set out in the Consultant Guidelines.

Further information can be obtained at the address below during office hours *i.e. 11.00 to 17.00 hours*.

Expressions of interest must be delivered in a written form through physical manual mode by 30th January 2024. The EOI may be submitted as per following details:

Finance Department, Govt of West Bengal
Attn: *Dr Sudip Kumar Sinha,*
Secretary, Finance Department
Room no 1209, Nabanna (12th Floor)
325, Sarat Chatterjee Road
Howrah 711102
Tel: 033- 2250-1005

Data Sheet

Name of the Project	Selection of Project Management Unit (PMU) for <i>Women's Empowerment and Inclusive Social Protection Programme</i>
Name of the Authority	Finance Department, Govt. of West Bengal
Name and Address for submission of Proposals	Secretary, Finance Department, Government of West Bengal Room No 1209, 12 th Floor 'Nabanna' 325, Sarat Chatterjee Road, Howrah- 711102
Issue of EOI notification	09.01.2024
Documents required to be submitted in physical manual mode	The bids are to be submitted by the authorized representative of the organization. Interested bidders may submit the documents justifying the short listing criteria of EOI along with supporting credentials.
Submission of Queries, if any	Queries are to be submitted in writing, within 1.00 PM on 16.01.2024 through email attender.pppwbfd@gmail.com
Response to queries by the authority	22.01.2024 by 3.00 PM

Proposal Due Date	Latest by 3.00 PM on 30.01.2024
Opening of envelope of bids	30.01.2024 at 4 PM at Conference Hall, Room no. 1202, 12 th floor, Nabanna, 325, Sarat Chatterjee Road, Howrah, 711102.
Declaration of results	02.02.2024 (tentative)

Appendix- A

TERMS OF REFERENCE

1.1 Introduction

- 1.1.1 The Government of West Bengal (GoWB) has received funding from the World Bank to support the West Bengal Women’s Empowerment and Inclusive Social Protection Program and intends to apply part of the proceeds for engaging services of an Institution/ Organization for PMU under the Program.
- 1.1.2 The proposed Program Development Objective (PDO) is to “Strengthen the capability of the state of West Bengal to build an inclusive and efficient social protection system which empowers vulnerable groups”.
- 1.1.3 The Program is designed using the new World Bank lending instrument (Program-for-Results) in which disbursements are linked to achievement of pre-agreed Disbursement Linked Indicators (or DLIs). A set of six Disbursement Linked Indicators (DLIs) with assigned disbursement values have been tentatively agreed upon between GoWB and the World Bank. As and when DLIs are achieved, the GoWB will raise DLI achievement cum disbursement claims with the Bank. GoWB intends to engage an Institution/ Organization with expertise in handling these sorts of Program to act as a Project Management Unit (PMU) for the Program.

1.2 Project Background

- 1.2.1 West Bengal’s economic performance has seen significant in recent years with the State growing at a pace faster than the national average. The State grew at 8.9% in 2017-18 and 12.6% in 2018-19 compared to 7.2% and 6.8% for India during the same period. While the state ranks 6th in GSDP terms, it ranks 25th nationally in terms of per capita income, largely due to the historically poor economic performance up to 2014-2015.
- 1.2.2 Demographically, the State’s population is aging rapidly with the elderly growing at an annual average of 2.6%, creating higher levels of dependency burden on households and in turn adversely impacting State expenditures and future fiscal consolidation. The proportion of elderly population in the State was nearly 10%, compared with 9.6% for India in 2019. It is estimated that by 2041, nearly 15% of the population in West Bengal shall comprise elderly,

compared to a sixth for India. This is primarily due to the below replacement fertility rate of 1.8 live births per woman in the State.

1.2.3 On the other hand, the female Labor Force Participation (LFP) remains extremely low at 16%, much below the national average of 23%. It is noteworthy, that the female LFP has largely remained stagnant over the past decade both in urban and rural areas in the State.

1.2.4 Hence, it is evident, that there is an urgent need to focus on increasing old age care, pension and health costs on the one hand, and on the other hand improve the female workforce participation.

1.3 Program Description

1.3.1 In order to address this situation, the GoWB has embarked on a long-term strategy to enhance inclusiveness of its social protection schemes to address these emerging needs and challenges that the economy faces. Primarily, the State is focused on the following areas

- **Widows** - who have a challenging social position with little or no inheritance rights and high levels of dependence on their children
- **Disability Pensions** - to support affordable household-community based care ruling out the need for expensive institutional care
- **Low Labor Force Participation of Women** - GoWB has been promoting women empowerment programs such as Kanyashree and Rupashree
- **Developing a policy framework and tools for a unified delivery system at the state level and improving citizen access** by combining IT with front-line case management

1.3.2 In response to the above, the World Bank has approved a loan assistance of USD 125 onto Government of West Bengal to help develop the policy framework and tools for a unified delivery system at the state level. The proposed operation aims to strengthen the capability of the state of West Bengal to build an inclusive and efficient social protection system which empowers vulnerable groups. The program is designed for the widows and Scheduled Caste/ Scheduled Tribe Senior Citizens. This will allow for greater expenditure benchmarking for state schemes and improving citizen access by combining IT with front-line case management. The Program will cover the Department of Finance, the nodal agency for Program implementation. The World Bank under this PforR (Program-for-Results) instrument is designed to improve the capacity, performance and effectiveness of West Bengal's social protection programs and will disburse upon achievement of program results.

1.4 Program Result Areas

1.4.1 GoWB and the Bank have agreed to concentrate Bank financing into two key results areas that contribute to the achievement of the PDO:

- Result Area 1: Strengthening Social Protection Delivery Systems for Vulnerable Populations
- Result Area 2: Empowering Women and Vulnerable Populations

1.4.2 In order to provide evidence of continued progress towards the PDO as well as achievement of intermediate outcomes, GoWB and the Bank have agreed on a set of Disbursement-Linked Indicators (DLIs). Achievement of DLIs triggers Bank disbursements to the Program. **The DLIs for the Program have been given in Annexure I.**

1.5 Scope of Services

As the nature of the engagement will be dynamic, at minimum the scope of work includes but not limited to the activities prescribed in the table below:

Sl	Area of Assignment	Description	Functions and Deliverables
1	Jai Bangla Platform	Government of West Bengal has notified an umbrella Jai Bangla Pension scheme under which financial assistance is provided to the identified beneficiaries. The Government of West Bengal has partnered with NIC to develop a Jai Bangla platform. The first version of the platform is in Live status. The department of finance would further like to expand the functionalities and features of the Jai Bangla platform.	<ol style="list-style-type: none"> 1. Examine the existing social benefit policies of the State Government and suggest suitable interventions to increase the coverage. 2. Examine the best practices nationally and internationally regarding disbursement of social benefit to the citizens. 3. To make a study and suggest valuable inputs to expand the functionalities and features of the Jai Bangla platform. 4. To study the Integrated Social registry platform being developed by NIC and examine how this will help complying with the DLI-1 of the WBSPO Program. 5. Document the existing features and functionalities of the Jai Bangla platform. 6. Monitor and compile reports of DBT transactions including social protection benefits.

2	<p>Women's Empowerment Platform (WEP)</p>	<p>Department of Women and Child Development and Social Welfare (DWCDSW), Government of West Bengal has recently notified Women's Employment Platform (WEP) vide reference Memo No 1285-WCD-12099/3/2023 dated 10.03.2023.</p> <p>The purpose of the platform is to ensure convergence between different stakeholders and support efforts of Government of West Bengal to increase female labor force participation.</p>	<ol style="list-style-type: none"> 1. Examine the existing policies of the State Government and suggest suitable interventions to increase the women employment. 2. Examine the best practices nationally and internationally regarding Women Employment. 3. To make a study and suggest the valuable inputs for creation of Women Employment platform. 4. Coordinate the activities of the different stakeholders involved in the WEP implementation. 5. Facilitate communication and collaboration between the different stakeholders. 6. Follow up on the implementation of WEP related recommendations and decisions of the Governing Board on WEP. 7. Monitor the progress of the WEP implementation and provide regular progress update to the Finance Department. 8. Provide technical assistance (on need basis) to DWCDSW and other stakeholders on the implementation of the WEP. This may include providing necessary training and capacity building support. 9. Ensure that the WEP is aligned with other relevant government policies and programs. 10. Provide support to prepare and administer project budgets in full compliance with rules, regulations, policies, and recording and reporting systems related to
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			WEP. 11. Facilitate knowledge building and knowledge sharing.
3	Social Care Services	Government of West Bengal recognizes the challenges faced by elderly and persons with disabilities and is keen on setting up a comprehensive system for social care services through a state-wide social care policy. This would involve facilitating household case management for ensuring community and homebased care and support, and strengthening the low-cost social care services in public – private partnership approach	<ol style="list-style-type: none"> 1. Examine the existing policies of the State Government and suggest suitable interventions to improve the social care services in the State. 2. Examine the best practices nationally and internationally regarding social care services. 3. To make a study and suggest the valuable inputs for social care services through a state-wide social care policy. 4. Provide necessary capacity building support to H&FW and WCD&SW Department and other stakeholders on identifying the training areas, its scope and its coverage. 5. Coordinate the activities of the different stakeholders involved in the social care policy formulation and implementation. 6. Facilitate communication and collaboration between the different stakeholders. 7. Follow up on the implementation of social care services related recommendations. 8. Monitor the progress of the social care policy implementation and provide regular progress updates. 9. Ensure that the social care policy is aligned with other relevant government policies and program. 10. Provide support to prepare and administer project budgets in full compliance

			<p>with rules, regulations, policies, and recording and reporting systems.</p> <p>11. Facilitate knowledge building and knowledge sharing.</p>
	Agro Climatic and Ecological vulnerable region	Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable regions.	<ol style="list-style-type: none"> 1. Assist the State Government in identifying the agro-climatically and ecologically vulnerable region in the State. 2. Examine the existing policies of the State Government related to same. 3. Examine the best practices nationally and internationally delivering the social protection benefit in agro-climatically and ecologically vulnerable regions. 4. To make a study and suggest the valuable inputs and policy interventions for the same. 5. Coordinate the activities of the different stakeholders involved in disbursing social protection benefit in agro-climatically and ecologically vulnerable regions. 6. Facilitate communication and collaboration between the different stakeholders. 7. Follow up on the implementation of agro-climate related recommendations. 8. Monitor and compile DBT reports of agro-climatically and ecologically vulnerable regions. 9. Provide support to prepare and administer project budgets in full compliance

			with rules, regulations, policies, and recording and reporting systems. 10. Facilitate knowledge building and knowledge sharing.
5	Miscellaneous	For every achieved result as per DLI, it must be verified by an IVA appointed by the state government.	1. Support the department of finance in verification of achievement of result of different DLIs. 2. Support the department of finance in preparation of requisite reports for IVA verification.

1.6 Contract Duration

1.6.1 The PMU shall be offered a Contract for a period of two (2) years.

1.7 Reporting

1.7.1 The PMU shall carry out the assignment under the overall supervision of the Program Director (Additional Chief Secretary of the Finance Department, GoWB). However, day to day activities for the verification process shall be managed and coordinated by the Dr Sudip Kumar Sinha, Secretary, Finance Department.

ANNEXURE I: DEVELOPMENT LINKED INDICATORS, VALUES AND TARGET DATES DETAILS OF 19DLRS OF 6DLIS TO BE VERIFIED YEAR WISE DURING THE YEAR-1 TO YEAR -3

DLI	DLI Baseline	Indicative timeline for DLI achievement			
		July 2021	Jan 2022	July 2022	Jan 2023
DLI 1: Development of a dynamic unified social protection delivery system under 'Jai Bangla' initiative for	Government in 2020 has introduced an umbrella scheme called 'Jai Bangla' Schemeto integrate all the new and	Government issuesOr ders/ Circulars / Memoranda to roll-out	Cash transfers to 20% beneficiaries under all social protection schemes	Cash transfers to 30% beneficiaries under all social protection schemes	Cash transfers to 50% beneficiaries under all social protection schemes

universal use of DBT in all social protection schemes for vulnerable groups such as widows, persons with disabilities and elderlies.	existing Old Age pension schemes, Widow pension schemes and Disability pension schemes administered by the State Government . In 2020-21, _____beneficiaries are expected to benefit through the unified 'Jai Bangla' scheme.	Unified Social Protection Delivery System Government issues Orders/ Circulars /Memorandumson Data Exchange Policy & Protocols and Data Sharing Guidelines	for vulnerable groups made through Unified Social Protection Delivery System	for vulnerable groups made through Unified Social Protection Delivery System	for vulnerable groups made through Unified Social Protection Delivery System
Allocated amount: \$30 million		\$5 M	\$10 M	\$10 M	\$5 M
<ul style="list-style-type: none"> Unified Social Protection Delivery System is defined as a one-stop integrated solution that organizes various social protection programs and benefits for the same beneficiaries and promotes (i) the exchange of data between programs, (ii) the potential unification of targeting mechanisms, (iii) the tracking and monitoring of poverty and vulnerability conditions of the population covered by the social protection system, and above all (iv) an efficient and effective management process for social protection delivery to the poorest. Data Exchange Policy & Protocols and Data Sharing Guidelines will be notified by the competent authorities to operationalize the Unified Social Protection Delivery System. 					
DLI 2: Number of widows receiving cash transfers through	Currently, _____number of widows are receiving pension	X number of widows receiving pension		X+Y number of widows receiving pension	

social pensions					
Allocated amount: \$20 million		\$10 M		\$10 M	
<ul style="list-style-type: none"> MIS of competent authorities will be referred to assess the number of widow beneficiaries receiving pension through DBT mode 					
DLI 3: Number of elderly beneficiaries from Scheduled Castes and Scheduled Tribes community receiving cash transfers through social pensions	Currently, ___number of SCelderly beneficiaries and ___number of ST elderly beneficiaries are receiving pension	X number of SC elderly beneficia ries receiving pension X number of ST elderly beneficia ries receiving pension			X +Y number of SC elderly beneficia ries receiving pension X+Y number of ST elderly beneficia ries receiving pension
Allocated amount: \$20 million		\$10 M			\$10 M
<ul style="list-style-type: none"> MIS of competent authorities will be referred to assess the number of SC and ST elderly beneficiaries receiving pension through DBT mode. 					
DLI 4: Establish an inter-departmental institutional entity mandated to lead public-private coordination, innovations and stocktaking to boost women's	–	Government issues Orders/ Circulars/ Memorandums for establishment of Entity	Roll-out in at least two districts	Impact study of roll-out completed with recommendations for scale-up	

labor force participation in the state.					
Allocated Amount \$25 million		\$5 M	\$10 M	\$10 M	
<ul style="list-style-type: none"> Roll-out means: (a) operationalization of steering/technical working group to conduct pilot in select districts (b) launch of programmes/events to boost women labor force participation. 					
DLI 5: Improve capacity and coverage of social care services to offer home and community-based care for the vulnerable groups including elderlies and persons with disabilities	-	Government issues Orders/ Circulars/ Memorandums for State wide policy on social care services	Roll-out of social care services in at least one district		Expand coverage of social care services to all districts
Allocated amount: \$20 million		\$5 M	\$5 M	\$5 M	\$5 M
<ul style="list-style-type: none"> Capacity means development of a state wide policy on social care services and its rollout to all the districts. 					
DLI 6: Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable		X number of beneficiaries receiving social protection benefit		X+Y number of beneficiaries receiving social protection benefit	

region					
Allocated Amount \$ 10 million		\$5 M		\$5M	
Total DLIs \$125 million		\$40 M	\$25 M	\$40 M	\$20 M
<ul style="list-style-type: none"> MIS of competent authorities will be referred to assess the number of beneficiaries from agro-climatically and ecologically vulnerable region receiving social protection incentives through DBT mode. 					

ANNEXURE II: DLI VERIFICATION PROTOCOL TABLE

DLI Verification Protocol Table

DLI	Definition/Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
Development of a dynamic unified social protection delivery system under 'Jai Bangla' initiative for universal use of DBT in all social protection schemes for vulnerable groups such as widows, persons with disabilities and	Government issues Orders/Circulars/Memorandums to roll-out Unified Social Protection Delivery System	No	Government Orders/Circulars/Memorandums or other relevant documents to be provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Government issues Orders/Circulars/Memorandums on Data Exchange Policy & Protocols and Data Sharing Guidelines	Yes	Government Orders/Circulars/Memorandums or other relevant documents to be provided by the competent authorities	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Cash transfers to 20% beneficiaries under all social protection schemes made through Unified Social	Yes	Unified Social Protection Delivery System User Manual, UAT certifications, Go-	IVA	The IVA will verify and validate the development of Unified Social Protection Delivery System through walkthrough of

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
elderlies.	Protection Delivery System		live reports, user logs and other system generated reports to be provided by the competent authorities. And Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.		modules and review of relevant source documents such as Unified Social Protection Delivery System User Manual, UAT certifications, Go-live reports, user logs and other system generated reports provided by the competent authorities. For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
	Cash transfers to 30% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.
	Cash transfers to 50% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
			evaluation studies/reports to be provided by the competent authorities.		by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.
Number of widows receiving cash transfers through social pensions	X number of widows receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
	X+ Y number of	Yes	Data on	IVA	For verifying and

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
	widows receiving pensions		successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.		validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
Number of elderly beneficiaries from Scheduled Castes and Scheduled Tribes community receiving cash transfers through social pensions	X number of SC elderly beneficiaries receiving pension And X number of ST elderly beneficiaries receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries

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					through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
	X+Y number of SC elderly beneficiaries receiving pension X+Y number of ST elderly beneficiaries receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample of XX%.
Establish an interdepartmental institutional entity mandated to lead public-private coordination, innovations and stocktaking to boost women's labor force participation in the state.	Government issues Orders/Circulars/Memorandums for establishment of Entity	No	Government Orders/Circulars/Memorandums or other relevant documents to be provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Roll-out in at least two districts	Yes	Government Orders/Circulars/Memorandums for roll-out	IVA	The verification will involve review of relevant source documents such as

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			districts to be provided by the competent authorities. And Data related to programmes/events/ workshops for pilot launches, relevant pilot evaluation studies/reports, minutes of the meeting of the established entity to be provided by the competent authorities.		Government Orders/Circulars/Memorandums/Minutes of the meeting/ pilot evaluation studies/reports provided by the competent authorities. Additionally, for validating the pilot implementation in the select districts, the IVA will physically visit the districts and carry out spot checks and interactions with the district officials and beneficiaries.
	Impact study of pilot completed with recommendations for scale-up	No	Impact Study Report from an independent agency and/or Government Orders/Circulars/Memorandums for scale-up to be provided by the competent authorities.	IVA	The verification will involve study of the recommendations provided in the impact study report and/or review of relevant source documents such as Government Orders/Circulars/Memorandums for scale-up.
Improve capacity and coverage of social care services to offer home and community-based care for the vulnerable	Government issues Orders/Circulars/Memorandums for State wide policy on social care services	No	Government Orders/Circulars/Memorandums provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.

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groups including elderlies and persons with disabilities	Roll-out of social care services in at least one district	No	Government Orders/Circulars/ Memorandums/minutes of the meeting identifying the roll-out district to be provided by the competent authorities. And Data related to no. of beneficiaries receiving and/or received social care services to be provided by the competent authorities. And Third party assessment report/study on the roll-out of social care services to be provided by the competent authorities.	IVA	The verification will involve confirmation of the roll-out based on review of relevant source documents such as Government orders/Circulars/Memor andums/Minutes of the meeting/third party assessment reports/studies and beneficiary data provided by the competent authorities. Additionally, for validating the roll-out in the select district, the IVA will physically visit the district and carry out spot checks and interactions with the district officials, front line workers and beneficiaries.
	Expand coverage of social care services to all districts	No	Government Orders/Circulars/ Memorandums/minutes of the meeting for expanding the coverage to all districts to be provided by the competent authorities. And	IVA	The verification will involve confirmation of the expansion of the coverage of social care services to all the districts based on review of relevant source documents such as Government orders/Circulars/Memor andums/Minutes of the meeting and beneficiary

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			Data related to no. of beneficiaries receiving and/or received social care services to be provided by the competent authorities.		data provided by the competent authorities. Additionally, for validating the expansion of the social care services in all the districts, the IVA will physically visit the xx sample districts and carry out spot checks and interactions with the district officials, front line workers and beneficiaries.
Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable regions	X number of beneficiaries receiving social protection benefit	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.
	X+Y number of beneficiaries receiving social protection benefit	Yes	Data on successful cash transfer payments made to	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant

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			beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.		source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries, the IVA will carry out telephonic verification on a sample of XX%.