

**Government of West Bengal**  
**Finance Department**  
**Audit Branch**  
**Nabanna, Howrah**

No. 08/Secy(SKS)/2021

Dated 28th August, 2021

**REQUEST FOR EXPRESSIONS OF INTEREST**  
**(CONSULTING SERVICES– FIRMS SELECTION)**

**Country:** *INDIA*

**Project:** *Women’s Empowerment and Inclusive Social Protection Programme*

Loan No. /Credit No. /Grant No./World Bank Project ID: **P172144**

**Assignment Title:** **Selection of Independent Verification Agency (IVA)**

**Reference No. :** EOI/2021/IVA for P172144 dated 28.08.2021

The Government of West Bengal *intends to apply for* financing from the World Bank toward the cost of the “*Women’s Empowerment and Inclusive Social Protection Programme*” and apply part of the proceeds for consulting services.

The consulting services (“the Services”) include *selection of an agency to work as IVA for verifying the DLRs.*

1. The project “*Women’s Empowerment and Inclusive Social Protection Programme*” of Government of West Bengal has been funded by World Bank.

Finance Department, Govt. of West Bengal now intends to avail consulting services for “Independent Verification of Results under World Bank funded West Bengal Women’s Empowerment and inclusive Social Protection Program”

2. The IVA will **verify periodically**, through paper and physical inspection and field survey, wherever applicable, to confirm the accuracy and quality of results and eligible disbursement amounts claimed by GoWB in its document, supporting each disbursement claim. In accordance with good audit practice, such verification will take place against a verification framework and pre-determined frequency.
3. **Preparation of Procedures** for the conduction of verification mission for each predefined Disbursement Linked Indicator (DLI).
4. **Design of the survey questionnaire** and facilitation of workshops.
5. **Review of all the relevant documentation**, monitoring reports and data.

6. The IVA shall **employ adequate manpower** for providing the services and IVA shall be offered a Contract for a period of two (2) years.

**The Government of West Bengal now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The short listing criteria will be:**

1. Reputed Institutions/Organizations incorporated in India.
2. Minimum 5years’ experience of working in similar projects, aided by World Bank, on behalf of State/Central Govt. Agencies
3. Amount of Loan/Grant mobilized from World Bank for similar assignments during last 5 years.
4. Minimum ten (10) no of professionals in Consulting firm’s payroll.
5. Average Annual Turnover during last 3 (three) financial years (2018-19, 2019-20 and 2020-21) of Rs 10 crores (minimum).

**The Terms of Reference (TOR) for the activity is enclosed herewith in Appendix-A**

The attention of interested Consultants is drawn to paragraph 3.17 of the World Bank’s *Procurement Regulations for IPF Borrowers, July, 2016* as amended from time to time [under IBRD Loans and IDA Credits & Grants] with November 2020 edition by *World Bank Borrowers* setting forth the World Bank’s policy on **Conflict of Interest**.

Consultants may associate with other firms in the form of a joint venture or as Sub-Consultancy to enhance their qualifications.

A Consultant will be selected in accordance with the QCBS method, set out in the Consultant Guidelines.

Further information can be obtained at the address below during office hours *i.e. 11.00 to 17.00 hours*.

Expressions of interest must be delivered in written form to the address below by e-mail by **17<sup>th</sup> of September 2021 (please refer data sheet below for details)**. The EOI may be submitted as per following details:

**Finance Department, Govt. of West Bengal  
Attn: Dr Sudip Kumar Sinha,  
Secretary, Finance Department,  
Room no 1211A, Nabanna (12<sup>th</sup> Floor)  
325, Sarat Chaterjee Road, Howrah 711102  
Tel:033-2250-6229, 2250-1005**

**Submission through E-mail: [tender.pppwbfd@gmail.com](mailto:tender.pppwbfd@gmail.com)**

### Data Sheet

Name of the Project	Selection of Independent Valuation Agency (IVA) for <i>Women's Empowerment and Inclusive Social Protection Programme</i>
Name of the Authority	Finance Department, Govt. of West Bengal
Name and Address for submission of Proposal	Principal Secretary, Finance Department, Government of West Bengal PPP Cell, Room No 1209, 12 <sup>th</sup> Floor 'Nabanna' 325, Sarat Chatterjee Road, Howrah- 711102
Issue of EOI notification	<b>28.08.2021</b>
Documents required to be submitted online via email - <a href="mailto:tender.pppwbfd@gmail.com"><b>tender.pppwbfd@gmail.com</b></a>	The EOI are to be submitted duly signed by the authorized representative of the organization. Interested entities may submit the documents justifying the short listing criteria given in EOI along with supporting credentials. All the documents are to be sent in non editable pdf format only.
Submission of Queries, if any	Queries are to be submitted in writing within 1.00 pm on <b>10.09.2021</b> through email at <a href="mailto:tender.pppwbfd@gmail.com"><u>tender.pppwbfd@gmail.com</u></a>
Response to queries by the authority (Finance Department, Govt. of West Bengal)	<b>15.09.2021 by 3.00 PM</b>
Last date for submission of Proposal	<b>Latest by 3.00 pm on 17.09.2021</b>
Opening of proposals by the authority	<b>17.09.2021 at 4 p.m</b> Venue: at Conference Hall, Room no. 1202, 12 <sup>th</sup> floor, Nabanna, 325, Sarat Chatterjee Road, Howrah-711102.
Declaration of results (Short selection of qualified bidders)	<b>20.09.2021 (tentative)</b>

## APPENDIX- A

### TERMS OF REFERENCE

#### 1.1 Introduction

- 1.1.1 The Government of West Bengal (GoWB) has received funding from the World Bank to support the West Bengal Women's Empowerment and Inclusive Social Protection Program and intends to apply part of the proceeds for engaging services of an Institution/ Organization for independent verification of results under the Program.
- 1.1.2 The proposed Program Development Objective (PDO) is to "Strengthen the capability of the state of West Bengal to build an inclusive and efficient social protection system, which empowers vulnerable groups".
- 1.1.3 The Program is designed using the new World Bank lending instrument (Program-for-Results) in which disbursements are linked to achievement of pre-agreed Disbursement Linked Indicators (DLIs). A set of **(6) six Disbursement Linked Indicators (DLIs)** with assigned disbursement values have been tentatively agreed upon between GoWB and the World Bank. As and when DLIs are achieved, the GoWB will raise DLI achievement cum disbursement claims with the Bank.

GoWB intends to engage an Institution/ Organization, with expertise in results monitoring, to act as an Independent Verification Agency (IVA) for the Program. The verification will involve review of documents, discussion with stakeholders, field verification and interviews. The verification report will be the basis for disbursements by the Bank.

#### 1.2 Project Background

- 1.2.1 West Bengal's economic performance has been significant in recent years with the State growing at a pace faster than the national average. The State grew at 8.9% in 2017-18 and 12.6% in 2018-19 compared to 7.2% and 6.8% for India during the same period. While the state ranks 6th in GSDP terms, it ranks 25th nationally in terms of per capita income, largely due to the historically poor economic performance up to 2014-2015.
- 1.2.2 Demographically, the State's population is aging rapidly with the elderly growing at an annual average of 2.6%, creating higher levels of dependency burden on households and in turn adversely impacting State expenditures and future fiscal consolidation. The proportion of elderly population in the State was nearly 10%, compared with 9.6% for India in 2019. It is estimated that by 2041, nearly 15% of the population in West Bengal shall comprise elderly population. This is primarily due to the low replacement fertility rate of 1.8 live births per woman in the State.
- 1.2.3 On the other hand, the female Labor Force Participation (LFP) remains extremely low at 16%, much below the national average of 23%. It is noteworthy, that the female LFP has largely remained stagnant over the past decade both in urban and rural areas in the State.
- 1.2.4 Hence, it is evident, that there is an urgent need to focus on increasing old age care, pension and health costs on the one hand, and on the other hand improve the female workforce participation.

#### 1.3 Program Description

- 1.3.1 In order to address this situation, the GoWB has embarked on a long-term strategy to enhance inclusiveness of its social protection schemes to address these emerging needs and challenges, that the economy face. Primarily, the State is focused on the following areas;
- **Widows** - who have a challenging social position with little or no inheritance rights and high levels of dependence on their children

- **Disability Pensions** - to support affordable household-community based care, ruling out the need for expensive institutional care
- **Low Labor Force Participation of Women** - GoWB has been promoting women empowerment programs such as Kanyashree and Rupashree
- **Developing a policy framework and tools for a unified delivery system at the state level and improving citizen's access** by combining IT with front-line case management

1.3.2 In response to the above, the World Bank has considered to approve a loan assistance of USD 125 mn. ,which is subject to revision, to Government of West Bengal to help develop the policy framework and tools, for a unified delivery system at the state level. The proposed operation aims to strengthen the capability of the State of West Bengal to build an inclusive and efficient social protection system, which will empower the existent vulnerable groups. The program is designed for the **Widows and Scheduled Caste/ Scheduled Tribe Senior Citizens**. This will allow greater expenditure benchmarking for State Schemes and improve citizen's access by combining IT with front-line case management.

The Program will cover the Department of Finance, the nodal agency for Program implementation. The World Bank under this PforR (Program-for-Results) instrument is designed to improve the capacity, performance and effectiveness of West Bengal's social protection programs and will disburse upon achievement of program results.

#### 1.4 Program Result Areas

1.4.1 GoWB and the Bank have agreed to concentrate Bank financing into two **Key Result** areas that contribute to the achievement of the PDO:

- Result Area 1: Strengthening Social Protection Delivery Systems for Vulnerable Populations
- Result Area 2: Empowering Women and Vulnerable Populations

1.4.2 In order to provide evidence of continued progress towards the PDO as well as achievement of intermediate outcomes, GoWB and the Bank have agreed on a set of Disbursement-Linked Indicators (DLIs). Achievement of DLIs triggers Bank disbursements to the Program. **The DLIs for the Program have been given in Annexure I.**

#### 1.5 Objectives of the Consultancy Assignment

1.5.1 The objectives of this consultancy assignment are:

- (i) Carrying out an independent verification of achievement of the DLIs reported by GoWB for each disbursement claim under the Program, based on the Verification Protocol agreed between GoWB and the World Bank; and
- (ii) Preparing and submitting comprehensive Verification Reports to GoWB, for DLI achievement for each disbursement claim, prepared by GoWB, in the form and substance acceptable to GoWB and the World Bank.

#### 1.6 Scope of Services

The detailed scope of work for **the Independent Verification Agency (IVA)** will cover the following:

1.6.1 The IVA will verify periodically, through paper and physical inspection and field survey wherever applicable to confirm the accuracy and quality of results and eligible disbursement amounts, claimed by GoWB in its documentation supporting each disbursement claim. In accordance with good audit practice. Verification will take place against a verification framework and frequency, described in detail in the **Verification Protocol given in Annexure-II.**

- 1.6.2 The IVA shall verify the data reported by GoWB including the timeliness, completeness, and quality of data collection, analysis, and dissemination.
- 1.6.3 The IVA shall verify consistent application of the key policy actions including cross check of data, provided by the GoWB on the MIS/web-site.
- 1.6.4 Prepare detailed procedures for the Conduct of verification mission for each of the DLI.
- 1.6.5 Design the survey questionnaire, wherever applicable, and, other measurement tools/ protocols for measuring DLIs and finalizing the same with the GoWB.
- 1.6.6 Facilitate workshops to share the methodology with GoWB and other stakeholders
- 1.6.7 Prepare a detailed list of documents/reports/records/statements, to be examined as a part of desk research prior to the conduction of the verification of the DLIs
- 1.6.8 Review all the relevant documentation, monitoring reports and data, pertaining to the DLIs, submitted by the GoWB before each assessment mission.
- 1.6.9 Conduct semi-annual verification mission (staffed with experts as required) to measure the DLIs and determine the accuracy of the reports. The review must capture the detailed processes, followed by the agencies in achieving the DLI targets, and, reporting on them.
- 1.6.10 Provide a final view on whether the DLIs have been achieved or not, with detailed reasoning for the conclusion.
- 1.6.11 Incorporate actionable feedback on key next steps to be taken, and provide recommendations for improving the quality of monitoring reports and measurement.
- 1.6.12 Some of the specific tasks of the IVA will include, but not necessarily be limited to, the following:
  - a) Develop and furnish to GoWB an **Inception Report** in 2 (two) Parts. Part 1 will cover templates in which it seeks input data, from GoWB, that is to be verified. Part 2 will contain its own Verification Plan for each DLI. Verification Plan will include detailed work plan and verification arrangements proposed by IVA for each DLI that would be submitted by GoWB, with each disbursement claim for verification.  
This will cover IVA's team composition, names of sites and offices that would be visited, agreed number of days and dates for each visit, details of field survey to be carried out by the IVA, details on co-ordination and logistic arrangements needed and output formats for each site visit that will go into the IVA's Verification Report. IVA will seek GoWB approval of such Verification Plan included in the Inception Report.
  - b) Starting with the baseline in 2021, followed by 04 semi- annual assessment missions up till 2022, the IVAs will clearly measure the achievement of DLIs and other related Result Indicators outlined in the Results Framework.
  - c) Prepare and seek approval of an updated Detailed Verification Plan for each DLI that is specific to each disbursement claim that would be received from GoWB from time to time, prior to commencing Verification Process.
  - d) Verify achievement of each of the Program DLIs.
  - e) Submit Verification Reports to GoWB immediately following verification in the form and substance, acceptable to GoWB.
  - f) Verify the calculation of the amount to be disbursed against each verified DLI, based on a disbursement formula/ modality, agreed between GoWB and the World Bank.
  - g) Submit '**Assignment Completion Report**' containing summary of work done and suggestions for strengthening the verification protocol and process for future use by GoWB.

## 1.7 Suggested Approach and Methodology

1.7.1 For verification of each disbursement claim and each DLR, the IVA will be required to complete:

- a) Desk based review of Program Appraisal Document and in particular the Program Results Framework, Verification Protocol agreed, Program Operations Manual, Program Monitoring Reports, any Contracts entered between any of the Program implementing entities and third parties.
- b) Desk based review of all relevant Program monitoring reports, MIS, websites provided by GoWB.
- c) Inspection and verification (on-site) of the Primary Data and evidence provided by the relevant implementing Departments on a random sample basis.
- d) Conduct interviews and discussions with stakeholders, where necessary.
- e) Verify the calculations of the amount eligible for disbursement against each DLR, claimed in each disbursement claim, prepared by GoWB.

1.7.2 The IVA shall develop verification mission templates for verification of each of the DLI for each of the semi-annual verification cycle. These templates may cover at least the following:

- a) DLI Description and Measurement – in qualitative or quantitative terms
- b) Targets for the period of verification
- c) List of activities related to
  - Pre-verification
  - Verification
  - Post verification
- d) Support/data required from the GOWB/Implementing agencies
- e) Issues and challenges in achieving DLIs
- f) Suggested actions, if any
- g) Recommendations of the IVA on DLIs

1.7.3 The IVA shall submit the following deliverables for each result to be verified:

<b>DLI No.</b>	<b>Activities/Outputs/Deliverables for verification of each DLRs</b>	<b>Suggested Timeline for Verification of Results</b>
D-1 to D-6	Submission of Inception Report and Verification Plan	T+2 weeks
	Acceptance of Inception Report and Verification Plan by World Bank	T+4 weeks
	Baseline Assessment Report	T+5 weeks
	Acceptance of Baseline Assessment Report by World Bank	T+8 weeks
	1 <sup>st</sup> Interim Verification Report	Within 8 weeks of every verification cycle
	Acceptance of 1 <sup>st</sup> Interim Verification Report by World Bank	Within 2 weeks of submission of the verification report
	2 <sup>nd</sup> Interim Verification Report	Within 8 weeks of every verification cycle
	Acceptance of 2 <sup>nd</sup> Interim Verification Report by World Bank	Within 2 weeks of submission of the verification report
	3 <sup>rd</sup> Interim Verification Report	Within 8 weeks of every verification cycle
	Acceptance of 3 <sup>rd</sup> Interim Verification Report by World Bank	Within 2 weeks of submission of the verification report
	Submission of Last and Final Verification Report	Within 8 weeks of the last verification cycle
	Acceptance of Final Verification Report by World Bank	Within 2 weeks of submission of the final verification report

## 1.8 IVA Inputs and Resources Required

- 1.8.1 The assignment requires a registered Institution/ Organization with skills and experience in monitoring and evaluation of similar social protection programs. Those having experience of verifying program/ project results under World Bank funded program/projects are preferred.
- 1.8.2 The verification team should consist of following key personnel and the CVs of these key personnel will be evaluated for their input for verification of various results under the program:

Sl. No.	Key Personnel	Minimum qualification and Experience
1	Team Leader cum Social Sector Expert	A Graduate in Engineering/ MBA with at least 10 years' experience in monitoring and evaluation/ policy formulation/ analysis/ implementation of social protection/social welfare programs.
2	Monitoring and Evaluation Specialist	MBA/CA/B.Tech with at least 7 years' experience in developing/ managing M&E systems for public sector projects and in rolling out large scale IT solutions.
3	Gender and Social Safeguard Specialist	A Post-Graduate in Social Sciences (preferably gender studies, social inclusion) or equivalent with at least 7 years' experience in gender mainstreaming, social advisory on similar project with state and central government or multilateral funded projects.
4	Field Research Coordinator	Graduate in Statistics/ Economics/ Anthropology with at least 5 years' experience in designing and overseeing large scale surveys for public programs.

- 1.8.3 The Institution/ Organization will provide additional professional staff as needed, especially in public finance, government accounting and budgeting, e-Governance, Treasury systems, procurement and related aspects and support staff. The Institution's/Organization's personnel should not be currently employed by GoWB. The IVA must have/ be able to quickly put together a team of multi-disciplinary professionals to carry out verification of DLR achievements and furnish high quality verification reports with clear evidence of achievement of DLRs as per the agreed verification protocol.
- 1.8.4 The Institution/ Organization will make its own arrangements for all the activities, it has to perform in meeting the scope of services under this consultancy. This will include all travel and logistic arrangements required for its team for desk review and for field verification for each disbursement claim and for each type of results (DLR) verification activity.

## 1.9 Contract Duration

- 1.9.1 The IVA shall employ adequate manpower for the doing the role independent evaluation for the project as per World Bank norms. The IVA shall be offered a Contract for a **period of two (2) years**. The terms of employment shall be "on call" basis.
- 1.9.2 The IVA should expect to begin work within 2 weeks of receipt of request for verification of DLR by GoWB and complete the verification within 8 weeks from the date of start of verification.

## 1.10 Reporting

- 1.10.1 The IVA shall carry out the assignment under the overall supervision of the **Program Director** (Principal Secretary of the Finance Department, GoWB). However, day to day activities for the verification process shall be managed and coordinated by officers from the Finance Department, headed by the nodal officer. The IVA shall submit the DLR Verification Reports to the Program Director. The IVA shall ensure that Verification Reports are timely, accurate, objective and are backed-up by evidence and a clear rationale. The IVA will be required to make presentations as needed and clarify, in a timely manner, any issues and questions raised by GoWB and the Bank.

- 1.10.2 The implementing departments under Government of West Bengal shall provide the IVA with relevant data and documents necessary to verify DLR achievements. The Finance Department, Govt. of West Bengal shall make arrangements to ensure that the IVA staff and Institutions/Organizations have access to all Program sites and locations.

**1.11 Minimum Quality Assurance Procedures to be adopted**

- 1.11.1 Each survey team should have a supervisor who oversees and coordinates the work of the interviewers, as well as provides on-site training and support
- 1.11.2 Each survey team should prepare a survey implementation plan and a work plan in which the details of the survey logistics are laid out clearly. This plan should identify how many interviewers are needed to cover an identified portion of the sample in a given area.

**ANNEXURE I:**  
**DEVELOPMENT LINKED INDICATORS, VALUES AND TARGET DATES**  
**DETAILS OF 19 DLRs OF 6 DLIs TO BE VERIFIED YEAR-WISE DURING THE**  
**YEAR-1 TO YEAR -3**

DLI	DLI Baseline	Indicative timeline for DLI achievement			
		To be finalized	To be finalized	To be finalized	To be finalized
<b>DLI 1:</b> Development of a dynamic unified social protection delivery system under 'Jai Bangla' initiative for universal use of DBT in all social protection schemes for vulnerable groups such as widows, persons with disabilities and elderly.	Government in 2020 has introduced an umbrella scheme called 'Jai Bangla' Scheme to integrate all the new and existing Old Age pension schemes, Widow pension schemes and Disability pension schemes administered by the State Government. In 2020-21, ___beneficiaries are expected to benefit through the unified 'Jai Bangla' scheme.	Government issues Orders/ Circulars/ Memorandums to roll-out Unified Social Protection Delivery System  Government issues Orders/ Circulars/ Memorandums on Data Exchange Policy & Protocols and Data Sharing Guidelines	Cash transfers to 20% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Cash transfers to 30% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Cash transfers to 50% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System
<ul style="list-style-type: none"> <li>Unified Social Protection Delivery System is defined as a one-stop integrated solution that organizes various social protection programs and benefits for the same beneficiaries and promotes (i) the exchange of data between programs, (ii) the potential unification of targeting mechanisms, (iii) the tracking and monitoring of poverty and vulnerability conditions of the population covered by the social protection system, and above all (iv) an efficient and effective management process for social protection delivery to the poorest.</li> <li>Data Exchange Policy &amp; Protocols and Data Sharing Guidelines will be notified by the competent authorities to operationalize the Unified Social Protection Delivery System.</li> </ul>					
<b>DLI 2:</b> Number of widows receiving cash transfers through social pensions	Currently, widows are receiving pension (No. to be shared to the selected IVA)	X number of widows receiving pension		X+Y number of widows receiving pension	

<ul style="list-style-type: none"> <li>MIS of competent authorities will be referred to assess the number of widow beneficiaries receiving pension through DBT mode</li> </ul>					
<b>DLI 3:</b> Number of elderly beneficiaries from Scheduled Castes and Scheduled Tribes community receiving cash transfers through social pensions	Currently, SC elderly beneficiaries and ST elderly beneficiaries are receiving pension (No. to be shared to the selected IVA)	X number of SC elderly beneficiaries receiving pension  X number of ST elderly beneficiaries receiving pension			X +Y number of SC elderly beneficiaries receiving pension  X+Y number of ST elderly beneficiaries receiving pension
<ul style="list-style-type: none"> <li>MIS of competent authorities will be referred to assess the number of SC and ST elderly beneficiaries receiving pension through DBT mode.</li> </ul>					
<b>DLI 4:</b> Establish an inter-departmental institutional entity mandated to lead public-private coordination, innovations and stocktaking to boost women's labor force participation in the state.	-	Government issues Orders/ Circulars/ Memorandums for establishment of Entity	Roll-out in at least two districts	Impact study of roll-out completed with recommendations for scale-up	
<ul style="list-style-type: none"> <li>Roll-out means: (a) operationalization of steering/technical working group to conduct pilot in select districts (b) launch of programmes/events to boost women labor force participation.</li> </ul>					
<b>DLI 5:</b> Improve capacity and coverage of social care services to offer home and community-based care for the vulnerable groups including elderlies and persons with disabilities	-	Government issues Orders/ Circulars/ Memorandums for State wide policy on social care services	Roll-out of social care services in at least one district		Expand coverage of social care services to all districts
<ul style="list-style-type: none"> <li>Capacity means development of a state wide policy on social care services and its rollout to all the districts.</li> </ul>					
<b>DLI 6:</b> Number of beneficiaries receiving at		X number of beneficiaries		X+Y number of beneficiaries	

least one social protection benefit in agro-climatically and ecologically vulnerable region		receiving social protection benefit		receiving social protection benefit	
Allocated Amount (million)					
<b>Total DLIs</b>					
<ul style="list-style-type: none"> <li>MIS of competent authorities will be referred to assess the number of beneficiaries from agro-climatically and ecologically vulnerable region receiving social protection incentives through DBT mode.</li> </ul>					

**ANNEXURE II:  
DLI VERIFICATION PROTOCOL TABLE**

**DLI Verification Protocol Table**

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
Development of a dynamic unified social protection delivery system under 'Jai Bangla' initiative for universal use of DBT in all social protection schemes for vulnerable groups such as widows, persons with disabilities and elderlies.	Government issues Orders/Circulars/Memorandums to roll-out Unified Social Protection Delivery System	No	Government Orders/Circulars/Memorandums or other relevant documents to be provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Government issues Orders/Circulars/Memorandums on Data Exchange Policy & Protocols and Data Sharing Guidelines	Yes	Government Orders/Circulars/Memorandums or other relevant documents to be provided by the competent authorities	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Cash transfers to 20% beneficiaries under all social protection schemes made through Unified Social Protection Delivery System	Yes	Unified Social Protection Delivery System User Manual, UAT certifications, Go-live reports, user logs and other system generated reports to be provided by the competent authorities. And Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/ Unified Social Protection	IVA	The IVA will verify and validate the development of Unified Social Protection Delivery System through walkthrough of modules and review of relevant source documents such as Unified Social Protection Delivery System User Manual, UAT certifications, Go-live reports, user logs and other system generated reports provided by the competent authorities. For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
			Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.		from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample basis with predefined certain %
	Cash transfers to 30% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
					sample basis with predefined certain %
	Cash transfers to 50% beneficiaries under all social protection schemes for vulnerable groups made through Unified Social Protection Delivery System	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/ Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries and Unified Social Protection Delivery System was used to extend benefits to all the intended beneficiaries, the IVA will carry out telephonic verification on a sample basis with predefined certain %
Number of widows receiving cash transfers through social pensions	X number of widows receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/ Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
			authorities.		intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample basis with predefined certain %
	X+ Y number of widows receiving pensions	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/ Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample basis with predefined certain %
Number of elderly beneficiaries from Scheduled Castes and Scheduled Tribes community receiving cash transfers through social pensions	X number of SC elderly beneficiaries receiving pension And X number of ST elderly beneficiaries receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/ Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the

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			Data source/agency	Verification Entity	Procedure
			authorities.		intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample basis with predefined certain %
	X+Y number of SC elderly beneficiaries receiving pension  X+Y number of ST elderly beneficiaries receiving pension	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/ Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social pensions were received by the intended beneficiaries through cash transfers, the IVA will carry out telephonic verification on a sample basis with predefined certain %
Establish an interdepartmental institutional entity mandated to lead public-private coordination, innovations and stocktaking to boost women's labor force participation in the state.	Government issues Orders/ Circulars/Memorandums for establishment of Entity	No	Government Orders/Circulars/Memorandums or other relevant documents to be provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Roll-out in at least two districts	Yes	Government Orders/Circulars/Memorandums for roll-out districts to be provided by the competent	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums/Minutes

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			Data source/agency	Verification Entity	Procedure
			authorities. And Data related to programmes/e vents/ workshops for pilot launches, relevant pilot evaluation studies/reports , minutes of the meeting of the established entity to be provided by the competent authorities.		of the meeting/ pilot evaluation studies/reports provided by the competent authorities. Additionally, for validating the pilot implementation in the select districts, the IVA will physically visit the districts and carry out spot checks and interactions with the district officials and beneficiaries.
	Impact study of pilot completed with recommendations for scale-up	No	Impact Study Report from an independent agency and/or Government Orders/Circulars/Memorandums for scale-up to be provided by the competent authorities.	IVA	The verification will involve study of the recommendations provided in the impact study report and/or review of relevant source documents such as Government Orders/Circulars/Memorandums for scale-up.
Improve capacity and coverage of social care services to offer home and community-based care for the vulnerable groups including elderlies and persons with disabilities	Government issues Orders/ Circulars/Memorandums for State wide policy on social care services	No	Government Orders/Circulars/Memorandums provided by the competent authorities.	IVA	The verification will involve review of relevant source documents such as Government Orders/Circulars/Memorandums provided by the competent authorities.
	Roll-out of social care services in at least one district	No	Government Orders/Circulars/Memorandums/minutes of the meeting identifying the roll-out district to be provided by the competent authorities. And Data related to no. of beneficiaries receiving and/or received social	IVA	The verification will involve confirmation of the roll-out based on review of relevant source documents such as Government orders/Circulars/Memorandums/Minutes of the meeting/third party assessment reports/studies and beneficiary data provided by the competent authorities. Additionally, for validating the roll-

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
			care services to be provided by the competent authorities. And Third party assessment report/study on the roll-out of social care services to be provided by the competent authorities.		out in the select district, the IVA will physically visit the district and carry out spot checks and interactions with the district officials, front line workers and beneficiaries.
	Expand coverage of social care services to all districts	No	Government Orders/Circulars/Memorandums/minutes of the meeting for expanding the coverage to all districts to be provided by the competent authorities. And Data related to no. of beneficiaries receiving and/or received social care services to be provided by the competent authorities.	IVA	The verification will involve confirmation of the expansion of the coverage of social care services to all the districts based on review of relevant source documents such as Government orders/Circulars/Memorandums/Minutes of the meeting and beneficiary data provided by the competent authorities. Additionally, for validating the expansion of the social care services in all the districts, the IVA will physically visit the sample districts (predefined no.) and carry out spot checks and interactions with the district officials, front line workers and beneficiaries.
Number of beneficiaries receiving at least one social protection benefit in agro-climatically and ecologically vulnerable regions	X number of beneficiaries receiving social protection benefit	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection

DLI	Definition/ Description of Achievement	Scalability of Disbursements (Yes/No)	Protocol to Evaluate Achievement of the DLI and Data/Result Verification		
			Data source/agency	Verification Entity	Procedure
			Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.		Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries, the IVA will carry out telephonic verification on a sample basis with predefined certain %
	X+Y number of beneficiaries receiving social protection benefit	Yes	Data on successful cash transfer payments made to beneficiaries based on certified reports from PFMS/IFMS/ Unified Social Protection Delivery System or relevant evaluation studies/reports to be provided by the competent authorities.	IVA	For verifying and validating the no. of beneficiaries, the IVA will review relevant source documents such as certified reports/data from PFMS/IFMS/Unified Social Protection Delivery System or evaluation studies/reports provided by the competent authorities. Additionally, for verifying whether the social protection benefits were received by the intended beneficiaries, the IVA will carry out telephonic verification on a sample basis with predefined certain %